PROJECT DEVELOPMENT PHASE

AI Based Discourse for Banking Industry

PNT2022TMID06863

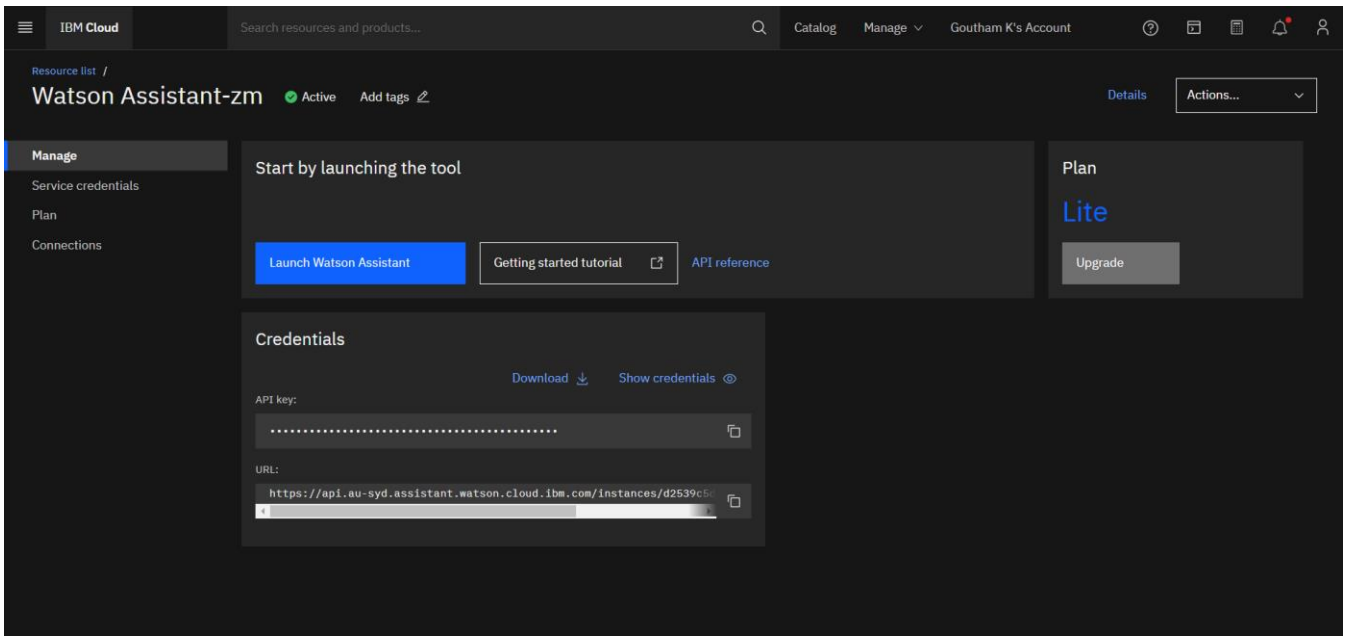
SPRINT 1 (Building of Assistant)

