

Project Design Phase-II Technology Stack (Architecture & Stack)

Date	31 October 2022
Team ID	PNT2022TMID43316
Project Name	Project – Customer Care Registry
Maximum Marks	4 Marks

Technical Architecture:

Table-1 :

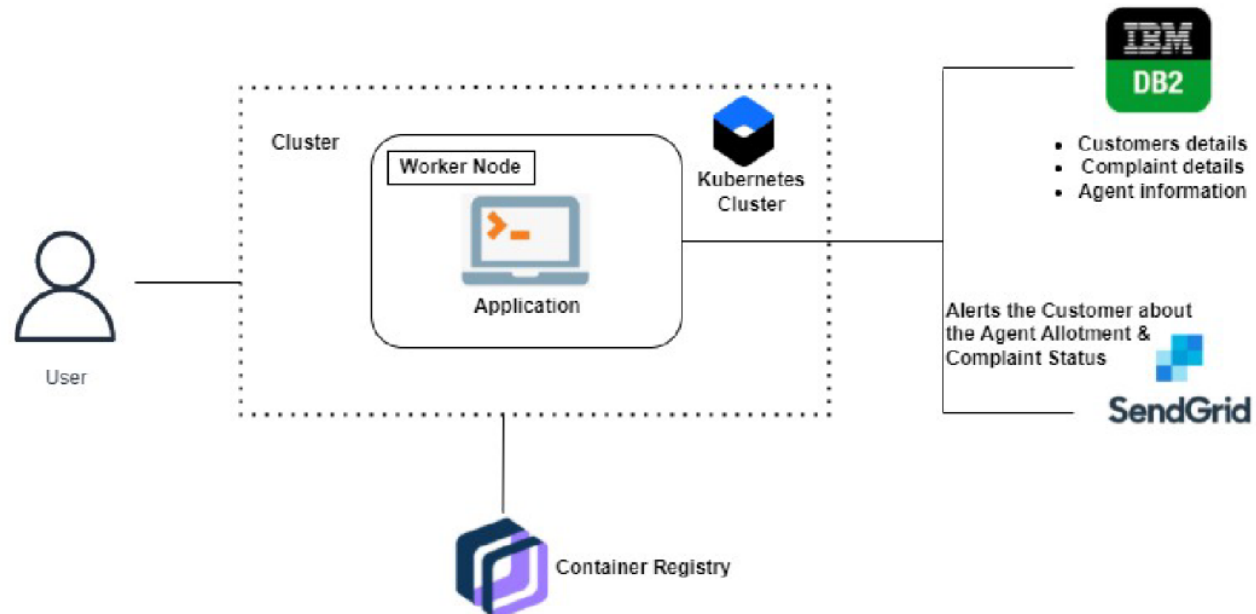


Table-1 : Components & Technologies:

S.No	Component	Description	Technology
1.	User Interface	How user interacts with application e.g. Web UI, Mobile App, Chatbot etc.	HTML, CSS, JavaScript / Angular Js / React Js etc.
2.	Application Logic-1	Logic for a process in the application	Java / Python
3.	Application Logic-2	Logic for a process in the application	IBM Watson STT service
4.	Chat bot Assistance	Conversational interface	IBM Watson Assistant
5.	Database	Data Type, Configurations etc.	MySQL, NoSQL, etc.
6.	Cloud Database	Database Service on Cloud	IBM DB2, IBM Cloudant etc.
7.	File Storage	File storage requirements	IBM Block Storage or Other Storage Service or Local Filesystem
8.	External API-1	Purpose of External API used in the application	IBM Weather API, etc.
9.	Machine Learning Model	Purpose of Machine Learning Model	Object Recognition Model, etc.
10.	Infrastructure (Server / Cloud)	Application Deployment on Local System / Cloud Local Server Configuration: Cloud Server Configuration :	Local, Cloud Foundry, Kubernetes, etc.

Table-2: Application Characteristics:

S.No	Characteristics	Description	Technology
1.	Open-Source Frameworks	List the open-source frameworks used	Python Flask, Watson Assistant

S.No	Characteristics	Description	Technology
2.	Scalable Architecture	Justify the scalability of architecture (3 – tier, Micro-services)	Python Flask
3.	Availability	Justify the availability of application (e.g. use of load balancers, distributed servers etc.)	Python Flask
4.	Performance	Design consideration for the performance of the application (number of requests per sec, use of Cache, use of CDN's) etc.	Python Flask