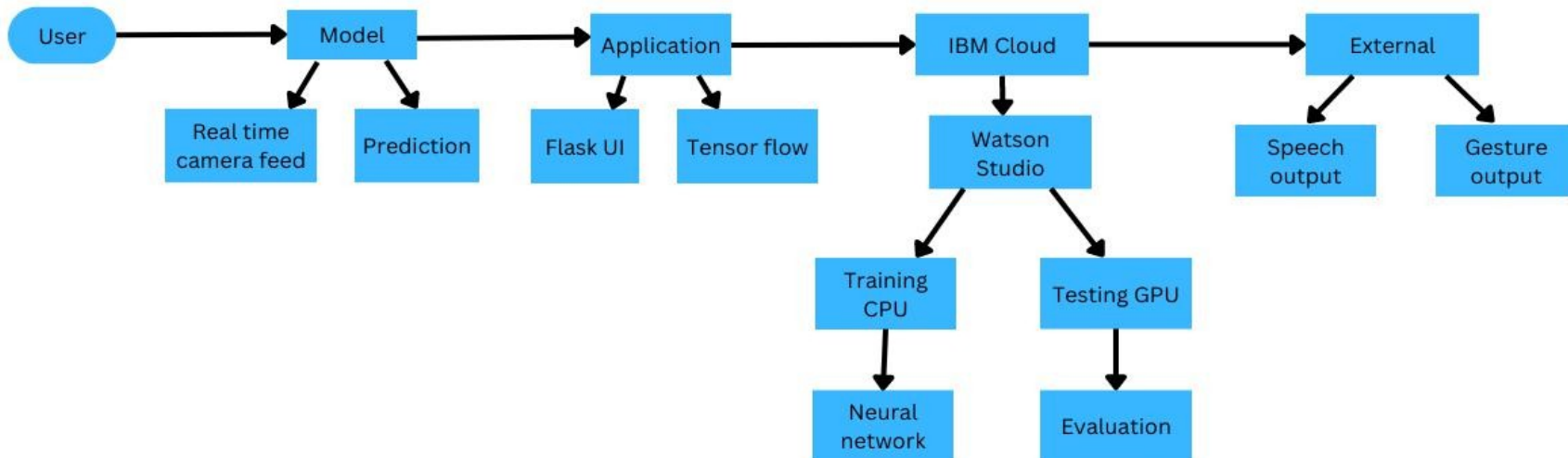


## Data Flow Diagrams

### Data Flow Diagrams:

A Data Flow Diagram (DFD) is a traditional visual representation of the information flows within a system. A neat and clear DFD can depict the right amount of the system requirement graphically. It shows how data enters and leaves the system, what changes the information, and where data is stored.

Team ID: PNT2022TMID01158



## User Stories

Use the below template to list all the user stories for the product.

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Facebook	I can register & access the dashboard with Facebook Login	Low	Sprint-2
		USN-4	As a user, I can register for the application through Gmail		Medium	Sprint-1
	Login	USN-5	As a user, I can log into the application by entering email & password		High	Sprint-1
	Dashboard	USN-6	As a user, I will be able to check the application status		High	Sprint-2
Customer (Web user)	Registration	USN-7	As a user, I can able to register for the application by entering my email, password and confirming my password	I can able to access my account/dashboard	High	Sprint-1
		USN-8	As a user, I will be receiving confirmation email once i have registered for the application	I can able to receive confirmation email & click confirm	High	Sprint-1
		USN-9	As a user, I can able to register for the application through Facebook	I can able to register & access the Dashboard with Facebook Login	Low	Sprint-2
		USN-10	As a user, I can register for the application through Gmail		Medium	Sprint-1
	Login	USN-11	As a user, I can able to log into the application by entering email & password		High	Sprint-1
	Dashboard	USN-12	As a user, I am able to check the application status		High	Sprint-2

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer Executive	Support	USN-13	As a Customer Care Executive, responding to queries via telephone, chat etc.	I can ask for support if I face any difficulties while applying	Medium	Sprint-3
		USN-14	As a Customer Care Executive, Asking customer feedback in order to improve the service.		High	Sprint-2
		USN-15	As a Customer Care Executive, analysing customer data to adjust customer care support.		Low	Sprint-3
Administrator	Administrative Functions	USN-16	As an Administrator, maintaining and improving the QOS.	Ensure safe & efficient user experience	Medium	Sprint-3
		USN-17	As an Administrator, managing the user permissions in an application.		High	Sprint-4
		USN-18	As an Administrator, implementing user protocols & creating backups via E-mail.		Medium	Sprint-4
		USN-19	As an Administrator, resolving user problems & updating features.	When the admin adds any new features, I can update it.	High	Sprint-4