

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID51903
Project Name	Industry-specific intelligent fire management system
Maximum Marks	2 Marks

Customer Problem Statement:

problem statement are used to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathise with your customers, which helps you better understand how they perceive your product or service.

Customer Problem Statement For Industry-specific intelligent fire management system :

I am	I'm trying to	But	Because	Which makes me feel
Bussiness owner	Find a fire managment solution	available solution are costly not have smart capabilities	They do not created using IoT technology in mind or scalability and efficiency	Annoyed
Owner of an Education industry	Find a automated fire managment system	There are no available soultion that fit my needs	They are not readily available to the scale as well as its funcnality	irritated