Global Sales Data Analytics

TEAM ID

PNT2022TMID33054

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PROJECT TITLE

Global Sales Data Analytics

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1.INTRODUCTION

If you want to achieve your sales goals month after month, then guesswork and intuition aren't your best friends. You need to perform a strategic sales analysis and get cold, hard data. You will gain an understanding of the data ecosystem and the fundamentals of data analysis, such as data gathering or data mining.

1.1 Project Overview

The automated, prospective analyses offered by data mining move beyond the analyses of past events provided by retrospective tools typical of decision support

1.2 Purpose

Regular sales data analysis provides an understanding of the products that your customers are buying and helps you dissect why they are behaving in a certain way. You can also find patterns in your lead conversions and drop offs.

Data mining tools predict future trends and behaviors, allowing businesses to make proactive, knowledge-driven decisions

Thousands of data points at your fingertips. Build, refine and analyse your audience in our intuitive platform. Monitor trends. Granular Global Analysis. 46 Countries. 17 Million Panelists. 40,000 Data Points. Create Bespoke Segments.

Sales analytics refers to the technology and processes used to gather sales data and gauge sales performance. Sales leaders use these metrics to set goals, improve internal processes, and forecast future sales and revenue more accurately.

2.LITERATURE SURVEY

2.1 Existing Problem :

- 1. Global sales process is way too long and don't have enough leads.
- 2. Leads are unqualified and wasting your effort on bad fit prospects.

- 3. Spending too much time on low-value task
- 4. The statement may include workflow bottlenecks, resources challenges or fundamental difficulties such as understanding a customer base
- 5. Identify the key sales metrics you need, such as win rate and average deal size
- 6. Use a tool (such as Pipe drive's CRM) to track this data as leads travel through your pipeline. Record this data in visual dashboards

2.2 REFERENCES

1.Han Jiawei, Micheline Kamber and Jian Pei, "Data Mining Concepts and Techniques" in , MK Publications, 2009.

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2.M. Tennekes and E. de Jonge, "Top-down Data Analysis with Tree maps", Proceedings of the International Conference on Information Visualization Theory and Applications (IVAPP' 11), pp. 236-241, March 2011.

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3.P. Hoek, "Parallel Arc Diagrams: Visualizing Temporal Interactions", Journal of Social Structure, vol. 12, 2011.

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2.3 Problem Statement definition:

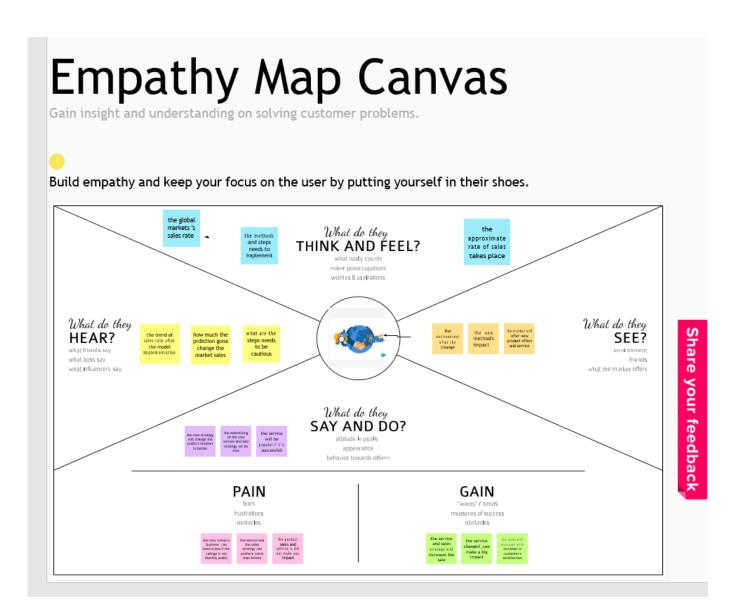
Problem statements are important to businesses, individuals and other entities to develop projects that states the challenges faced by your client.

You need to **analyze** the right kind of **sales** data for generating meaningful insights that positively affect your bottom line.

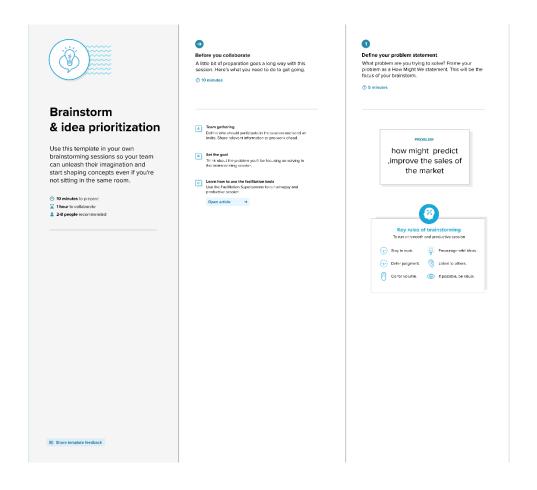
Sales analysis is vital for finding **weak spots and bottlenecks** in sales processes to collect and use sales data to achieve more sales goals.

