

# CREATING SAVING ACCOUNT ACTION

IBM Watson Assistant Lite Upgrade Chat bot

Learning center ?

Actions

Actions

- Created by you
  - Set by assistant
- Variables
  - Created by you
  - Set by assistant
  - Set by integration
- Saved responses

Search

New action +

Name	Last edited	Examples Count	Status	
Loan	19 hours ago	1	✓	⋮
Greeting	20 hours ago	4	✓	⋮
End	19 hours ago	1	✓	⋮
End Greeting	19 hours ago	3	✓	⋮
Query	19 hours ago	1	✓	⋮
Savings	19 hours ago	1	✓	⋮

IBM Watson Assistant Lite Upgrade Chat bot

Learning center ?

Savings

Customer starts with:  
Savings

Conversation steps

Which type of savings account do you want to create?

1 Regular Savi... Kids Savings ... + 1

Continue to next step

1 is Regular Savings Account

2 Great!Please take the following documents and head towards the nearest branch. 1.Aadhar Card...

Go to action: End

1 is Kids Savings Account

3 Awesome!Please take the following documents and head towards the nearest branch. 1.Aadhar Card...

Go to action: End

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Savings

Activate Windows  
Go to Settings to activate Windows.  
Preview

IBM Watson Assistant LiteUpgradeChat bot

Learning center?

Savings

Customer starts with:  
Savings

Conversation steps

1

Which type of savings account do you want to create?

Regular Savi... Kids Savings ... +1

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1 is Regular Savings Account

2 Great!Please take the following documents and head towards the nearest branch. 1.Aadhar Card...

Go to action: End

1 is Kids Savings Account

3 Awesome!Please take the following documents and head towards the nearest branch. 1.Aadhar Card...

Go to action: End

New step +

Step 1 is taken without conditions

f<sub>x</sub>

Assistant says

Which type of savings account do you want to create?

Regular Savings Account Kids Savings Account Zero Balance Savings Account

Edit response Edit validation

And then

Continue to next step

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Learning center?

Savings

Conversation steps

1

Which type of savings account do you want to create?

Regular Savi... Kids Savings ... +1

Continue to next step

1 is Regular Savings Account

2 Great!Please take the following documents and head towards the nearest branch. 1.Aadhar Card...

Go to action: End

1 is Kids Savings Account

3 Awesome!Please take the following documents and head towards the nearest branch. 1.Aadhar Card...

Go to action: End

1 is Zero Balance Savings Account

New step +

Step 2 is taken with conditions

f<sub>x</sub>

Conditions

1 condition

If All of this is true:

