

PROJECT DESIGN PHASE II

Date	13 October 2022
Team ID	PNT2022TMID51088
Project Name	Real-time Communication System Powered by AI for Specially Abled
Maximum Marks	2 Marks

CUSTOMER JOURNEY

Factors	Research	Comparison With Others	Working condition of the App	Questioning	Sign Out
TYPICAL QUESTIONS	<ul style="list-style-type: none"> What Language & ide should i use? What would be the total cost? Will it consume more time than expected? 	<ul style="list-style-type: none"> Compare expenses vs quality What abilities does the developer possess and their capabilities? 	<ul style="list-style-type: none"> Who will take the ownership of the app or product? What measures can i make to ensure that the app works well? 	<ul style="list-style-type: none"> What are the other possible business opportunities i have? How am i going to fund this app? 	<ul style="list-style-type: none"> When will the project finally get finished? What else do i need to consider in the process of making the project?
EMOTIONS / FEELINGS	<ul style="list-style-type: none"> Being Enthusiastic and curious. Maintaining self respect/self esteem Protecting the app from third party access 	<ul style="list-style-type: none"> Being Subjective , Weighing up Looking up on Pros and Cons that is based on money and quality 	<ul style="list-style-type: none"> Keen to use the application Self Motivation that the app will resolve their problems and make them feel secure and on 	<ul style="list-style-type: none"> Understand the disabled persons point of view(POV) Considering all possible ideas and options that can be incorporated 	<ul style="list-style-type: none"> Longing to see the final results Having confidence on the efforts made in this project
WE NEED TO....	<ul style="list-style-type: none"> Channel them with a information that we present Provide them some faith by giving them a means to contact us 	<ul style="list-style-type: none"> Get their attention and trust on us by showing them what we are capable off and be honest 	<ul style="list-style-type: none"> Make them understand the amount of work done behind this project Make them understand that we are there for guiding them by any means or situation 	<ul style="list-style-type: none"> Provide Hope that our team is one among the best Open to all their questions and problems 	<ul style="list-style-type: none"> Keep them updates about all relevant and up to date information Collect feedback frequently and ensure a happy community being developed around