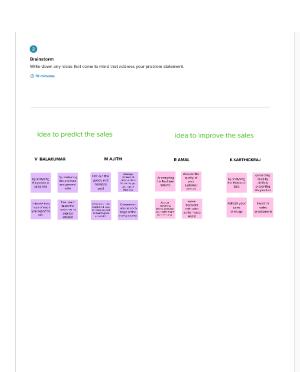
3. IDEATION & PROPOSED SOLUTION

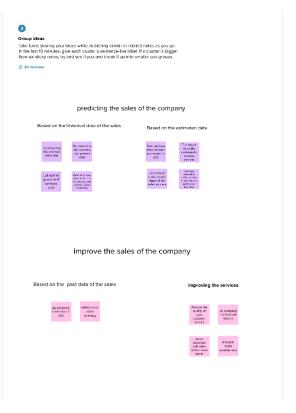
3.1 Empathy Map Canvas

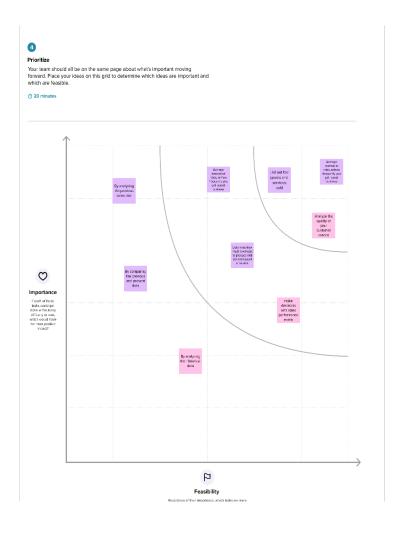


3.2 Ideation & Brainstorming







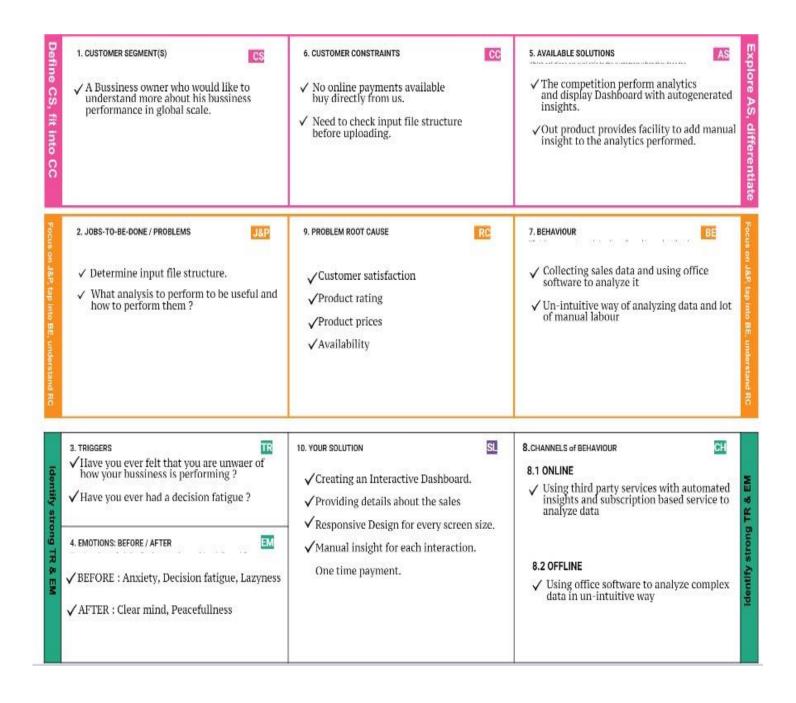


3.3 Proposed Solution

S. No	Parameter	Description
1.	Problem Statement (problem to be solved)	The mentioned system is designed to find the most frequent combinations of items. It is based on developing an efficient algorithm that outperforms the best available frequent pattern algorithms on a number of typical data sets. This will help in marketing and sales. We are given a large database of customer transactions. Each transaction consists of items purchased by a customer in a visit. We present an efficient algorithm that generates all signicant association rules between items in the database. The algorithm incorporates buer management and novel estimation and pruning techniques. We also present results of applying this algorithm to sales data obtained from a large retailing

		company, which shows the effectiveness of the algorithm.
2.	Idea / Solution description	We should aim to answer some basic questions that may arise for the store manager/owner/customers giving a much better insight about the store and how to increase the productivity.
3.	Novelty / Uniqueness	 Interactive Dashboard and simple UI Dynamic and real time analytics Al based predictions and forecasting
4.	Social Impact / Customer Satisfaction	Customer would know the available products and nearest location of shops the offers discounts.
5.	Business Model (Revenue Model)	 Drop Shipping Wholesaling and Warehousing Private Labeling and Manufacturing White Labeling Subscription
6.	Scalability of the Solution	Easy highly scalable applications can be deployed with help of cloud services. Making a website or app of this application is scaled and available to everyone.

3.4 Problem Solution fit



4. REQUIREMENT ANALYSIS

4.1 Functional requirement

FR No.	Functional Requirement	Sub Requirement (Story / Sub-Task)
	(Epic)	

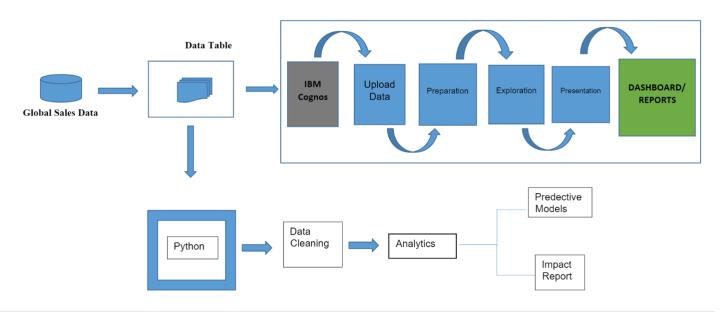
FR-1	User Registration	Registration through
		Gmail and Google
		Business.
FR-2	User Confirmation	Confirmation via Email Confirmation via OTP
FR-3	User Input	Dataset uploaded to Cognos analytics tool.
FR-4	Data Verification and Validation	Data is cleaned and verified for Anomalies and
		Missing values.
FR-5	Data visualization	Appropriate graphs and attractive charts should be used to visualize the data.
FR-6	Business Decisions	Recommendations are made based on the insight gained from the data.

