

Define CS, fit into CC	<div>1. CUSTOMER SEGMENT(S) The customers can be in any age, it can be a child of 0-5 age or it can be adults or it can be a working women, men etc</div> <div>CS</div>	<div>6. CUSTOMER CONSTRAINTS</div> <div>Booking tickets in this website will not cause much money except taxes. Also incase if the tickets are canceled within 24hours, the entire money will be refund.</div>	<div>5. AVAILABLE SOLUTIONS</div> <div>Incase if any people couldn't track the train the website, the website will have support tab which will be provided with contact numbers of the authorities, so that they can call and ask about the train arrival and delay. Also during the payment time if the website stuck between, the customers can use the available contact number to ask about the payment progress.</div>	Explore AS, different
	<div>2. JOBS-TO-BE-DONE / PROBLEMS Most of the issues faced by the working people are, the arrival of the train in the last minute. This solution is brought to track the arrival of the train</div>	<div>9. PROBLEM ROOT CAUSE Customers can move to website for booking their tickets because in this busy shedukdle,</div> <div>RC</div>	<div>7. BEHAVIOUR What does your customers do to address the problem and not the They will contact the service people</div> <div>BE</div>	
Focus on J&P, tap into BE, understand RC		Focus on J&P, tap into BE, understand RC		

<div>3. TRIGGERS</div> <div>People prefer doing smart work than hard work, so if the neighbor or friends uses the websites to know about the train than going to railway station, then many people will follow the same. So that people will get aware of various websites available for various train</div> <div>TR</div>	<div>10. YOUR SOLUTION</div> <div>Our project is all about providing fast server to the customer than having a buffer website. This website will provide a clear and fast details without buffering much. Also downloading an app consumes storage, but having a website with all the features is easy and user friendly too.</div> <div>SL</div>	<div>8. CHANNELS of BEHAVIOUR</div> <div>8.1 ONLINE Tracking the train and booking the tickets</div> <div>8.2 OFFLINE People can show the QR code to the TTR</div> <div>CH</div>	- p e n f i t

	<div><div>4. EMOTIONS: BEFORE / AFTER</div><div><div>EM</div><div>If any problem arises people can contact through the support number provided in the website</div></div></div>			
--	---	--	--	--