Project Planning Phase

Milestone and Activity List

Team ID	PNT2022TMID31329
Project Name	Customer Care Registry
College Name	Dr NGP Institute of Technology
Team Lead	Janani V
Team Member-01	Indhu J
Team Member-02	Haripriyabala M
Team Member-03	Jothi A

TITLE	DESCRIPTION	DATE
Literature Survey & Information Gathering	Literature survey on the selected project & gathering information by referring the technical papers, research publications etc.	20 SEPTEMBER 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the userPains & Gains, Prepare listof problem statements	20 SEPTEMBER 2022
Ideation	List the by organizing the brainstorming session and prioritize thetop 3 ideas based on thefeasibility &importance.	14 OCTOBER 2022
Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, businessmodel, social impact, scalability of solution, etc.	23 SEPTEMBER 2022
Problem Solution Fit	Prepare problem - solutionfit document.	02 OCTOBER 2022

Solution Architecture	Prepare solution architecture document.	02 OCTOBER 2022

Customer Journey	Prepare the customer journey maps to understandthe user interactions & experiences with the application (entry to exit).	22 OCTOBER 2022
Functional Requirement	Prepare the functional requirement document.	15 OCTOBER 2022
Data Flow Diagrams	Draw the data flow diagrams and submit for review.	15 OCTOBER 2022
Technology Architecture	Prepare the technology architecture diagram.	15 OCTOBER 2022
Prepare Milestone & Activity List	Prepare the milestones &activity list of the project.	29 OCTOBER 2022
Project Development - Delivery of Sprint-1, 2, 3 & 4	Develop & submit the developed code by testing it.	IN PROGRESS..