4.2 Non-Functional requirements

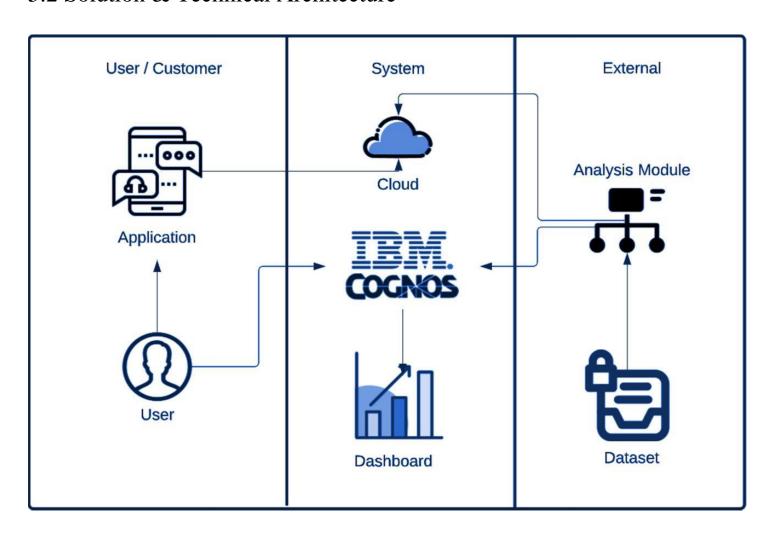
FR No.	Non-Functional Requirement	Description				
NFR-1	Usability	Dashboards can be accessed by the user when the				
		proper sales data is given.				
NFR-2	Security	The Dashboard are accessible to the user only with				
		proper login credentials.				
NFR-3	Reliability	User's data and visualization must stay in the cloud				
		and its should be accessible whenever the user wants				
		without any problem.				
NFR-4	Performance	The user can easily drag to any metrics they want to				
		view, and it should work as expected and allows				
		multiple users to access the data at the same time.				
NFR-5	Availability	Uploaded data must be available at all time and be				
		fault tolerant.				
NFR-6	Scalability	It should be able to produce advanced graphs and				
		provide proper interpretation of data over large				
		volumes.				

5. PROJECT DESIGN

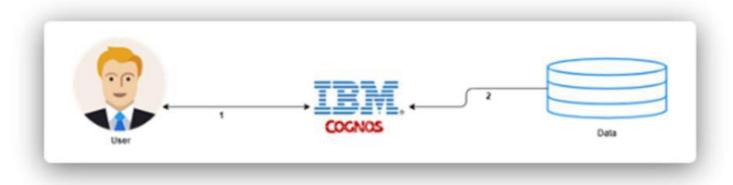
5.1 Data Flow Diagrams



5.2 Solution & Technical Architecture



Technical Architecture:



 $Table \hbox{-} 1: Components \& Technologies:$

S.No	Component	Description	Technology
1.	User Interface	How user interacts with application e.g. Web UI, Mobile App, Chatbot etc.	IBM Cognos
2.	Storage Infrastructure (Cloud)	Customer sales data is uploaded in cloud through interface	IBM Cloud
3.	Working with Dataset	Uploading, Cleaning and Processing dataset	IBM Cognos + IBM Cloud
4.	Data Exploration	Uploaded data is explored to identify trends	IBM Cognos
5.	Data Visualization	Multiple types of graphs are shown according to customer data and requirements	IBM Cognos Dashboard
6.	Cloud Database	Database Service on Cloud	IBM DB2, IBM Cloudant etc.
7.	Viewing Data	User logins to application to view visualizations for uploaded data	IBM Cognos Dashboard

Table-2: Application Characteristics:

S.No	Characteristics	Description	Technology
1.	Open-Source Frameworks	List the open-source frameworks used	IBM Cognos, IBM Cloud, IBM Watson
2.	Security Implementations	Secure user information and data	Active Directory
3.	Scalable Architecture	Supports various data sizes	Web 3.0 IBM Cloud
4.	Availability	Multi page layout providing various visualizations of data and provide full support irrespective of platform and device specifications	Cognos Business Intelligence Server
5.	Performance	Withstand huge data and process them without crashing	IBM Cognos, Performance Management Hub

5.3 User Stories

User Stories

User Type	Functional	User Story	User Story / Task	Acceptance criteria	Priority	Release
	Requirement (Epic)	Number				
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirmingmy password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail		Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password		High	Sprint-1
Customer (Web user)	Dashboard	USN-6	As a web user I can easily understand the data with the help of dashboard	I can get information from /on the web	Medium	Sprint-1
Customer Care Executive	Explored data	USN-7	A customer care executive can get a explored data.	I can get a sorted ,segmented data for certain category	high	Sprint-1
Administrator	Visualization data	USN-8	As administration I would like to analyse thedata of my company	I can easily make decision in my company development	high	Sprint-1

6. PROJECT PLANNING & SCHEDULING

6.1 Sprint Planning & Estimation

Sprint	Functional Requirement (Epic)	User Story Number	User Story /Task	Story Points	Priority	Team Member
Sprint-1	Registration (GitHub Account)	UNS-1	As a user, I can register for the website by entering my email, password, and confirming my password.	3	High	V.Bala Kumar, K.Karthick Raj
Sprint-1	Login (GitHub Account)	UNS-2	As a user, I will receive confirmation email once I have registered for the application	2	High	V.Bala Kumar, M.Ajith

