

Project Design Phase-II

Skill and Job Recommender Application

Customer Journey Map

Date	08 October 2022
Team ID	PNT2022TMID31532
Project Name	Project-Skill/ Job Recommender Application
Maximum Marks	4 Marks

Journey Steps	Discovery	Registration	Onboarding and First Use	Sharing
Actions	Searching for best job based on their qualification	Most widely used service provider with best in class customer support	Great looking and interactive dashboard with easy user friendly options to manage the applications	Share to their friends and family suggesting it as the best efficient application
Needs and Pains	No efficient and quick search for job requirements	Easy and simple registration with real time job tracking with company consultation	To avoid many operations and complexity in handling the process of the expense tracking	User get satisfy and happy with the performance of the application
Touchpoint	Dashboard and real time job search with notification	Registration and linking profile for tracking and managing job offer	User interface with all services related to job tracking and managing job to the user's	Sharing it in social media
Customer Feeling				
Opportunities	Real time job alert	Offering many job alert's	Increasing the efficiency of process with flow	Increasing the job opportunity