

# **CUSTOMER CARE REGISTRY**

**PROJECT PLANNING**



## TEAM DETAILS

College Name : Dr.NGPInstituteofTechnology  
Department : ComputerScienceandEngineering

Team ID	PNT2022TMID31329
Project Name	Customer Care Registry
Team Lead	Janani V
Team Member-01	Indhu J
Team Member-02	Haripriyabala M
Team Member-03	Jothi A



## Project Planning

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Priority	Team Members
Sprint-1	User Panel	USN-1	The user will login into the website and go through the services available on the webpage	High	INDHU J JANANI V HARIPRIYABALA M
Sprint-2	Admin panel	USN-2	The role of the admin is to check out the database about the availability and have a track of all the things that the users are going to service	High	JOTHI A INDHU J JANANI V
Sprint-3	Chat Bot	USN-3	The user can directly talk to Chatbot regarding the services. Get the recommendations based on information provided by the user.	High	JANANI V HARIPRIYABALA M JOTHI A
Sprint-4	final delivery	USN-4	Container of applications using docker kubernetes and deployment the application. Create the documentation and final submit the application	High	INDHU HARIPRIYABALA M JOTHI A

Sprint	Duration	Sprint Start Date	Sprint End Date	Sprint Release Date
			(Planned)	(Actual)
Sprint-1	6 Days	25 Oct 2022	30 Oct 2022	30 Oct 2022
Sprint-2	6 Days	31 Oct 2022	06 Nov 2022	06 Nov 2022
Sprint-3	6 Days	07 Nov 2022	12 Nov 2022	12 Nov 2022
Sprint-4	6 Days	14 Nov 2022	19 Nov 2022	19 Nov 2022

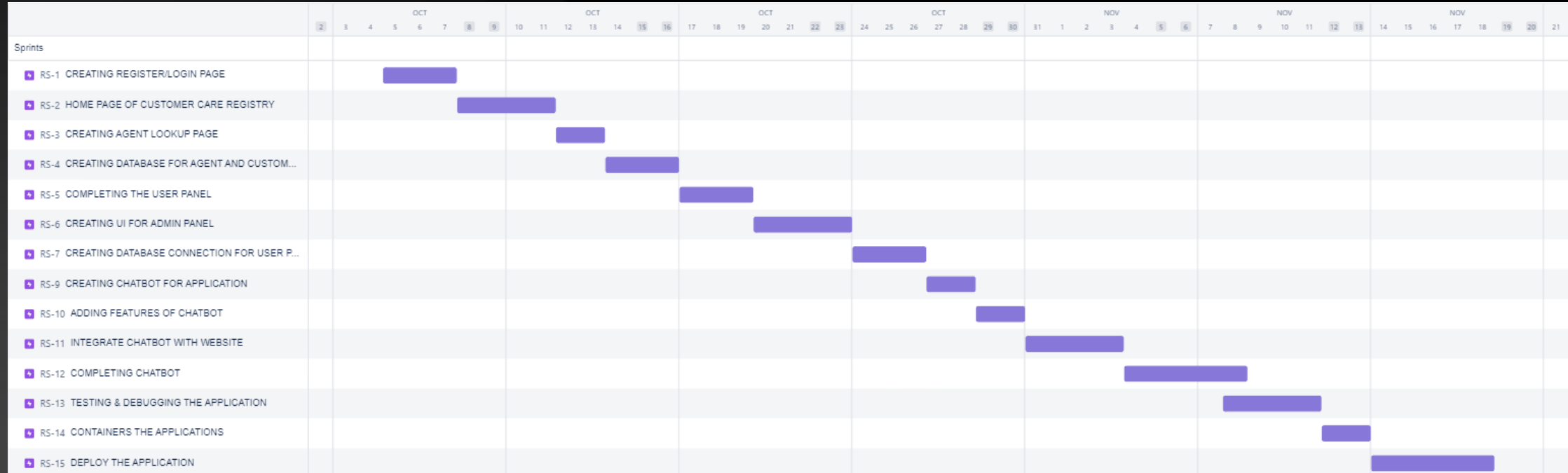
Velocity:  
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$$AV = \frac{\textit{sprint duration}}{\textit{velocity}} = \frac{20}{10} = 2$$

# PROJECT PLANNING

## Project Planning

## BURNDOWN CHART



THANK  
YOU