As Per Sprint Delivery Plan ,Sprint 1 includes

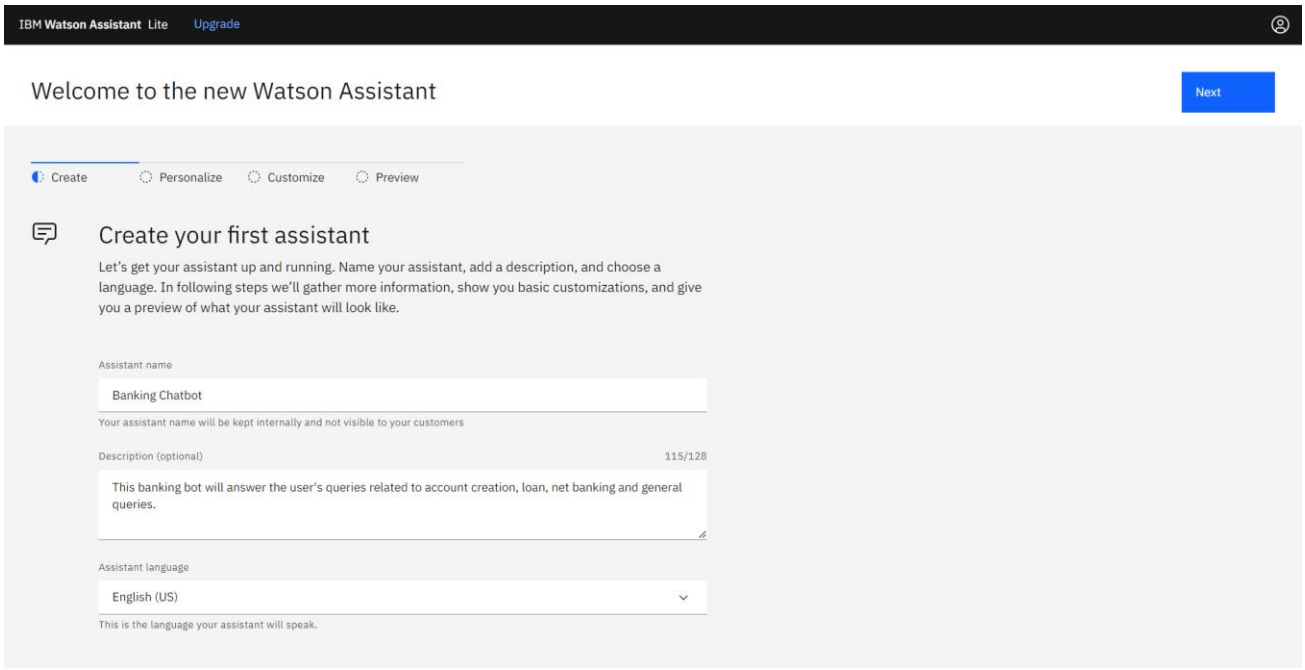
User Story – 1 : Creation of Banking Chatbot or Assistant using IBM Watson Assistant/ As a user, I can see a Banking Assistant

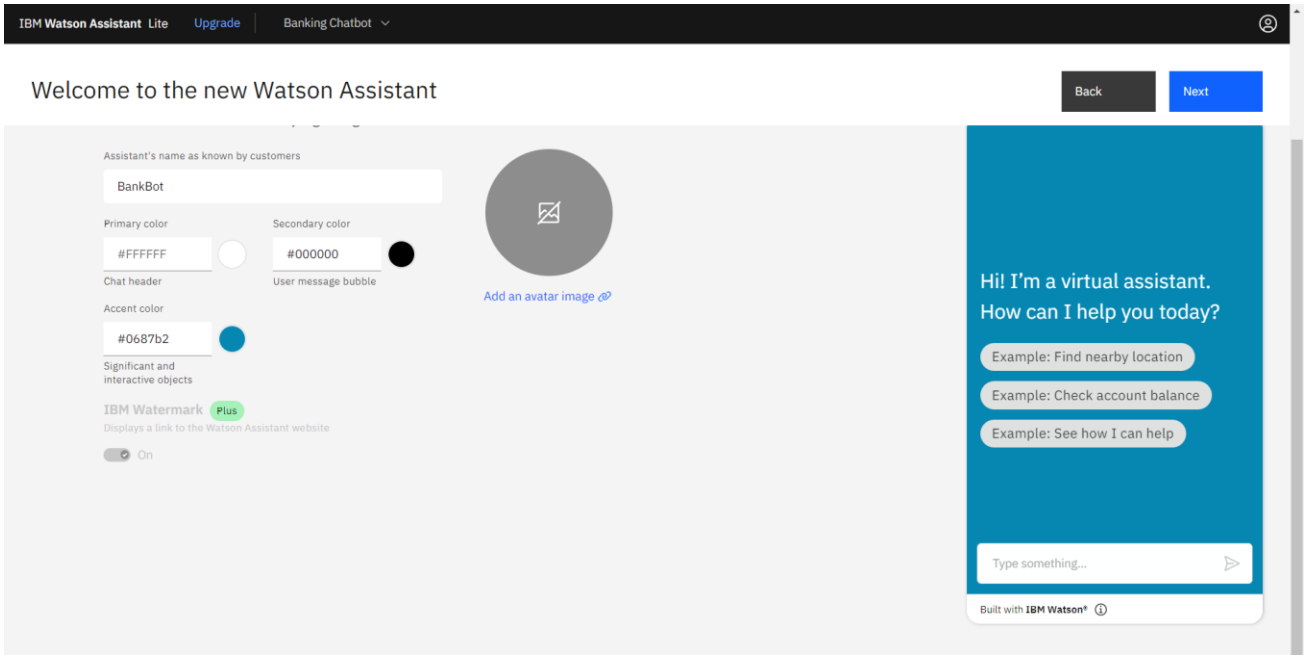
User Story – 2 : Understanding Customer's Banking Related Queries and skills/ As a user, I can see a Chatbot with Banking skills

