

Ideation Phase

Define the Problem Statements

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| Date | 31 October 2022 |
| Team ID | PNT2022TMID31441 |
| Project Name | Project - SMART SOLUTIONS FOR RAILWAYS |
| Maximum Marks | 2 Marks |

Customer Problem Statement Template:



| Problem Statement (PS) | I am | I'm trying to | But | Because | Which makes me feel |
|------------------------|-----------------|--------------------------|----------------------|---------------------|---------------------|
| PS-1 | A Passenger | Book tickets on my phone | Stranded projects | It was too traffice | Smart coaching,.. |
| PS-2 | Control centers | Reduce delay and safety | Operating efficiency | Time delay | AC, travel on time |