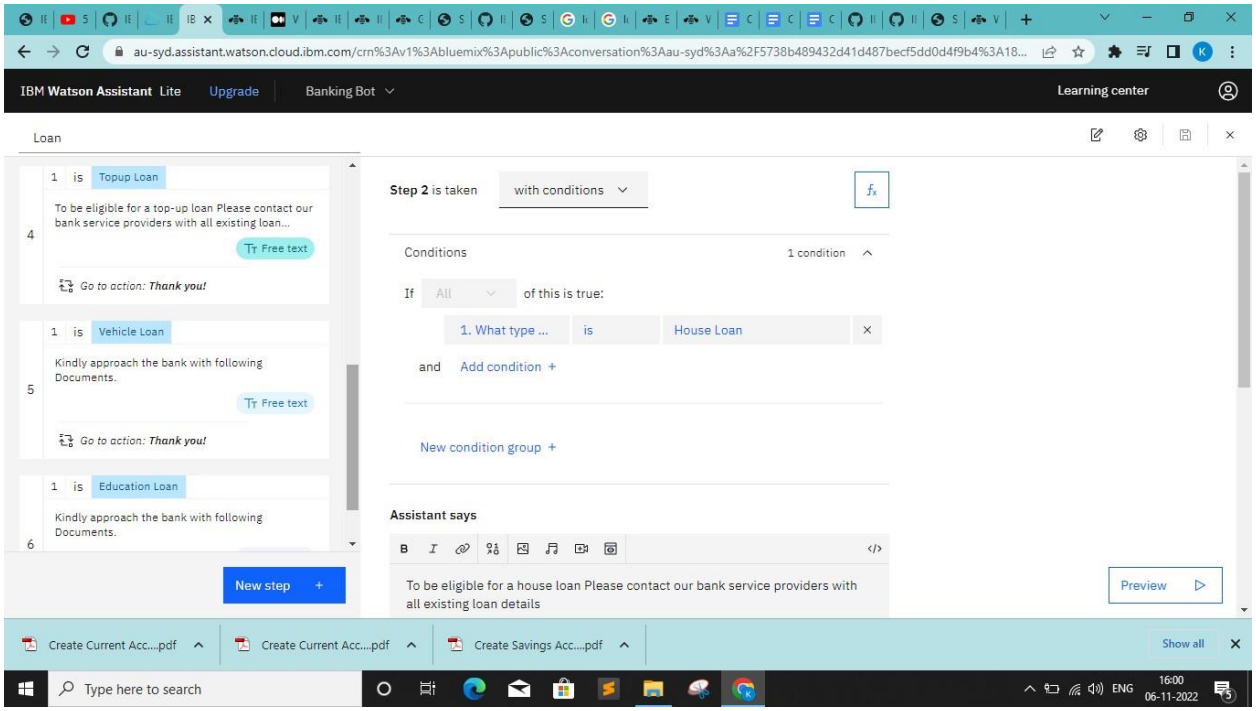
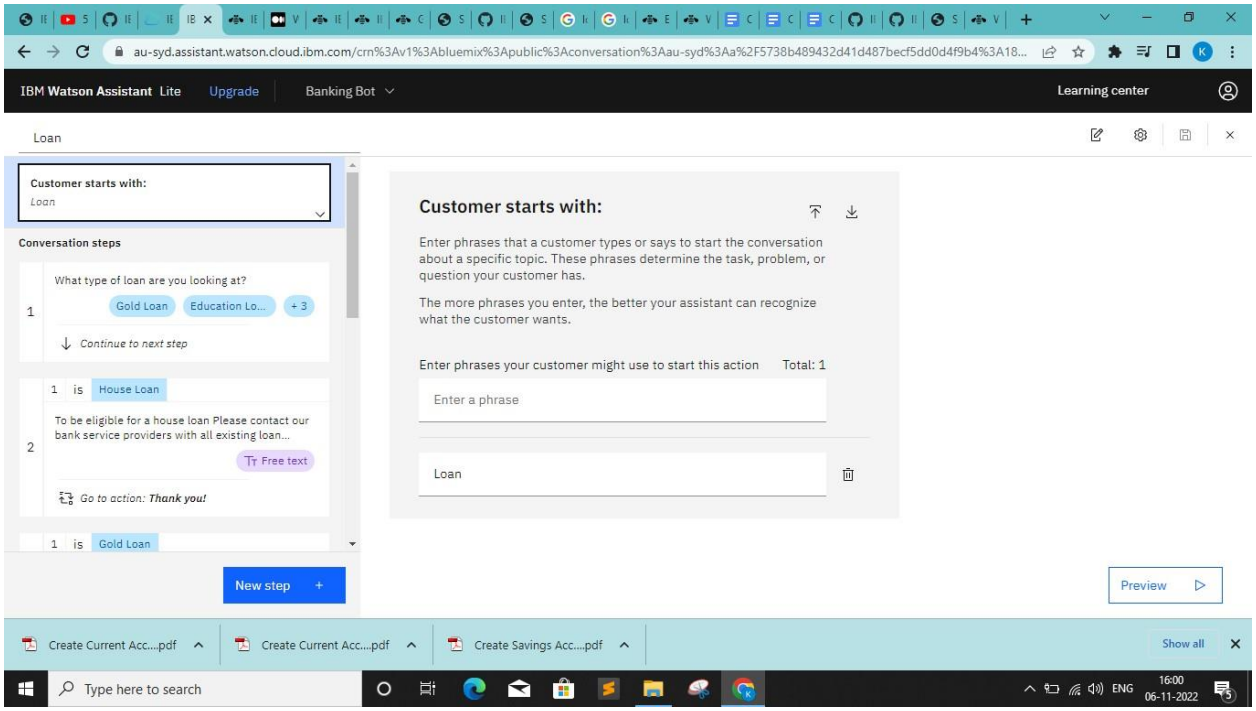
PROJECT DEVELOPMENT PHASE

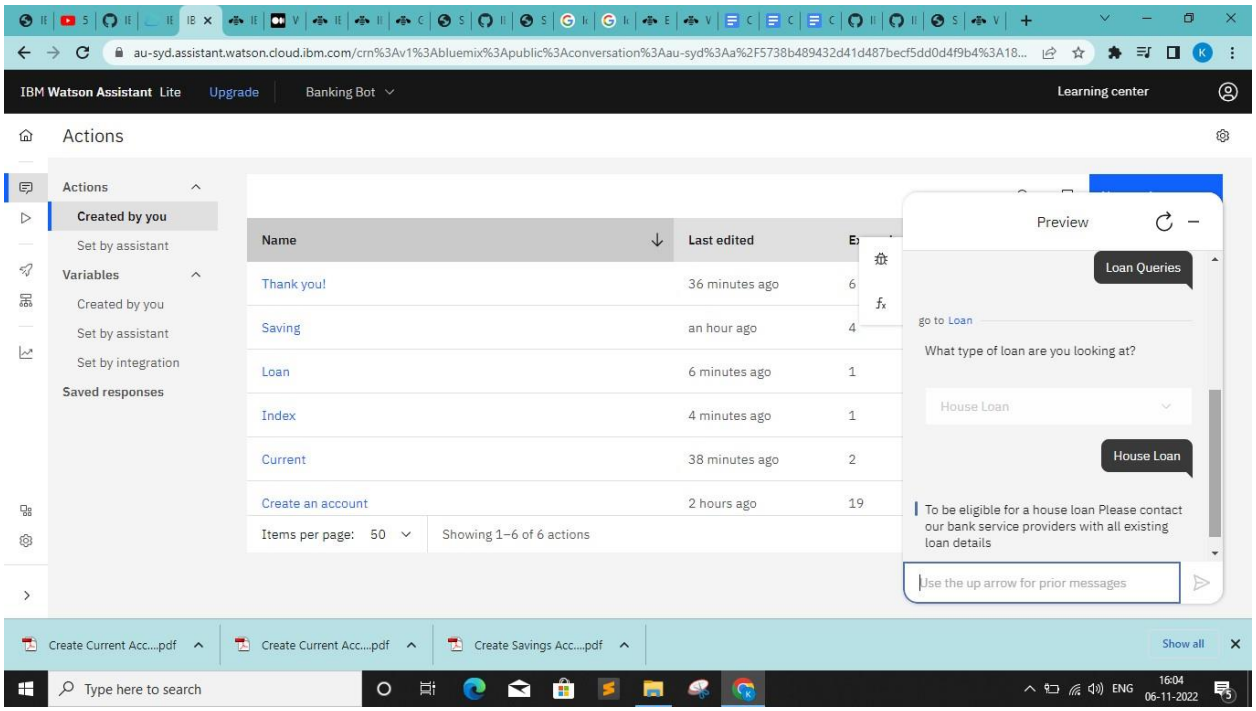
SPRINT - 3

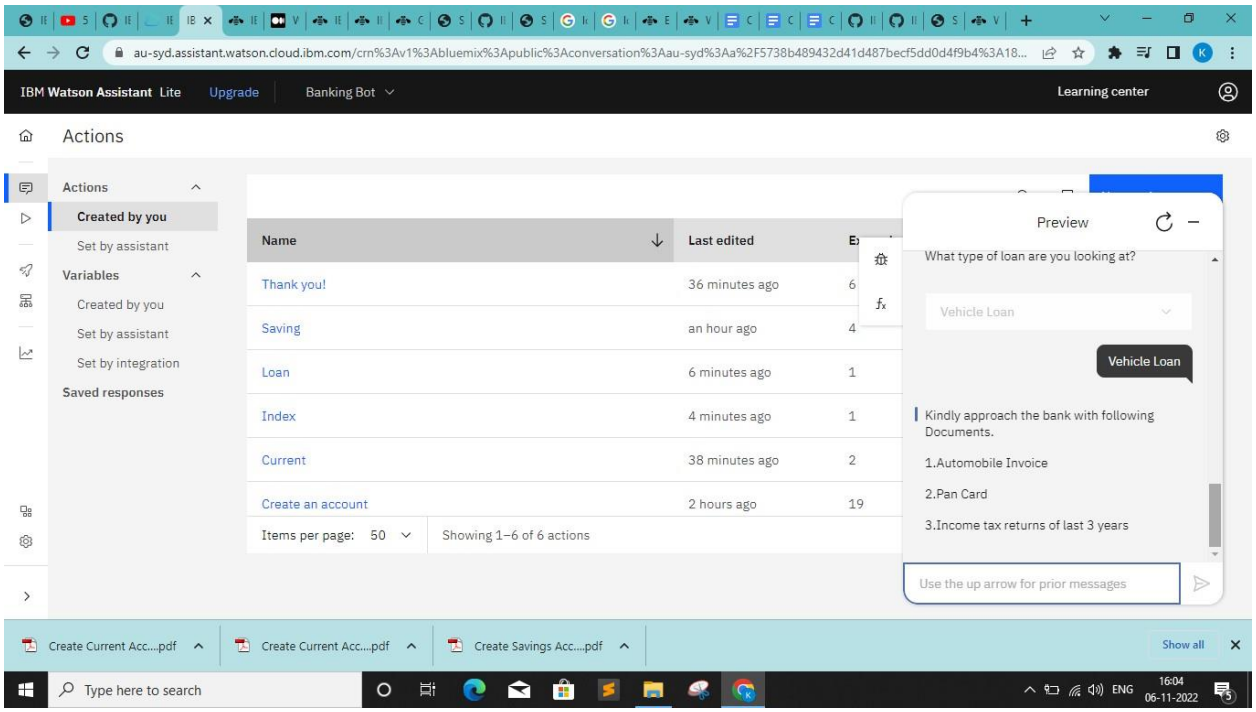
Date	05 November 2022
Team ID	PNT2022TMID48901
Project Name	AI Based Discourse for Banking Industry

Creating Loan Account Action :




IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
Loan
Customer starts with:
Loan
Conversation steps
What type of loan are you looking at?
Gold Loan
Education Lo...
+ 3
Continue to next step
1 is House Loan
To be eligible for a house loan Please contact our bank service providers with all existing loan...
Free text
Go to action: Thank you!
1 is Gold Loan
New step
Customer starts with:
Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.
The more phrases you enter, the better your assistant can recognize what the customer wants.