Created IBM Watson Assistant Service

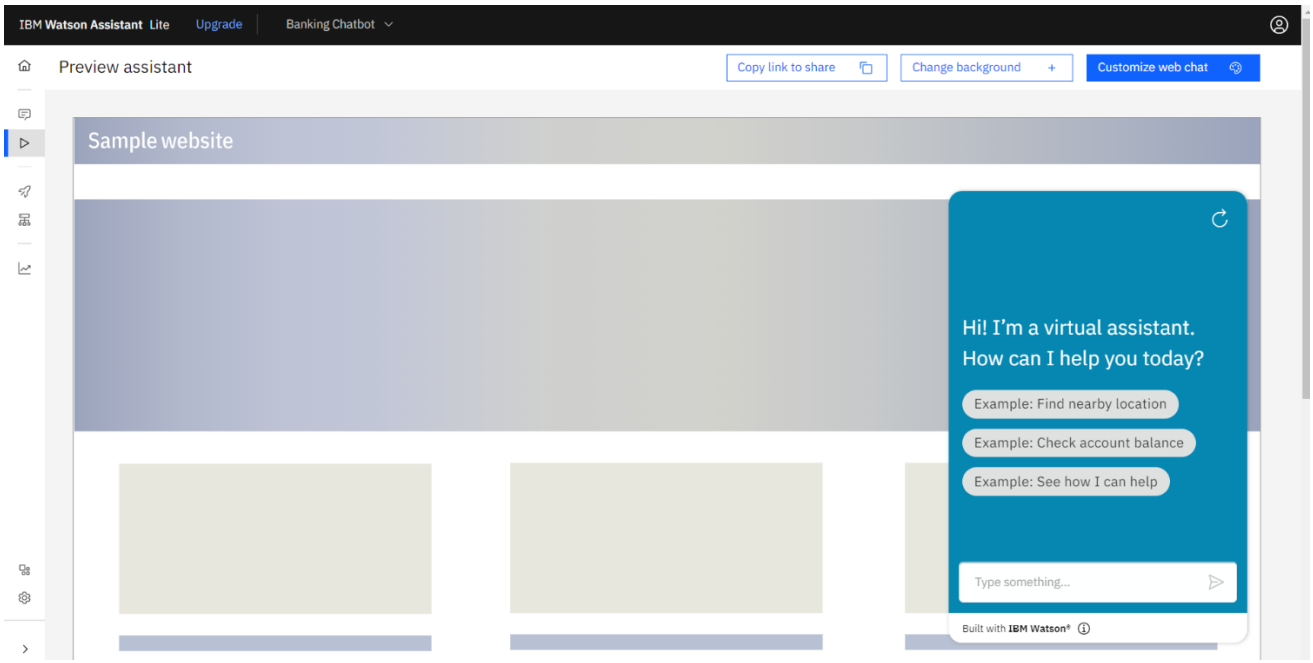


Watson Assistant

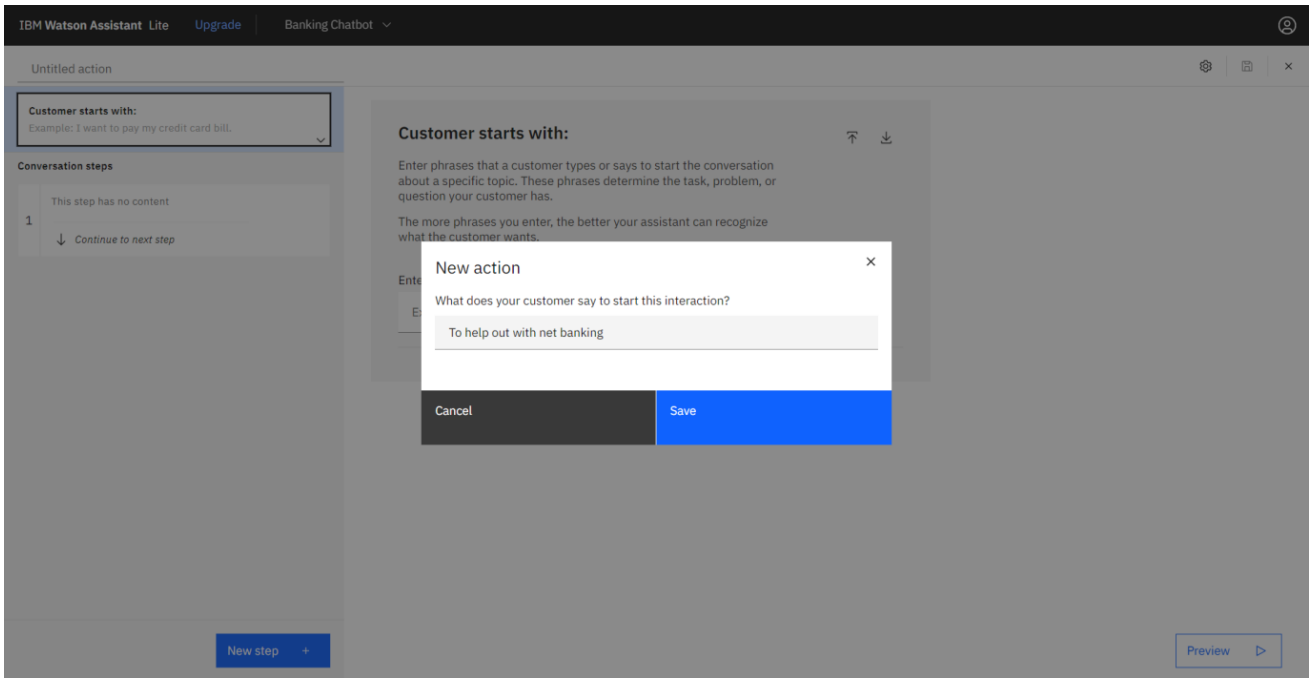


