EMPATHY MAP

SAYS

- * Bad inventory management leads to loss in business.
- * Managing Resources is time consuming.
- * I want one system that can manage the whole Inventory information.

THINKS

- * Thinks of hiring many employees to manage the inventory work.
- * Thinks of having a demand list so that buying of such stock will be easy.
- * Thinks of alert system.

USER

DOES

- * Takes constant follow up till item is repaired/delivered/replaced.
- * Uses Registry system to get resources.
- * Physically goes in contact with person and verify the stock details.

FEELS

- * Feels frustrated about incoming goods and sold goods.
- * Feels irritated to do constant follow up.
- * No proper resource management result in loss.

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