

**Ideation Phase**  
**Define the Problem Statements**

Date	19 september 2022
Team ID	PNT2022TMID50055
Project Name	Smart Waste Management system using IOT
Maximum Marks	2 Marks

**Customer Problem Statement:**

Waste GenerationSolid waste generation rates estimate the amount of waste created by residences or businessesover a certain amount of time (day, year, etc.). Waste generation includes all materials discarded,whether or not they are later recycled or disposed in a landfill. Waste generation rates forresidential and commercial activities can be used to estimate the impact of new developments onthe local waste stream.As a consequence, if solid waste management is to be accomplished in an efficient and orderlymanner , the fundamental aspects and relationship involved must be identify, adjusted foruniformity of data, and understood clearly.Indiscriminate dumping of solid waste and failure of the collection system in a populatedcommunity would soon cause health problems.

<b>I am</b>	<i>Describe customer with 3.4 key characteristics-who are they?</i>	Stakeholders are people and organisations having an interest in good waste management, and participating in activities that make that possible
<b>I'm trying to</b>	<i>List their outcome or "job" the care about-what they are trying to achieve?</i>	Clean environment, Healthy atmosphere, Pollutionless air, clean and neat smart city.
<b>but</b>	<i>Describe what problems or barrier stand in the way what bothers them most?</i>	Surrounding becomes unhygienic, causing not only cluttered streets and bad odors but also negative health and environmental impacts.
<b>because</b>	<i>Enter the "root cause" of why the problem or barrier exists-what needs to be solved</i>	Garbage overflow because of improper collection waste on time.
<b>Which makes me feel</b>	<i>Describe the emotions from the customer's point of view-how does it impact them emotionally</i>	People feel like unhealthy, unpleasant smell that makes them irritated and air is polluted due to the garbage overflow.