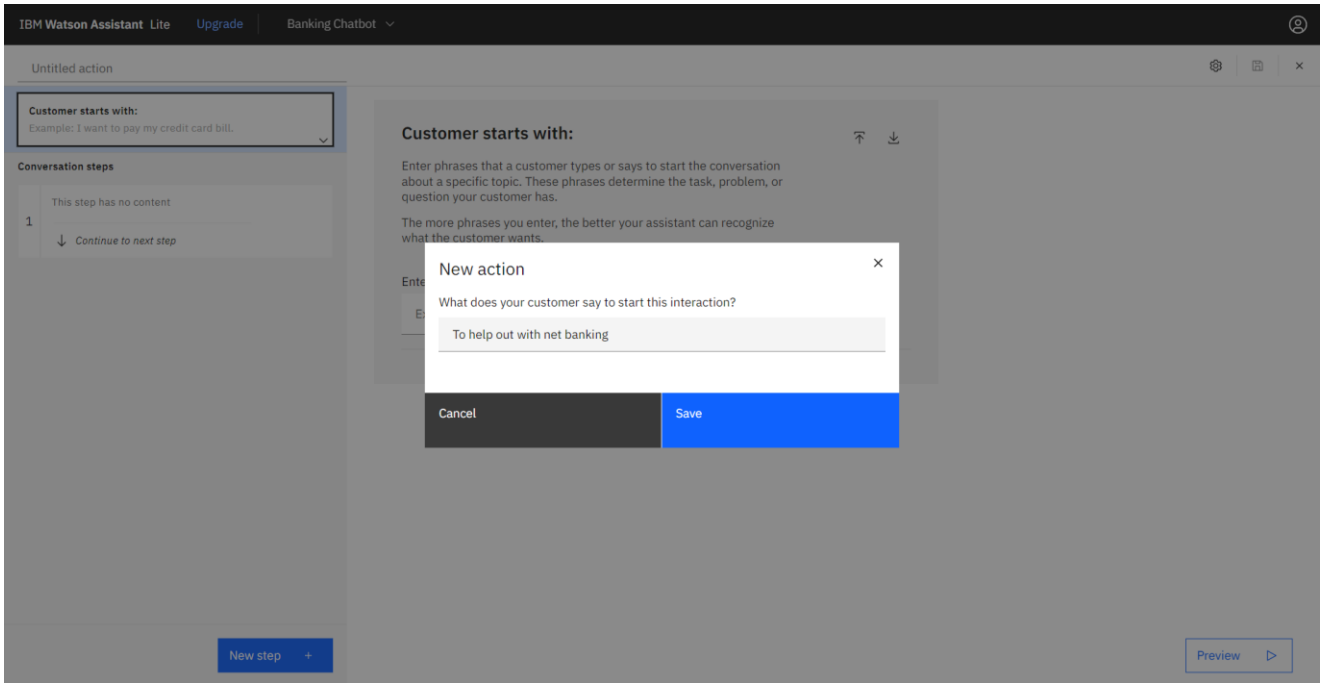


Preview



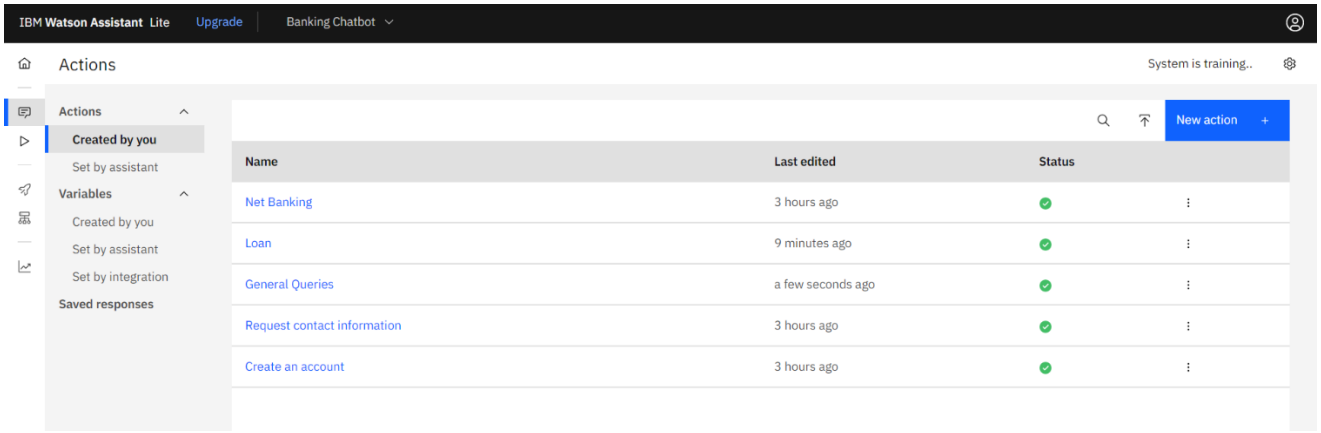
