

Project Design Phase-II

Inventory Management

System for Retailers

Customer Journey Map

Date	19 October 2022
Team ID	PNT2022TMID29830
Project Name	Project - – Inventory Management system for retailers
Maximum Marks	4 Marks

Journey path	DISCOVERY	REGISTRATION	USING FOR FIRST TIME	SHARING
ACTIONS	<div>THINKING ABOUT YOUR IDEAL FEATURE</div> <div>IMPLEMENTING NEW IDEAS</div> <div>ATTRACTIVE FOR CUSTOMER AND USEFUL FOR THEM</div>	<div>MOST WIDELY USED SERVICE PROVIDER FOR BEST IN CLASS CUSTOMER SUPPORT</div>	<div>ATTRACTIVE AND INTERACTIVE INTERFACE WITH USER FRIENDLY OPTION TO MANAGE THE INVENTORY APPLICATIONS</div>	<div>SHARE TO THEIR FRIENDS AND FAMILIES THAT IT IS BEST FOR USE</div>
NEEDS AND PAINS..	<div>MAINTAINING SEASONAL INVENTORY AND TRACKING</div>	<div>EASY AND SIMPLE REGISTRATION AND UPDATE THEIR INVENTORY</div>	<div>TO AVOID MANY OPERATIONS AND COMPLEXITY IN MANAGING THE PROCESS OF THE INVENTORY</div>	<div>USER GET SATISFIED WITH THE PERFORMANCE OF THE APPLICATION</div>
TOUCHPOINT	<div>GATHERING A COMPLEX LIST OF INTERACTIONS</div>	<div>REGISTRATION AND UPDATE THE INVENTORY</div>	<div>USER INTERFACE WITH ALL SERVICE RELATED TO INVENTORY ADMIN</div>	<div>SHARING IN SOCIAL MEDIA</div>
CUSTOMER FEELINGS				