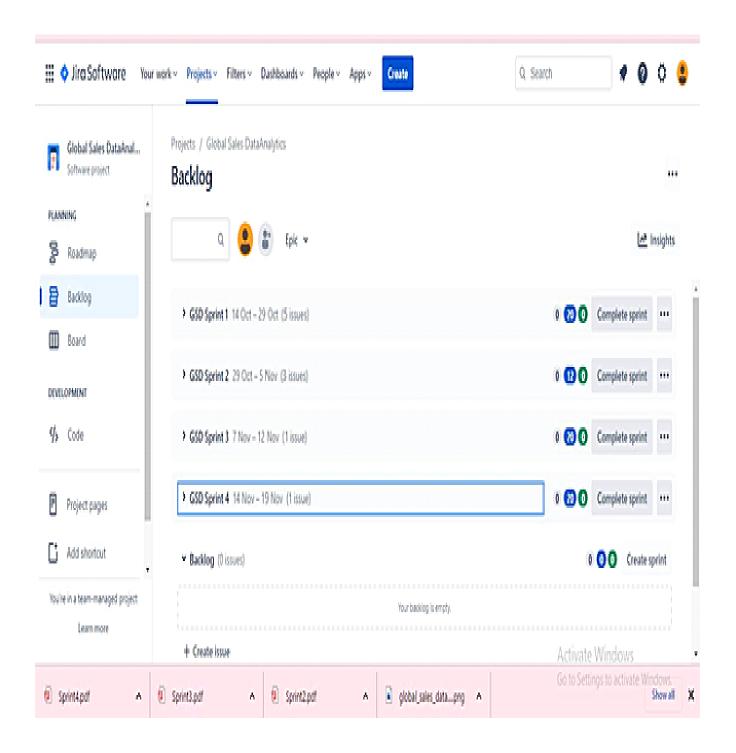
Sprint-1	Collecting Dataset	UNS-3	As a user, I should share the data source for the dashboard	3	High	M.Ajith,V.Bala Kumar
Sprint-2	Understa nding the data and Data Wrangling	USN - 4	As a data Analyst I should clean and detect anomalies in the dataset if it need.	3	High	M.Ajith,R.Amal
Sprint -3	Create Dashboard	USN - 5	As a data Analyst I need to perform data visualization and create a dashboard using BI tool	3	High	V.Bala Kumar,K.Karthick Raj
Sprint -3	Access Dashboard	USN -6	As a user, I can access my Sales Data Analytics Dashboard	3	High	V.Bala Kumar,K.Karthick Raj
Sprint -4	Exploratory Data Analysis and Feature Engineering	USN - 7	As a Data Analyst I should perform EDA to understand the data and feature engineer the data to improve the prediction.	3	High	M.Ajith,V.BalaKumar, K.Karthick Raj.

Sprint –4	Machine Learning	USN - 8	As a Data Analyst I should perform Predictions on the data to predict the sales.	1	High	M.Ajith,V.BalaKumar
Sprint - 4	Publish the Stories and Dashboards in the Git to allow the user to access.		As a Data Analyst, I should publish the dashboard and stories in the Git that can be accessed by the user from any device through internet.	3	High	V.Bala Kumar,K.Karthick Raj

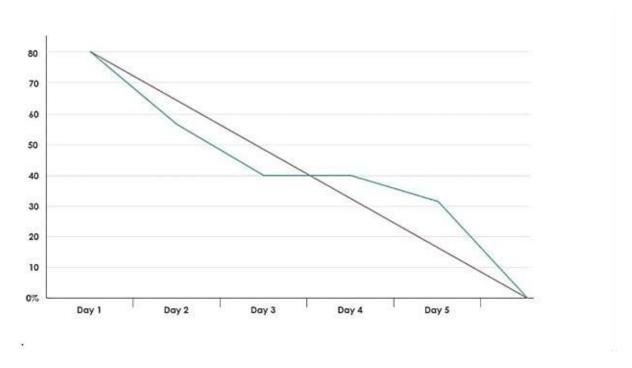
6.2 Sprint Delivery Schedule

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	4	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	2	6 Days	31 Oct 2022	05 Nov 2022	20	06 Nov2022
Sprint-3	2	6 Days	07 Nov 2022	12 Nov 2022	20	12 Nov2022

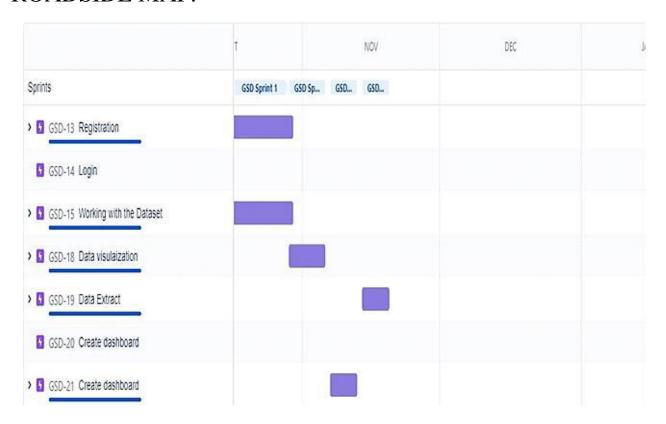
6.3 Reports from JIRA



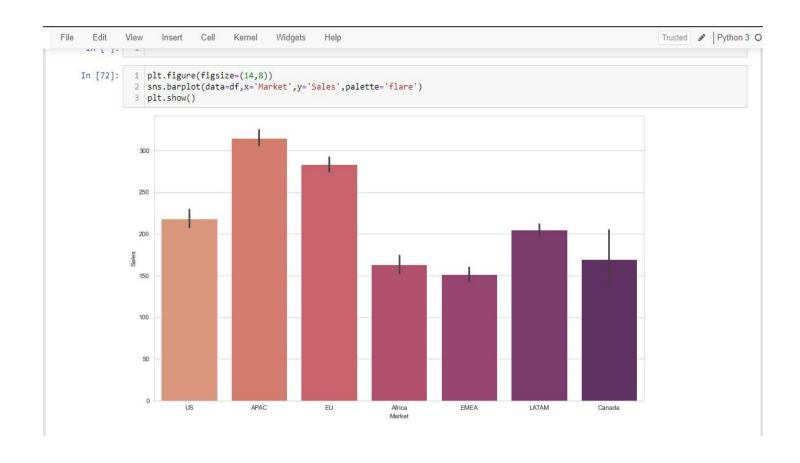
Burndown chart:

