Project Planning Phase

Milestone list and Activity List

Date	21 October 2022
Team ID	**PNT2022TMID51924**
Project	Customer Care Registry
Maximum Marks	2 Marks

Milestone	Activity	Activity Number	Description	Completion Date	Status
Pre requisites			Create the IBM account and download all the necessary software for the project		Completed
Ideation Phase	Literature Survey	1.1	Preparing literature survey for the project by gathering several research papers and existing applications	10/10/2022	Completed
	Empathy Map	1.2	Creating an empathy map by putting ourselves in the shoes of the customers	17/10/2022	Completed
	Problem Statement	1.3	Create a problem statement for the project	17/10/2022	Completed
	Brainstorming	1.4	Conduct a brainstorming session with the team members, gather the ideas and group them based on the feasibility and importance	19/10/2022	Completed
Project Design Phase - I	Proposed solution	2.1	Create a proposed solution which discusses the steps in which the said problem can be solved	20/10/2022	Completed
	Solution Architecture	2.2	Prepare solution architecture diagram for the solution prepared	20/10/2022	Completed

	Problem Solution Fit	2.3	Prepare a problem solution fit and see whether the solution solves the customer's problems	20/10/2022	Completed
Project Design Phase - II	Customer Journey Map	3.1	Prepare a customer journey map that helps to understand how the customers use the product	20/10/2022	Completed
	Data Flow Diagram	3.2	Prepare the data flow diagram	17/10/2022	Completed
	Solution Requirements	3.3	Complete solution requirements that define architectural specification of a specific solution	18/10/2022	Completed
	Technology Stack	3.4	Draw the technology stack diagram for the project	17/10/2022	Completed
Project Planning Phase	Milestones and Activity List	4.1	Prepare the milestones document that details the various milestones in the project and various concerned activities in each milestone	21/10/2022	Completed
	Sprint Plan	4.2	Create a sprint plan for the project	28/10/2022	Completed
Project Development Phase	Sprint - 1	5.1	Delivery of Sprint-1	29/10/2022	Completed
	Sprint - 2	5.2	Delivery of Sprint-2	05/11/2022	Completed
	Sprint - 3	5.3	Delivery of Sprint-3	09/11/2022	Completed
	Sprint - 4	5.4	Delivery of Sprint-4	17/11/2022	Completed
Final Deliverables	Final Submission	6.1	Submitting the source code, project report, demonstration video link finally	19/11/2022	On Going