Statistical Machine Learning Approaches

to Liver Disease Prediction

Early prediction of liver disease using classification algorithms to help the doctors to diagnose the disease within a short duration of time.

What are their key goals and needs?



What do they struggle with most?

Build accurate model	Trust of customer
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What tasks do they have?

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Building model of prediction

Phase of Journey	Discovery Why do they even start the journey?	Onboarding	After Use How can they feel successful?
Actions What does the customer do? What information do they look for? What is their context?	Browse the website	Enter the click on submit button	view the result
Touchpoint What part of the service do they interact with?	Landing page	Detail submit the filling input to the prediction model	Re-enter the output
Customer Thought What is the customer thinking?	I can use the free test	Why there ask so many details? when will i get output?	Is the Do i have result to visit the true?
Customer Feeling What is the customer feeling? Tip: Use the emoji app to express more emotions			<u>(2)</u>
Backstage			
Opportunities What could we improve or introduce?	Suggest addition test	Make the training shorter	Give doctor
Process ownership Who is in the lead on this?			