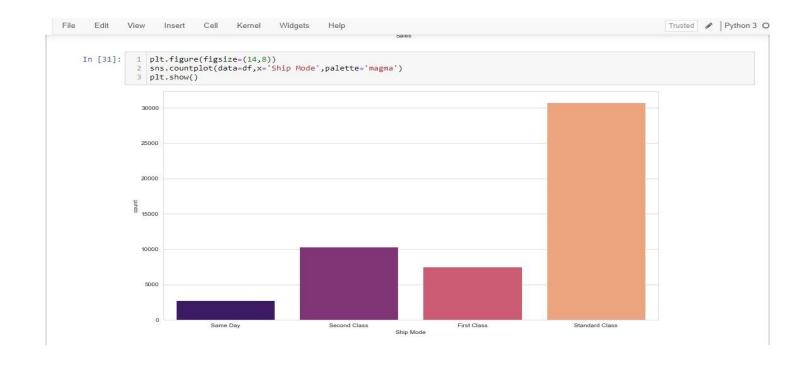


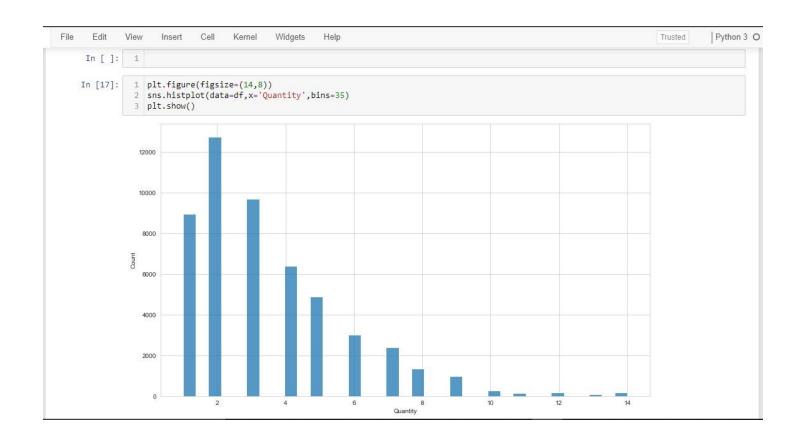
ROADSIDE MAP:

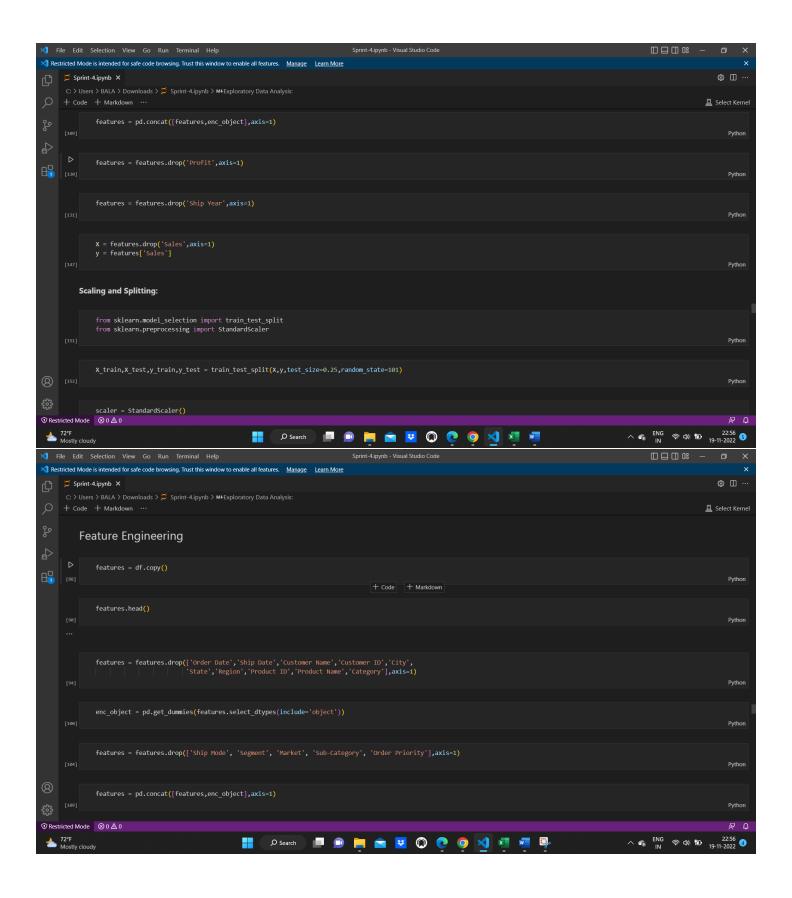


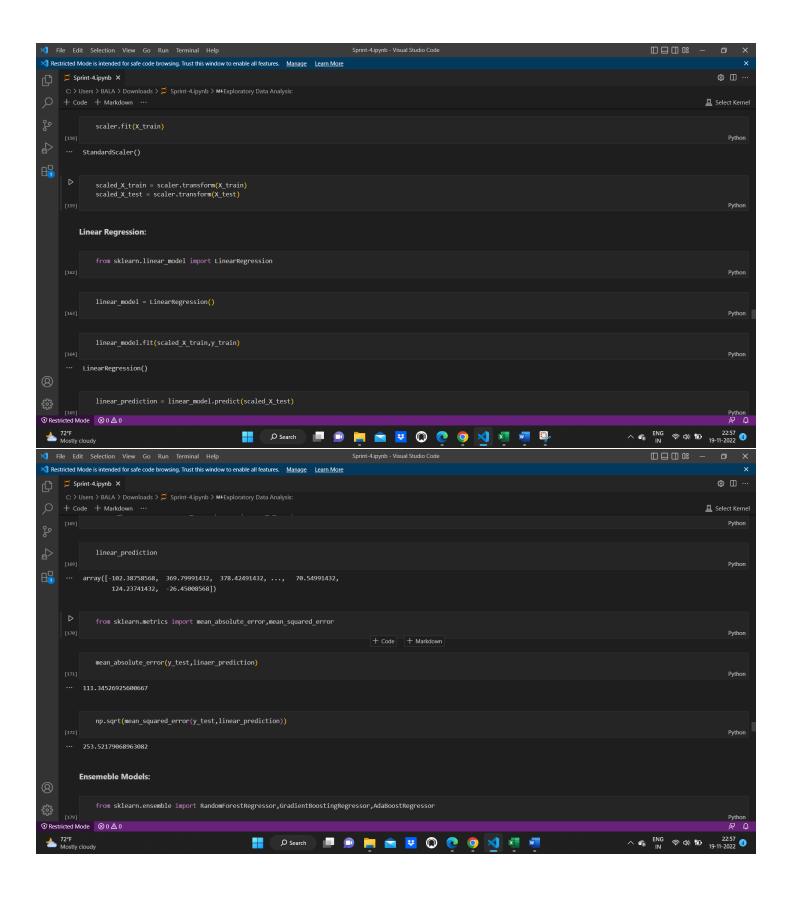
7. CODING & SOLUTIONING

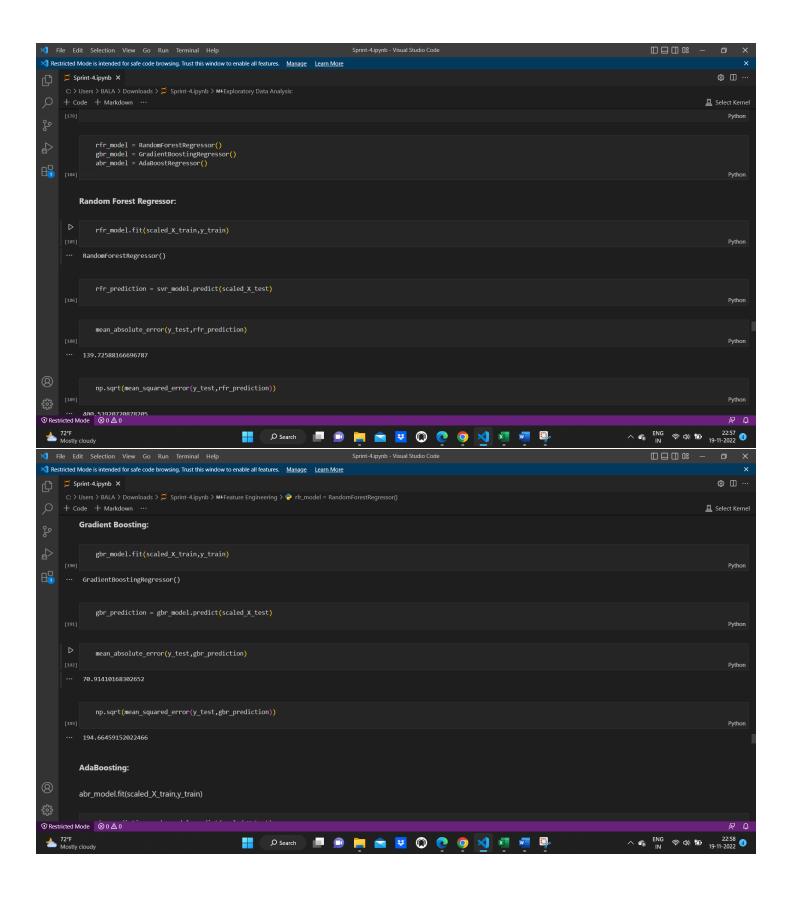


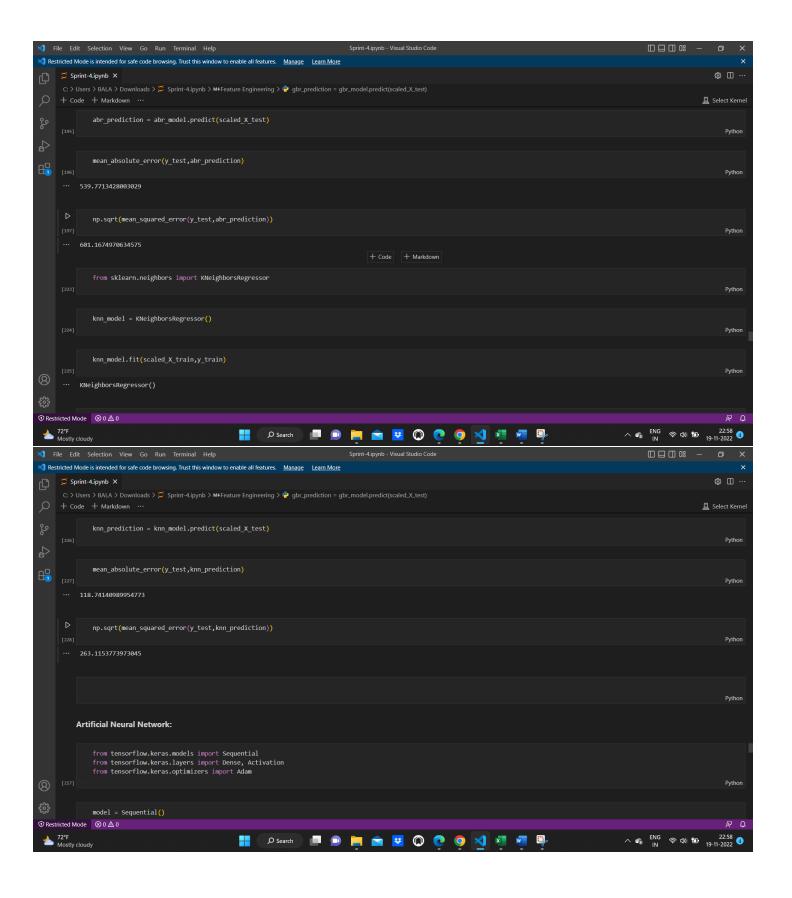


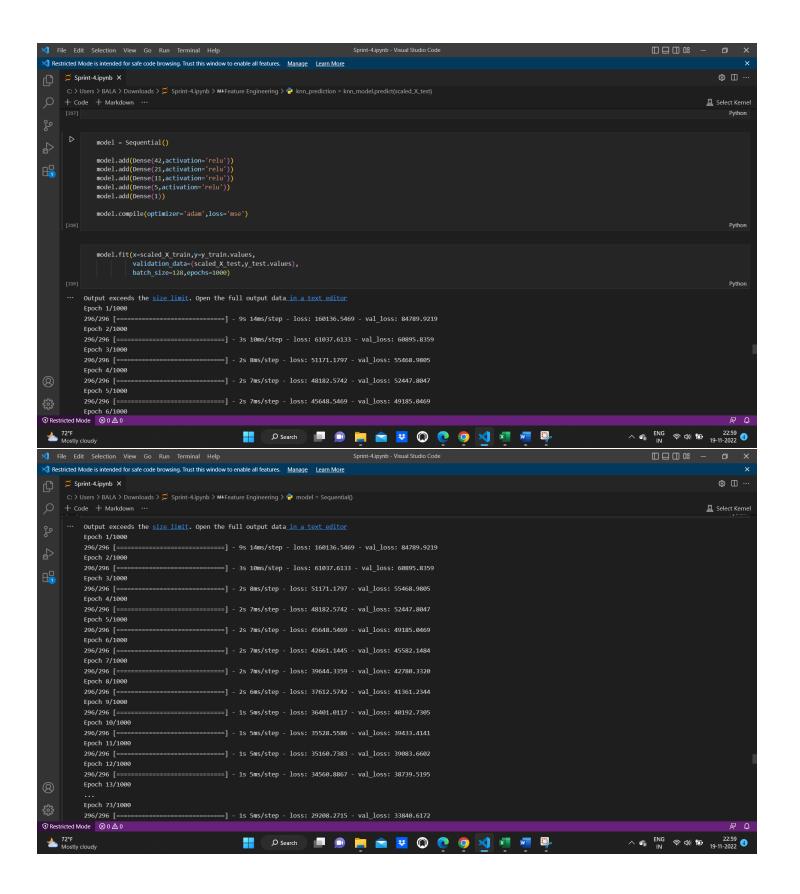


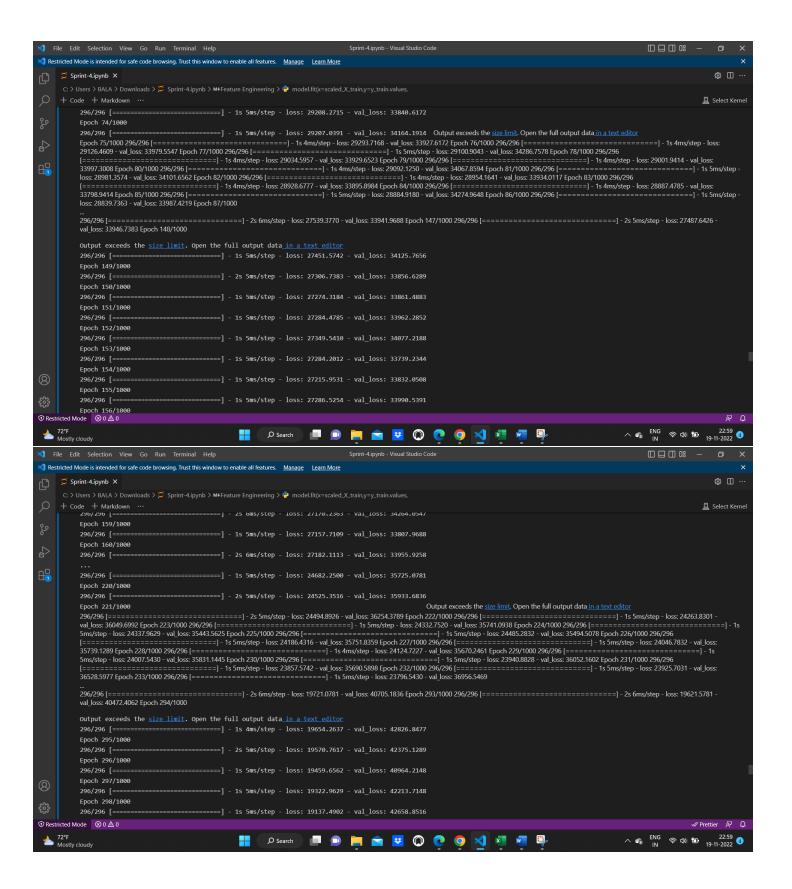


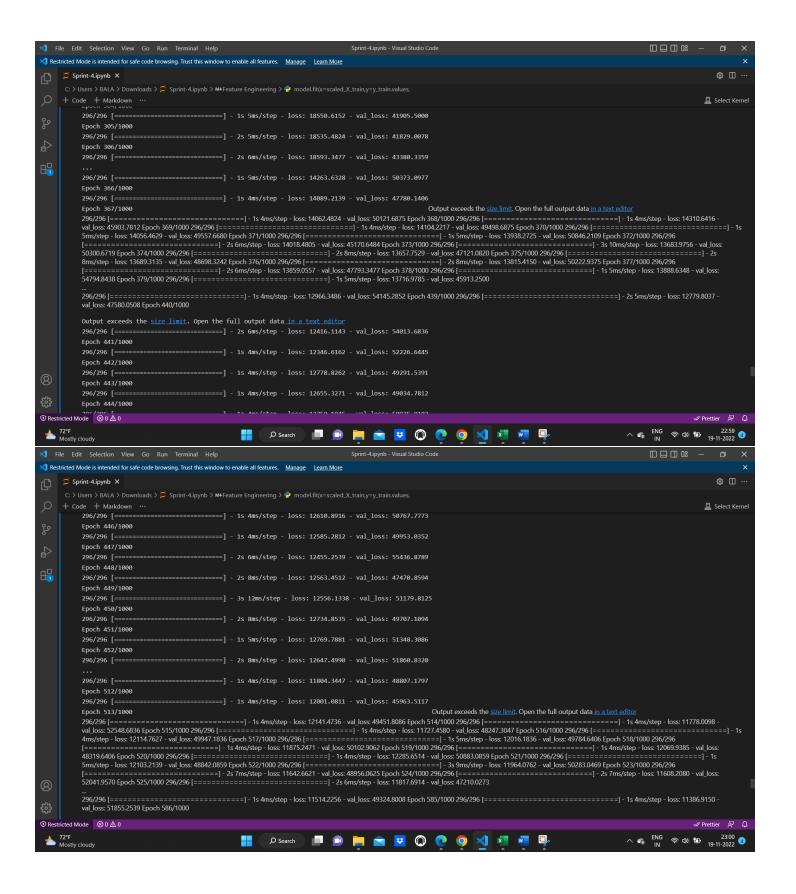


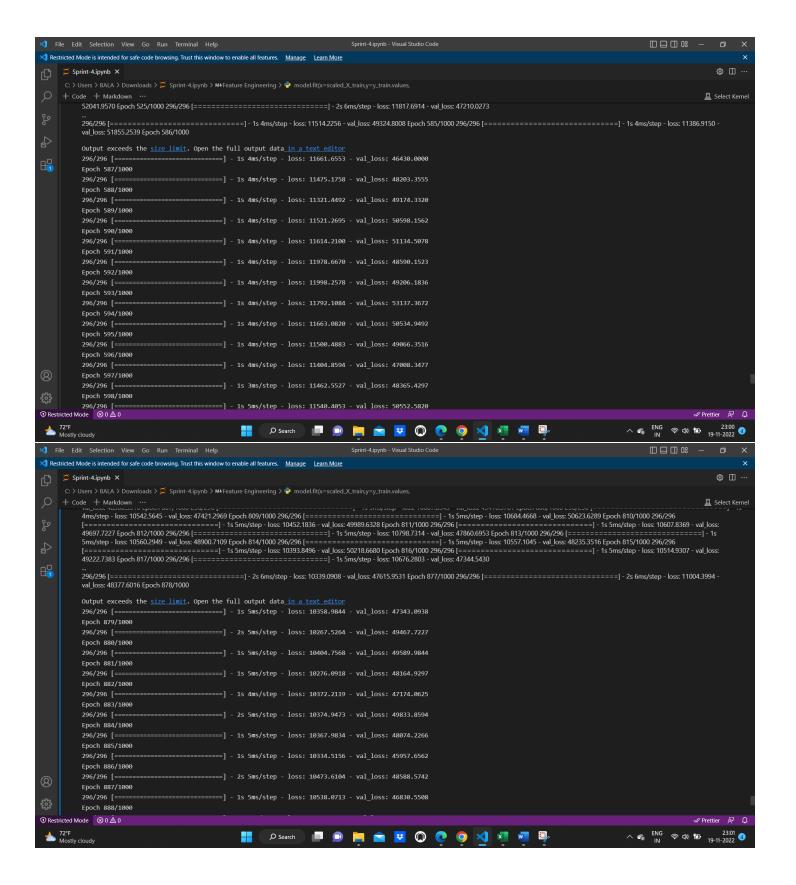


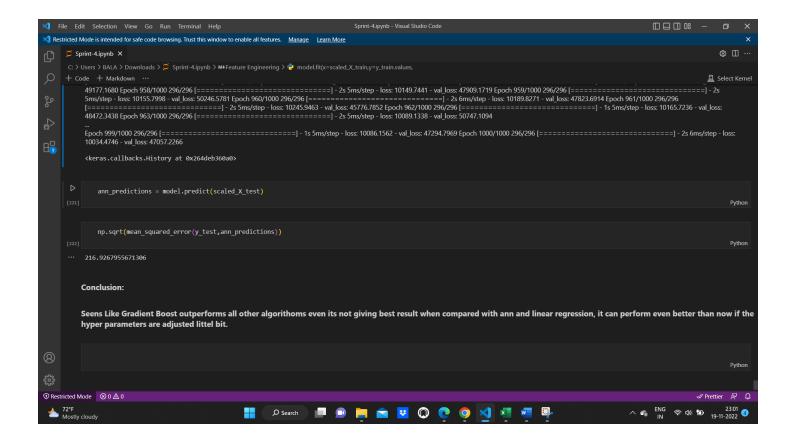












9.ADVANTAGES

- Cost efficiency
- Receive full-scale services
- Maximize presentation
- Save time

10. DISADVANTAGES

- Risk of choosing the wrong provider
- Lack of on-site support
- Less control
- Data security

11.Conclusion:

Historically, sales success has relied on intuition and Subjectivity. Sales reps conduct in-depth research on prospects and then chase the most suitable fits. This process relies on trial and error to figure out prospects' expectations and apply the rep's intuitions to understand prospects' pain points. Reps use sales data analysis to make critical decisions. Adopting a data-driven sales approach takes subjectivity out of the equation and makes the whole process of selling more predictable and efficient. sales data and proper sales data analysis tools can speed up your growth rapidly.