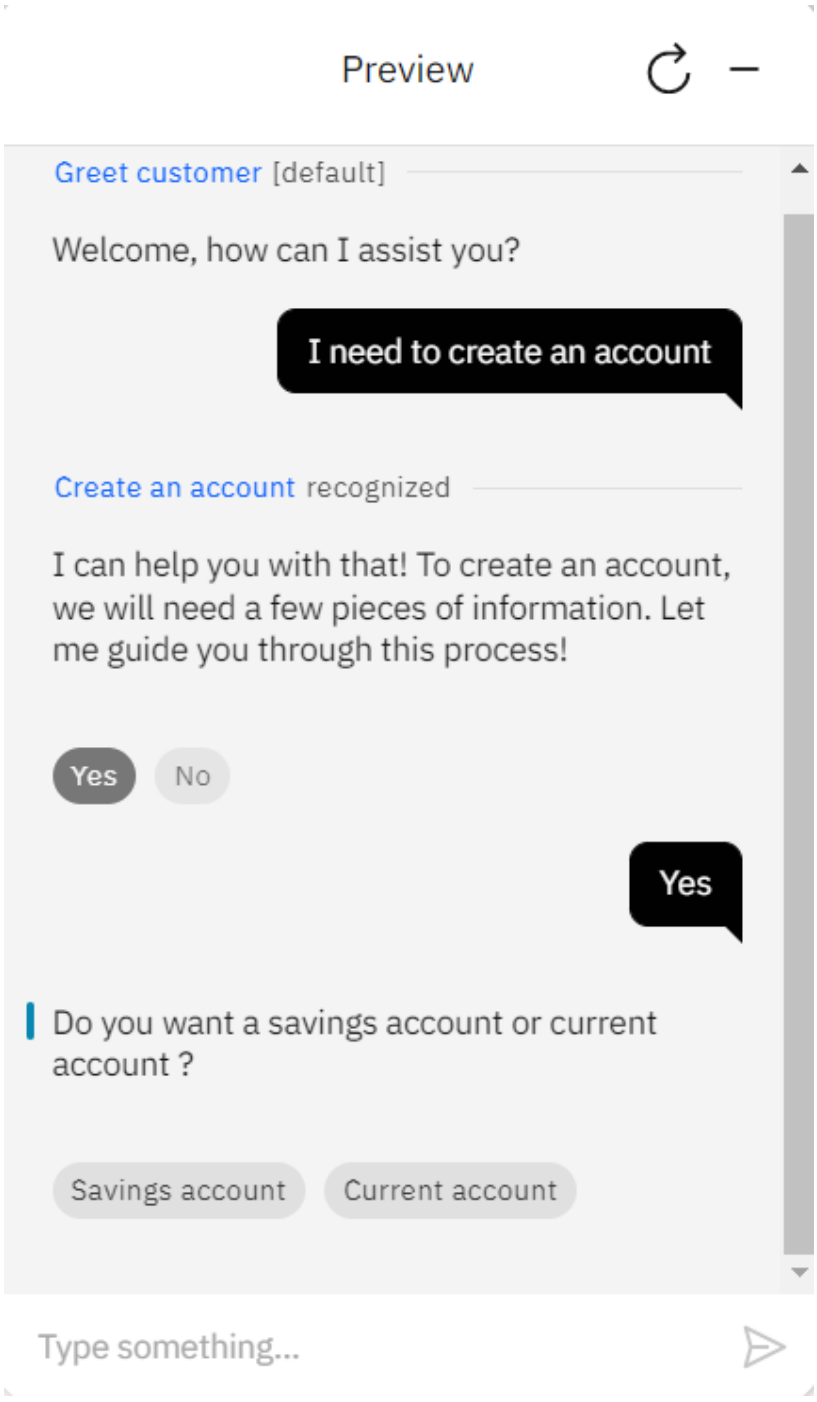
Created Skills and Assistant for Chatbot





Skills (Actions) created

- Account Creation
- General Banking Queries
- Loan Related Queries
- Net Banking Queries
- Contact Information



Chatbot Sample Working Preview