

Project Development Phase

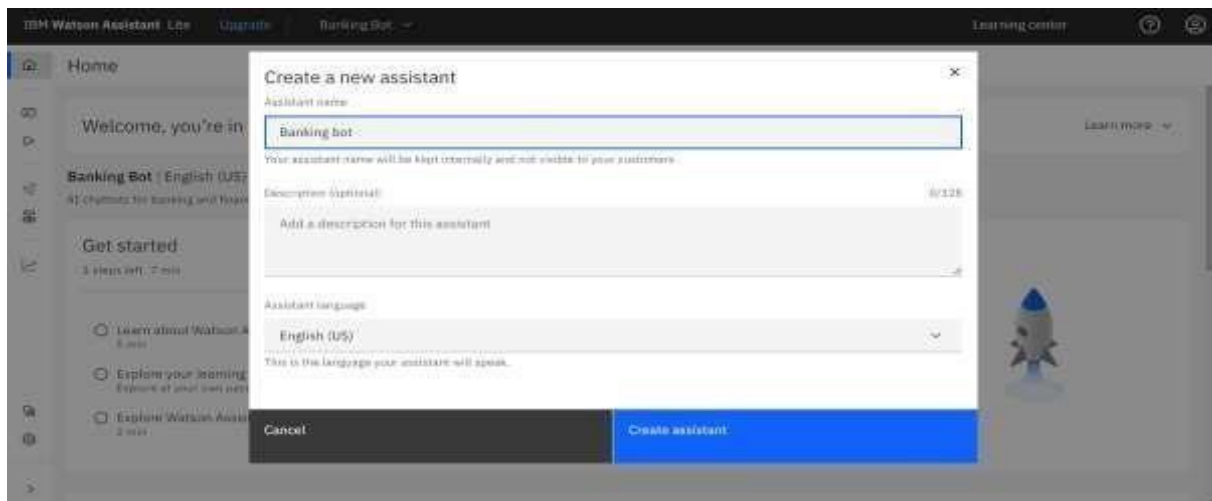
Delivery of Sprint - 1

Date	29 October 2022
Team ID	PNT2022TMID41744
Project Name	AI-based discourse for Banking Industry

Create IBM Service

In this activity, you will be creating the Necessary IBM service. The following are the service that you have to create.

- Watson Assistant



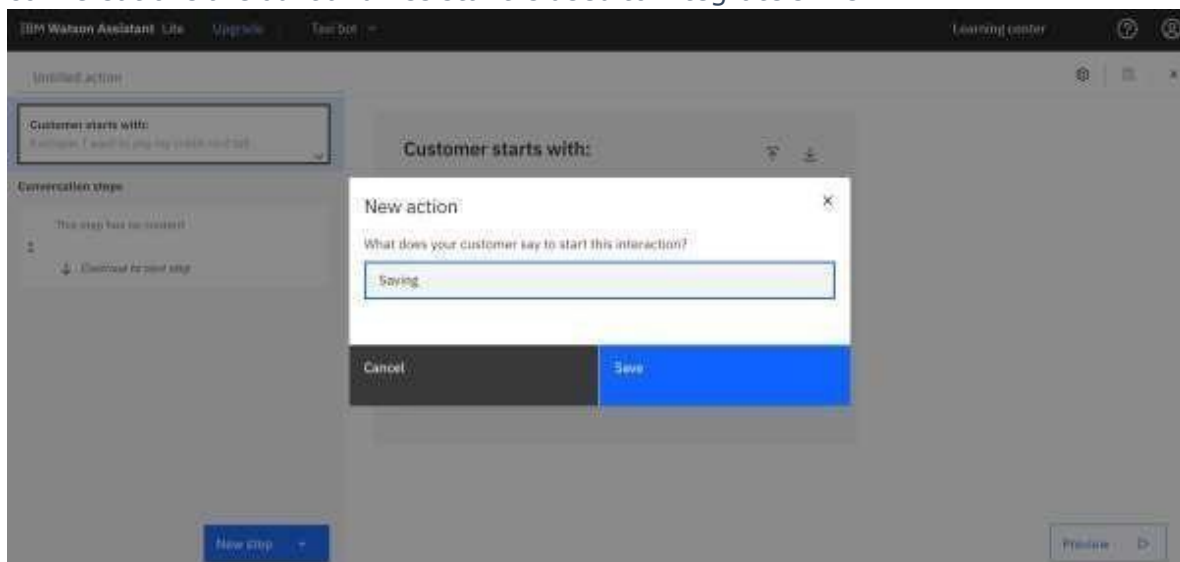
The screenshot shows the IBM Watson Assistant interface. A modal dialog titled "Create a new assistant" is open. It contains the following fields and options:

- Assistant name:** A text input field containing "Banking bot". Below it, a note states: "Your assistant name will be kept internally and not visible to your customers."
- Description (optional):** A text area with a character count of 0/128. Below it, a prompt says: "Add a description for this assistant."
- Assistant language:** A dropdown menu set to "English (US)". Below it, a note states: "This is the language your assistant will speak."
- Buttons:** "Cancel" and "Create assistant".

