

PROJECT DEVELOPMENT PHASE

SPRINT - 2

Date	05 November 2022
Team ID	PNT2022TMID48901
Project Name	AI Based Discourse for Banking Industry

Creating Current Account Action:

The screenshot displays the IBM Watson Assistant configuration interface in a web browser. The browser's address bar shows a URL from the IBM Cloud Watson Assistant service. The interface includes a top navigation bar with 'IBM Watson Assistant', 'Life', 'Upgrade', 'Banking Bot', and a 'Learning center' link. On the left, a 'Conversation steps' panel lists three steps: Step 1 with buttons for 'Loan Queries', 'Net Banking', and '+ 3'; Step 2 with the label 'Savings Account' and a 'Go to action: Saving' button; and Step 3 with the label 'Current Account' and a 'Go to action: Current' button. A 'New step +' button is at the bottom of this panel. The main area is titled 'Customer starts with:' and contains instructions on how to enter phrases to start a conversation. It includes a text input field labeled 'Enter a phrase' and a search bar labeled 'Index' with a trash icon. A 'Preview' button with a play icon is located at the bottom right of the main area. The Windows taskbar at the bottom shows the system clock as 15:23 on 06-11-2022.

The screenshot displays the IBM Watson Assistant interface in a dark theme. The browser address bar shows the URL: `au-syd.assistant.watson.cloud.ibm.com/cm/63Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F5738b489432d41d487becf5dd0d4f9b4%3A18...`. The top navigation bar includes 'IBM Watson Assistant Lite', 'Upgrade', 'Banking Bot', and 'Learning center'. The main content area is titled 'Current' and shows a conversation step editor. The left sidebar lists conversation steps, with the first step 'What is your Company type?' selected. The main area displays the prompt 'Enter phrases that a customer types or says to start the conversation about a specific topic...' and a list of phrases: 'Proprietorship' and 'Partnership'. The interface is in a dark theme.

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Conversation steps

1 How can I help You? Loan Queries Net Banking + 3

Continue to next step

1 is Savings Account

2 This step has no content

Go to action: Saving

1 is Current Account

3 This step has no content

Go to action: Current

New step +

Preview

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Index

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Conversation steps

1 How can I help You? Loan Queries Net Banking + 3

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Go to action: Current

New step +

Preview

go to Index

How can I help You?

Current Account

Current Account

go to Current

What is your Company type?

Proprietorship Partnership

Type something...

Customer starts with:

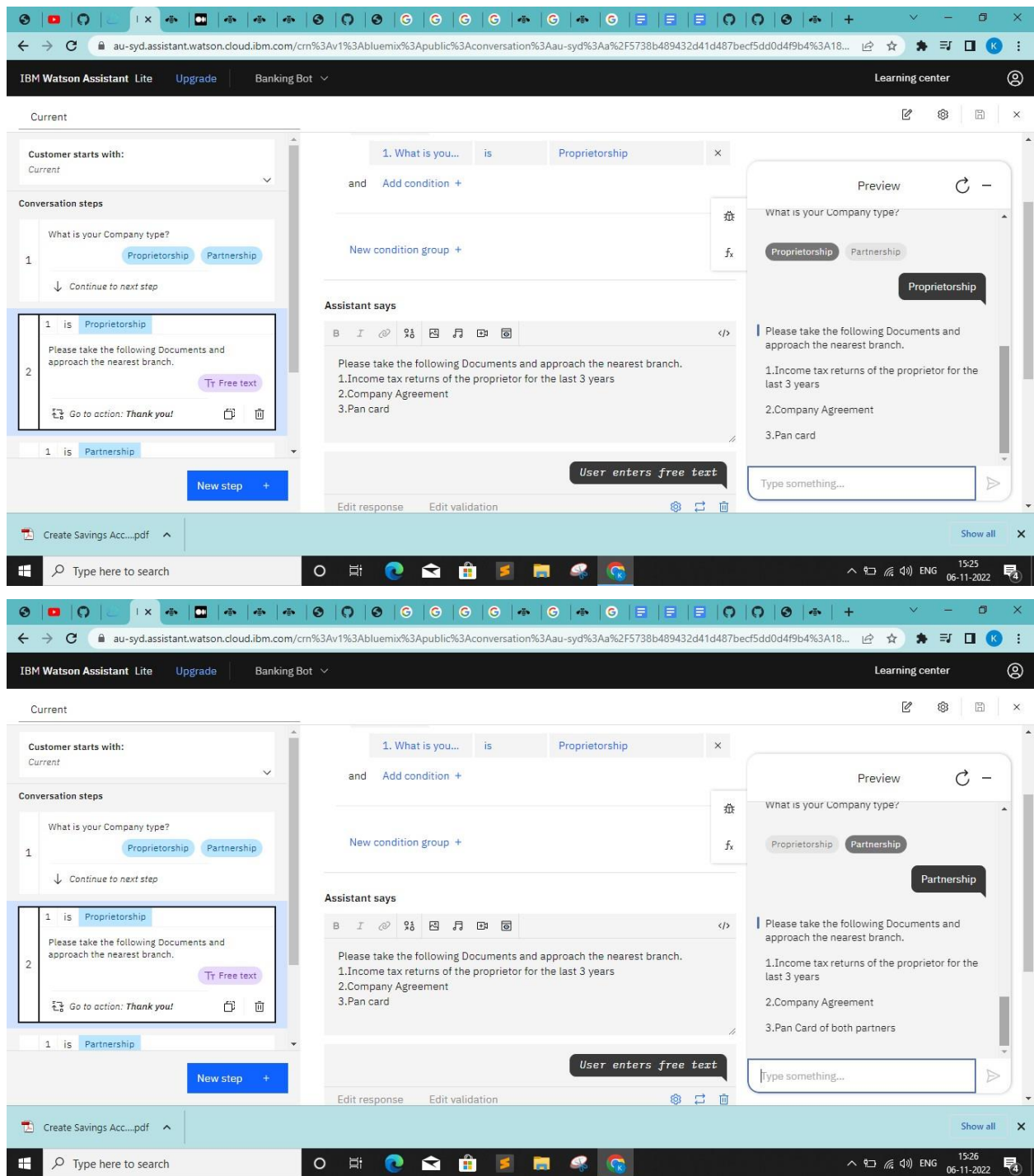
Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

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Note : Attached preview contents of Current account bot.