

TESTCASES REPORT

TEAM ID	PNT2022TMID41712
TITLE	AI BASED DISCOURSE FOR BANKING INDUSTRY
DATE	15 – NOV - 2022

	Test Scenarios	
1	Verify user is able to see the chatbot icon when website is launched	
2	Verify the UI elements in chatbot icon popup	
3	Verify user is able to see the greeting from chatbot "Hi! I'm a Banking Bot. How can I help you today? Banking Enquiry Loan"	
4	Verify user is able to type query in text field.	
5	Verify user is able to get the response from chatbot	
6	Verify user whether get the response if the user enter the wrong query also	
	Search	
1	ChatBot icon should display.	
2	After 30 seconds Information about chatbot popup displayed	
3	User should see the greeting message from chatbot	
4	User able to type the query in text field.	
5	Users get the response from chatbot.	
6	Kindly reach out to our customer care executive. Contact Us @9999xxx999	