The background interface shows a sidebar with "Home", "Banking Bot | English (US)", and "Get started" (3 steps left, 7 min). The main area displays "Welcome, you're in" and "Learn about Watson Assistant".

Creating Skills & Assistant For Chatbot

Skills are nothing but actions and steps. Steps are the subset of actions where conversations are built and Assistant is used to integrate skills.

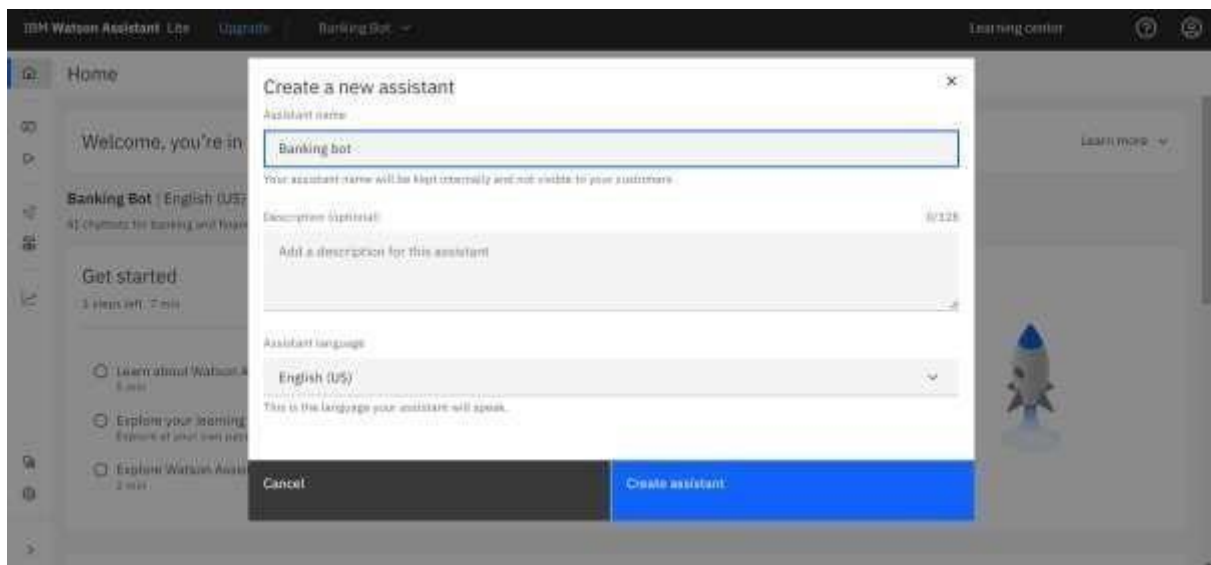


The screenshot shows the IBM Watson Assistant interface. A modal dialog titled "New action" is open. It contains the following fields and options:

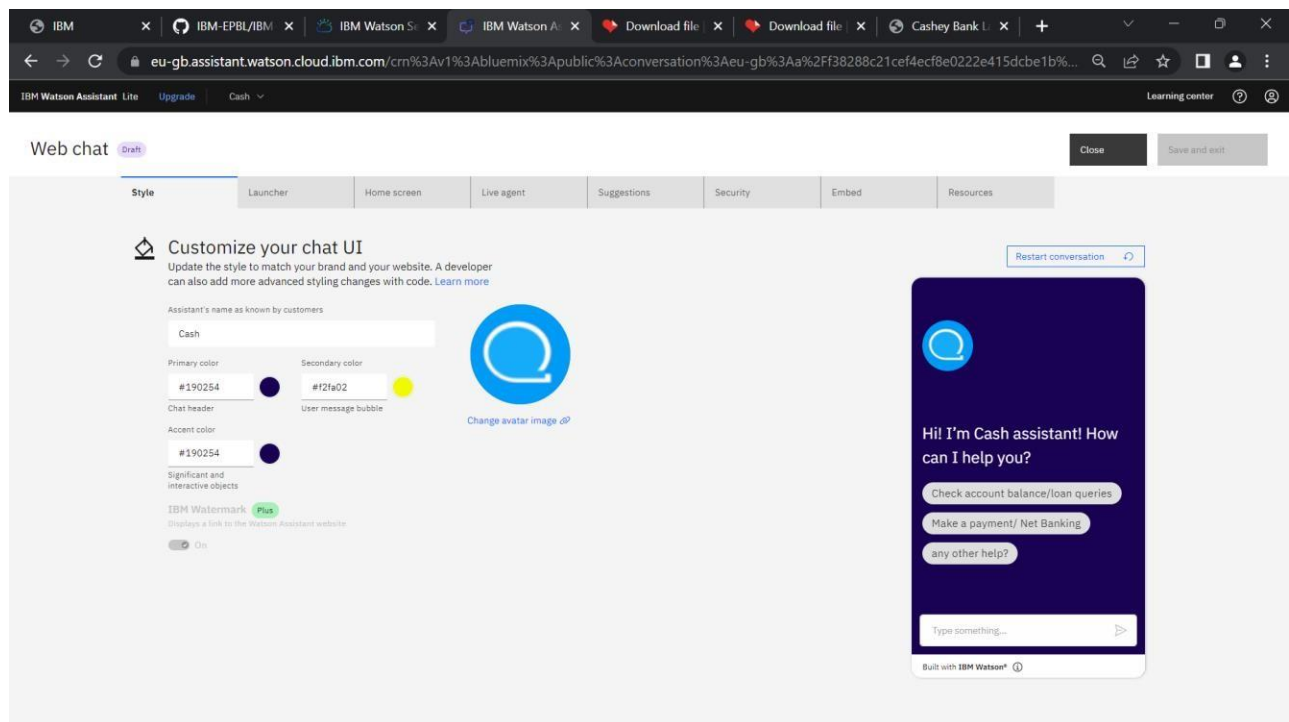
- What does your customer say to start this interaction?:** A text input field containing "Saying".
- Buttons:** "Cancel" and "Save".

