

PROJECT DEVELOPMENT PHASE

SPRINT - 1

Date	05 November 2022
Team ID	PNT2022TMID48901
Project Name	AI Based Discourse for Banking Industry

Creating Skills and Assistant for Chatbot

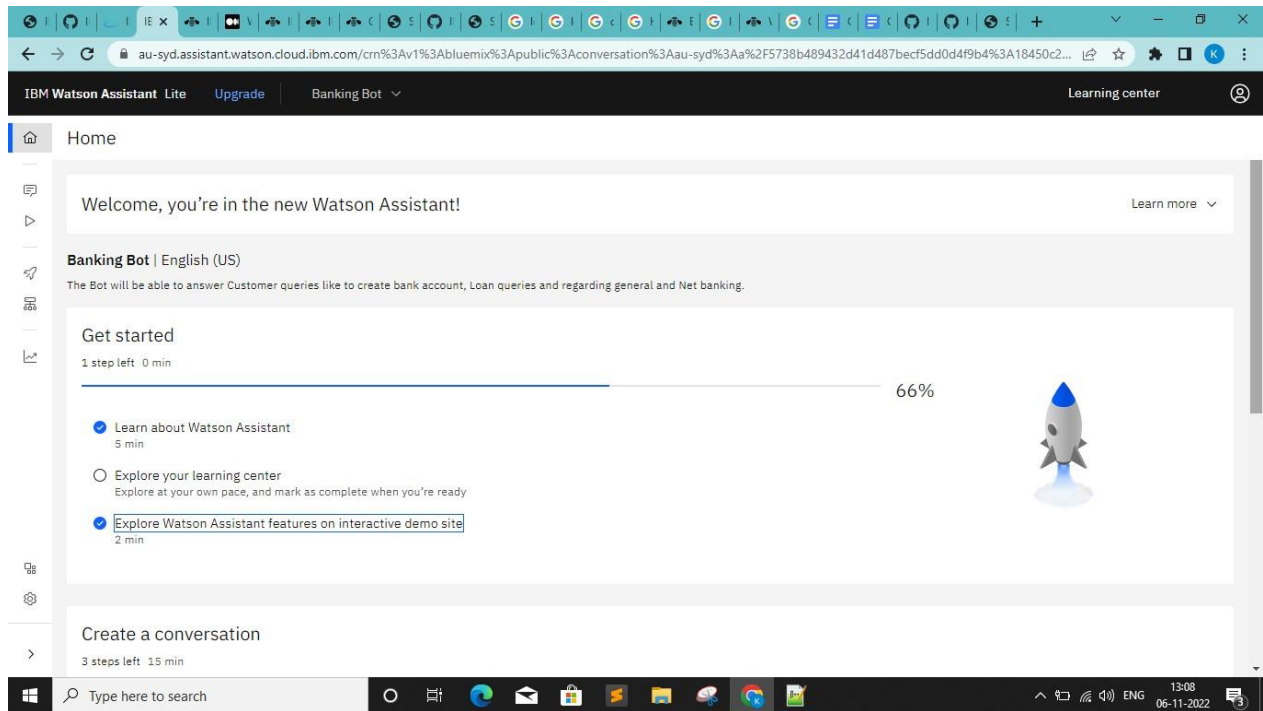
Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrating skills.

The screenshot shows the IBM Watson Assistant Lite web interface. The browser address bar displays a URL starting with 'au-syd.assistant.watson.cloud.ibm.com'. The page header includes 'IBM Watson Assistant Lite' and 'Upgrade' links, along with a 'Learning center' icon. The main heading is 'Welcome to the new Watson Assistant', with a 'Next' button. Below this is a section titled 'Create your first assistant' with a sub-header 'Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.'

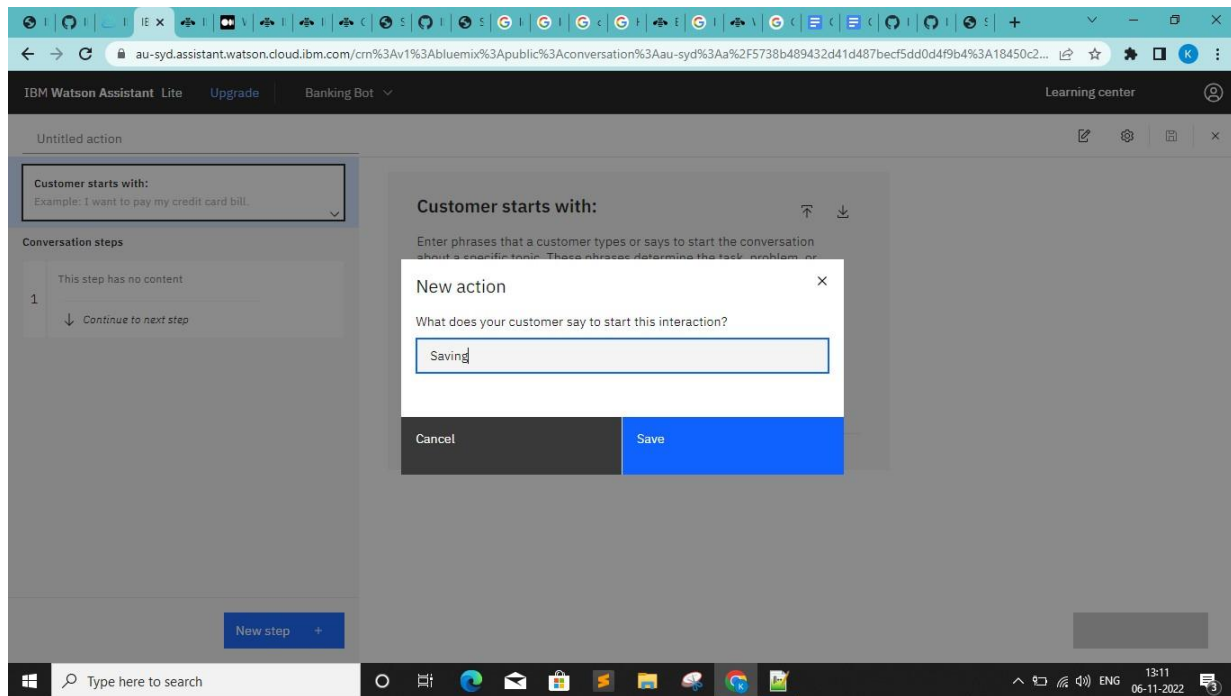
The form contains the following fields:

- Assistant name:** A text input field containing 'Banking Bot'. Below it, a note states: 'Your assistant name will be kept internally and not visible to your customers'.
- Description (optional):** A text area with a character count of '128/128'. The text entered is: 'The Bot will be able to answer Customer queries like to create bank account, Loan queries and regarding general and Net banking.'
- Assistant language:** A dropdown menu currently set to 'English (US)'. Below it, a note states: 'This is the language your assistant will speak.'

The bottom of the image shows a Windows taskbar with various application icons and a system clock indicating 12:38 on 06-11-2022.



Chatbot Skills Creation



Saving

Customer starts with:
Saving

Conversation steps

1

This step has no content

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 4

Enter a phrase

To create a new account

Account Creation

Savings Account

Saving