1. Which type ... is Regular Savings Account

and Add condition +

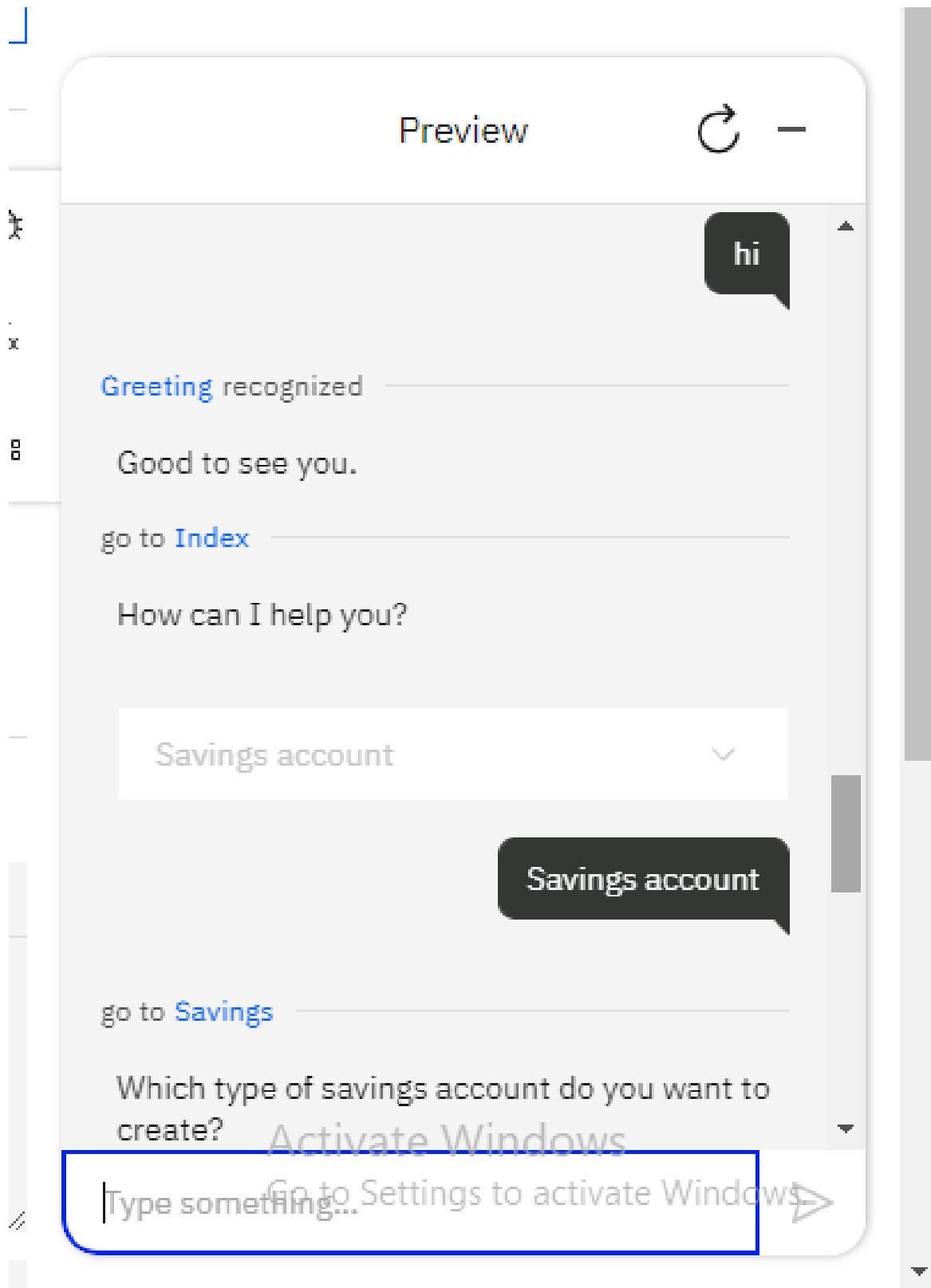
New condition group +

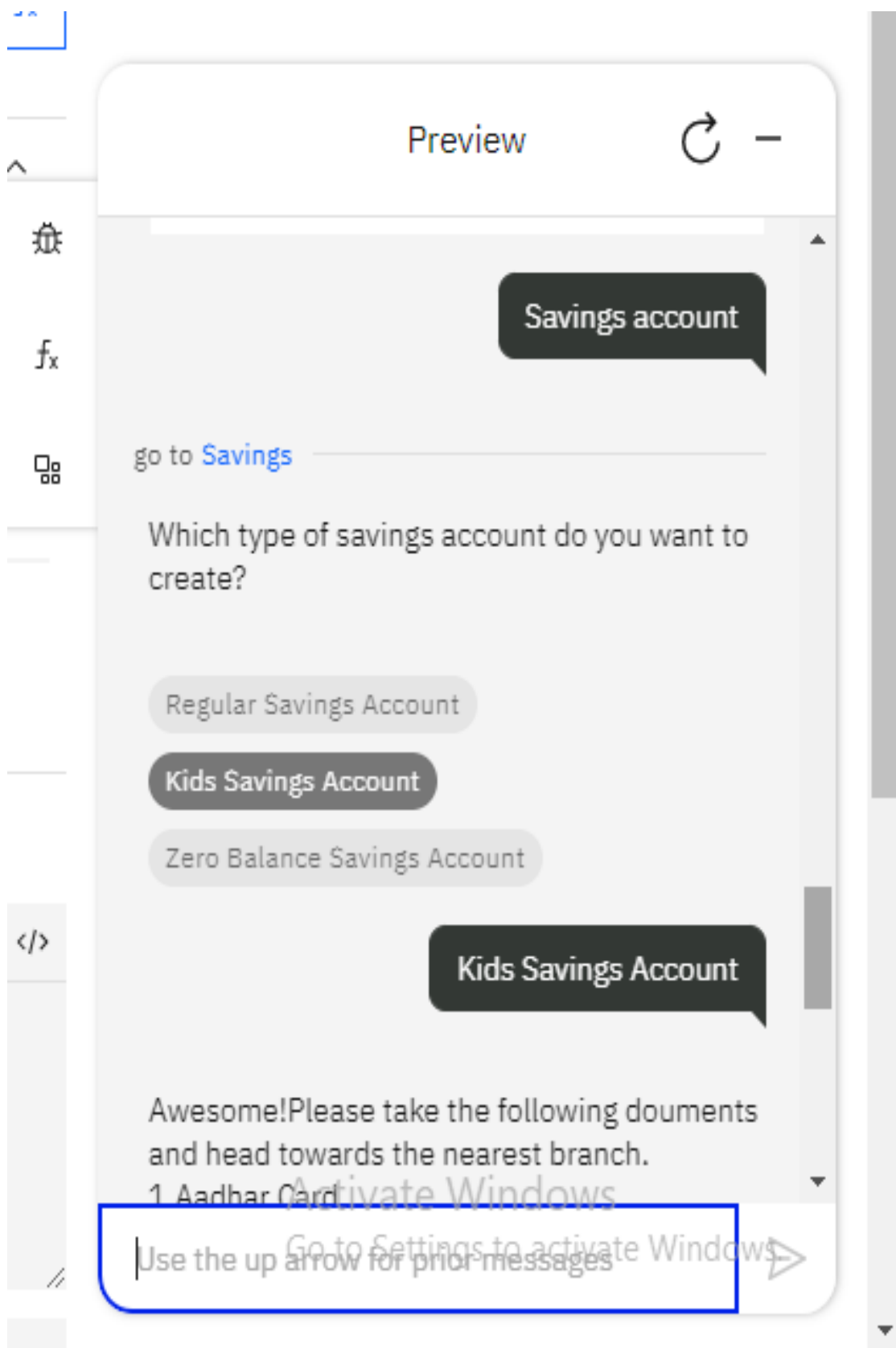
Assistant says

Great!Please take the following documents and head towards the nearest branch.  
1.Aadhar Card  
2.Pan Card  
3.Passport size photos

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Preview

## PREVIEW





Preview



### Kids Savings Account

Awesome! Please take the following documents and head towards the nearest branch.

1. Aadhar Card
2. Pan Card
3. Passport Size Photos
4. Guardians Aadhar Card

go to [End](#)

Do you want to know about some other services?

Yes

No

No

Activate Windows

Use the up arrow for prior messages

Go to Settings to activate Windows



Jx

## Preview



Do you want to know about some other services?

Yes

No

No

Thank You.Have a nice day.

⚠ There are no additional steps for this action. Add a new step or end the action.

Greeting ended

Thanks

✓ Action complete

End Greeting ended

Activate Windows

Type something... Go to Settings to activate Windows

