

PROJECT DEVELOPMENT PHASE

SPRINT - 1

Date	05 November 2022
Team ID	PNT2022TMID48901
Project Name	AI Based Discourse for Banking Industry

Create IBM Watson Assistant Service

Step 1: Login to your IBM cloud account. Choose Watson in the catalog.

The screenshot shows the IBM Cloud catalog page for the Watson Assistant service. The page is titled "Watson Assistant" and includes a description: "Watson Assistant lets you build conversational interfaces into any application, device, or channel." The "Create" tab is selected, and the "About" tab is also visible. The "Select a location" dropdown menu is set to "Sydney (au-syd)". The "Select a pricing plan" section shows a table with the following data:

Plan	Features	Pricing
Lite	Everything you need to get started, free for as long as you need it Up to 1,000 unique monthly active users (MAUs) chatting with your assistant Up to 10,000 messages per month --- Features --- - World-class conversational AI with Watson	Free

The "Summary" panel on the right shows the service details: "Watson Assistant" (Free), "Location: Sydney", "Plan: Lite", "Service name: Watson Assistant-ym", and "Resource group: Default". A warning message states: "Existing Lite plan instance. You can have only 1 Lite plan instance of this service per resource group. Delete your current Lite plan instance in Default resource group to create a new one, or view the existing instance." The "Create" button is visible at the bottom right.

Step 2: Create an Assistant

The screenshot shows the IBM Cloud Watson Assistant console. The top navigation bar includes the IBM Cloud logo, a search bar, and links to Catalog, Manage, and the user's account (Kowsalya M K's Account). The main content area is titled 'Watson Assistant-t2' and is in the 'Manage' tab. It shows the assistant is 'Active' and has 'Add tags' available. The 'Plan' section on the right shows the 'Lite' plan with an 'Upgrade' button. The 'Credentials' section displays the API key and URL. The 'Start by launching the tool' section has buttons for 'Launch Watson Assistant', 'Getting started tutorial', and 'API reference'.

Resource list /

Watson Assistant-t2

Active Add tags

Details Actions...

Manage

- Service credentials
- Plan
- Connections

Start by launching the tool

Launch Watson Assistant Getting started tutorial API reference

Credentials

Download Show credentials

API key:

URL:

https://api.au-syd.assistant.watson.cloud.ibm.com/inst=

Create Watson Assistant

The screenshot shows the 'Create your first assistant' wizard in the IBM Watson Assistant console. The top navigation bar includes the IBM Watson Assistant Lite logo, an 'Upgrade' button, and a 'Learning center' link. The main content area is titled 'Welcome to the new Watson Assistant' and has a 'Next' button. The 'Create your first assistant' section includes a text input for the assistant name, a description field, and a dropdown for the assistant language. The assistant name is 'Banking Bot' and the language is 'English (US)'. The description is 'The Bot will be able to answer Customer queries like to create bank account, Loan queries and regarding general and Net banking.'.

IBM Watson Assistant Lite Upgrade Learning center

Welcome to the new Watson Assistant

Next

Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

Banking Bot

Your assistant name will be kept internally and not visible to your customers

Description (optional) 128/128

The Bot will be able to answer Customer queries like to create bank account, Loan queries and regarding general and Net banking.

Assistant language

English (US)

This is the language your assistant will speak.

