Ideation Phase Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID43310
Project Name Skill / Job Recommender Application	
Maximum Marks	2 Marks

Customer Problem Statement:

The use of the Internet for recruitment has grown considerably since the last two decades, resulting in a simultaneous increase in the number of recruitment channels and the volume of people that can be reached by this media. Nevertheless, the recruitment process is not easy, especially when it comes to searching for profiles and talents, as many approaches are currently limited to keyword research, which is no longer effective when the size of data becomes huge. Beyond the fact that these platform reduce the time of recruitment and the cost of advertising, they suffer from traditional methods, as a result many recruiters missed the opportunity to recruit talent and job seekers missed the opportunity to be recruited.

Hence, a Skill / Job Recommender Application has to be proposed for the job recommendation task which can identify the best possible jobs for job seekers based on their skillset and ease the process of job providers by matching suitable candidates for the job roles.

l am	Describe customer with 3-4 key characteristics - who are they?	Job Seeker / Job Provider
I'm trying to	List their outcome or "Job" the care about - what are they trying to achieve?	Find Job / Post Job
but	Describe what problems or barriers stand in the way – what bothers them most?	Unable to get a job / Unable to find right candidate for the job
because	Enter the "root cause" of why the problem or barrier exists – what needs to be solved?	Lack of job updates
which makes me feel	Describe the emotions from the customer's point of view – how does it impact them emotionally?	Stressed / Pressurised

Example:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A Job Seeker	Find better job opportunities	I am unaware about the various openings	There is no proper updates about the job postings	Stressed
PS-2	A Fresh Graduate	Find my first job	There is no proper awareness in my college	I don't have proper guidance	Inferior
PS-3	A Job Provider	Find the best candidate for a job opening	I am unable to reach out to them	There is no proper platform where candidates can showcase their skills	Pressurised