The background interface shows a sidebar with "Unlinked action" and "Conversation steps". The main area displays "Customer starts with:" and a "New step" button at the bottom left. A "Preview" button is at the bottom right.

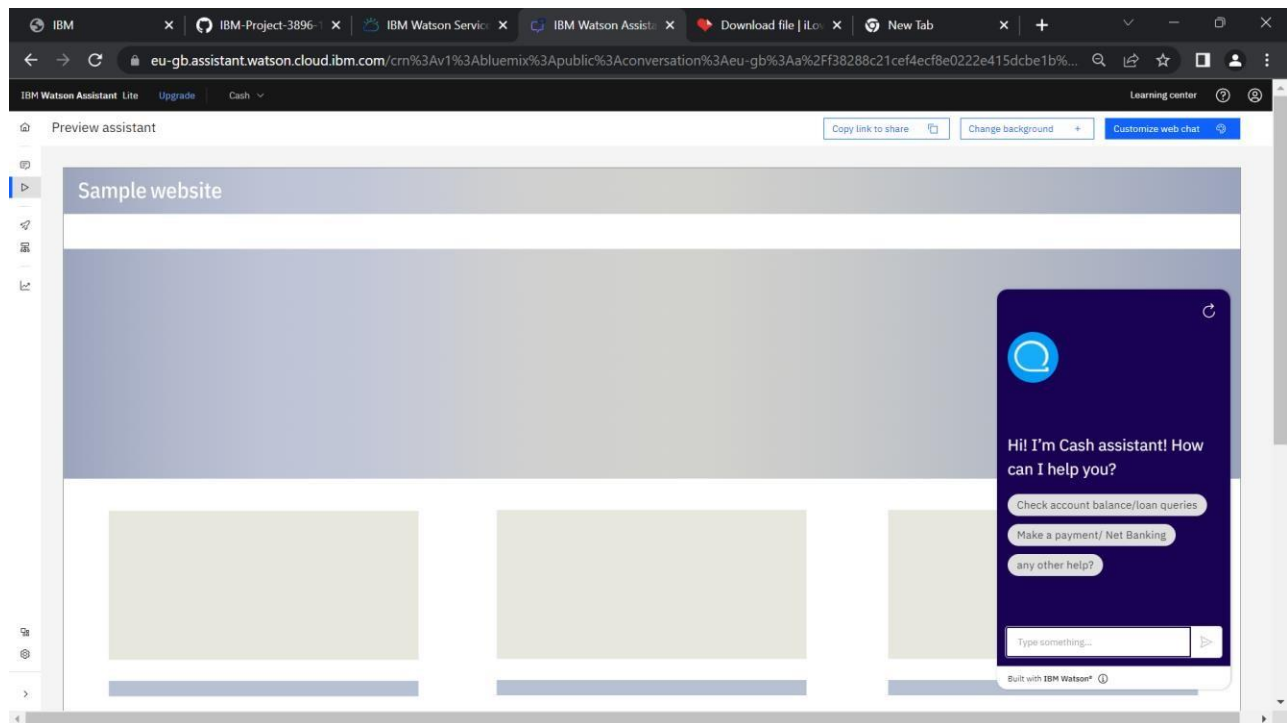
A default template chatbot is created. Need to add actions.



Customization Of Chatbot:



Preview:



Note: No code for this project. So, I attached the screenshot and step to build it.