Enter phrases your customer might use to start this action
Total: 1
Enter a phrase
Loan
Preview
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
16:00
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
Actions
Actions
Created by you
Set by assistant
Variables
Created by you
Set by assistant
Set by integration
Saved responses
Name
Last edited
Thank you!
36 minutes ago
Saving
an hour ago
Loan
6 minutes ago
Index
4 minutes ago
Current
38 minutes ago
Create an account
2 hours ago
Items per page: 50
Showing 1–6 of 6 actions
Preview
Loan Queries
go to Loan
What type of loan are you looking at?
House Loan
House Loan
To be eligible for a house loan Please contact our bank service providers with all existing loan details
Use the up arrow for prior messages
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
16:04
06-11-2022


IBM Watson Assistant Lite
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Set by assistant
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Saved responses
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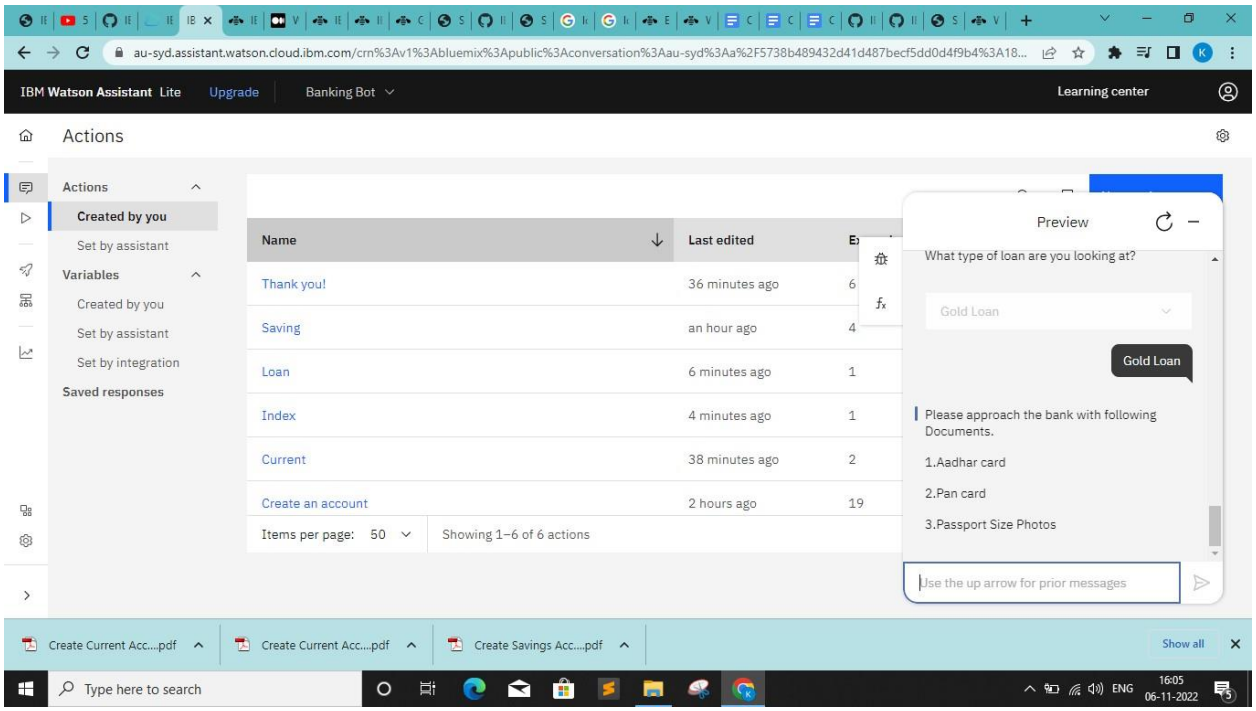
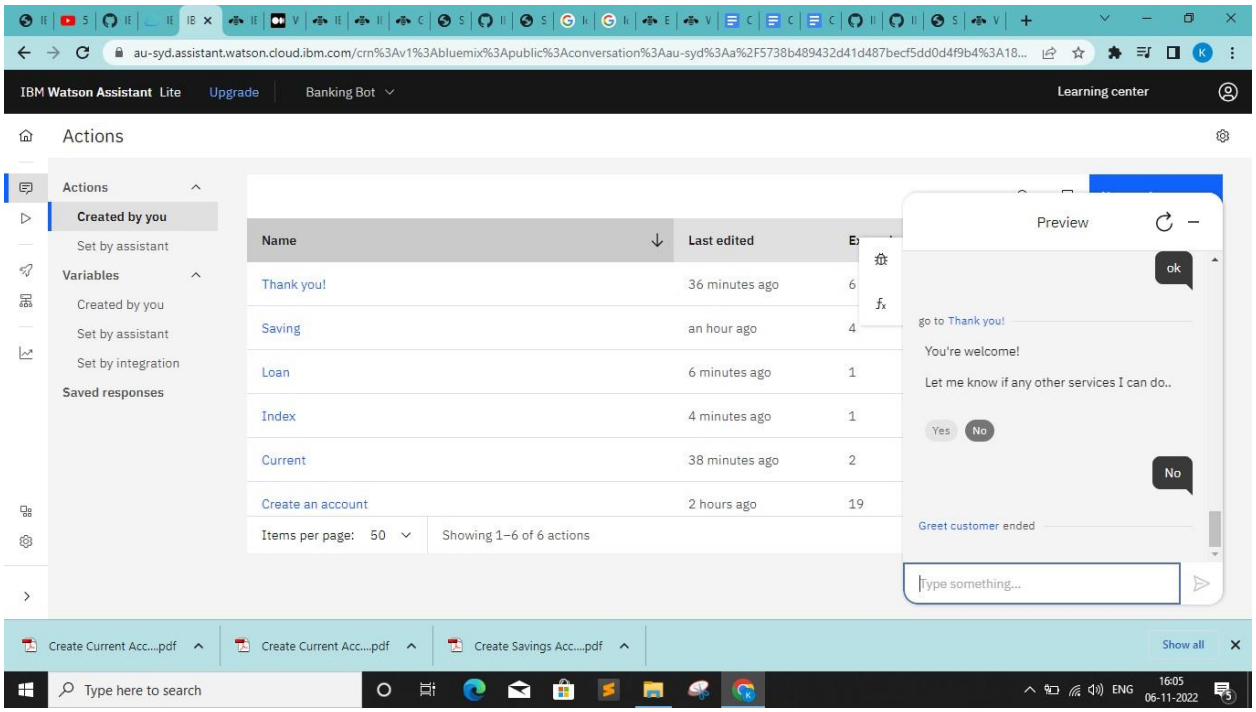
an hour ago
Loan
6 minutes ago
Index
4 minutes ago
Current
38 minutes ago
Create an account
2 hours ago
Items per page: 50
Showing 1–6 of 6 actions
Preview
What type of loan are you looking at?
Vehicle Loan
Vehicle Loan
Kindly approach the bank with following Documents.
1.Automobile Invoice
2.Pan Card
3.Income tax returns of last 3 years
Use the up arrow for prior messages
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
16:04
06-11-2022


IBM Watson Assistant Lite
Upgrade
Banking Bot
Learning center
Actions
Actions
Created by you
Set by assistant
Variables
Created by you
Set by assistant
Set by integration
Saved responses
Name
Last edited
Thank you!
36 minutes ago
Saving
an hour ago
Loan
6 minutes ago
Index
4 minutes ago
Current
38 minutes ago
Create an account
2 hours ago
Items per page: 50
Showing 1–6 of 6 actions
Preview
What type of loan are you looking at?
Gold Loan
Gold Loan
Please approach the bank with following Documents.
1.Aadhar card
2.Pan card
3.Passport Size Photos
Use the up arrow for prior messages
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
16:05
06-11-2022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Loan
6 minutes ago
Index
4 minutes ago
Current
38 minutes ago
Create an account
2 hours ago
Items per page: 50
Showing 1–6 of 6 actions
Preview
ok
go to Thank you!
You're welcome!
Let me know if any other services I can do..
Yes
No
No
Greet customer ended
Type something...
Create Current Acc....pdf
Create Current Acc....pdf
Create Savings Acc....pdf
Show all
Type here to search
ENG
16:05
06-11-2022

Note : Attached preview contents of Loan account bot.