Project Development Phase
Delivery of Sprint - 2
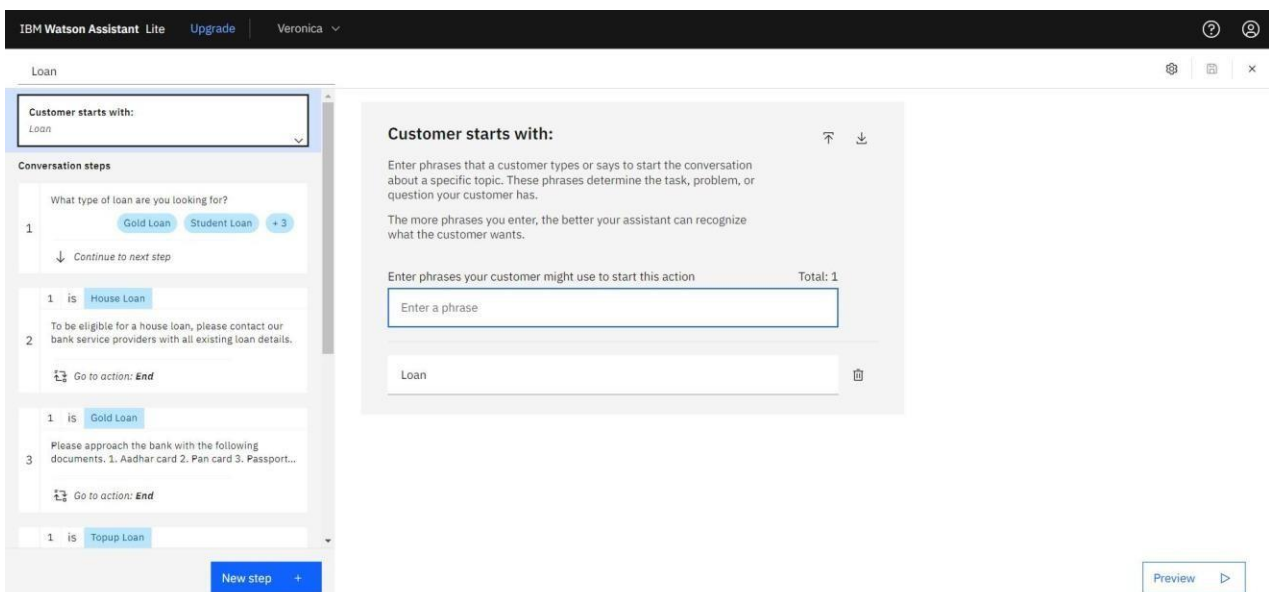
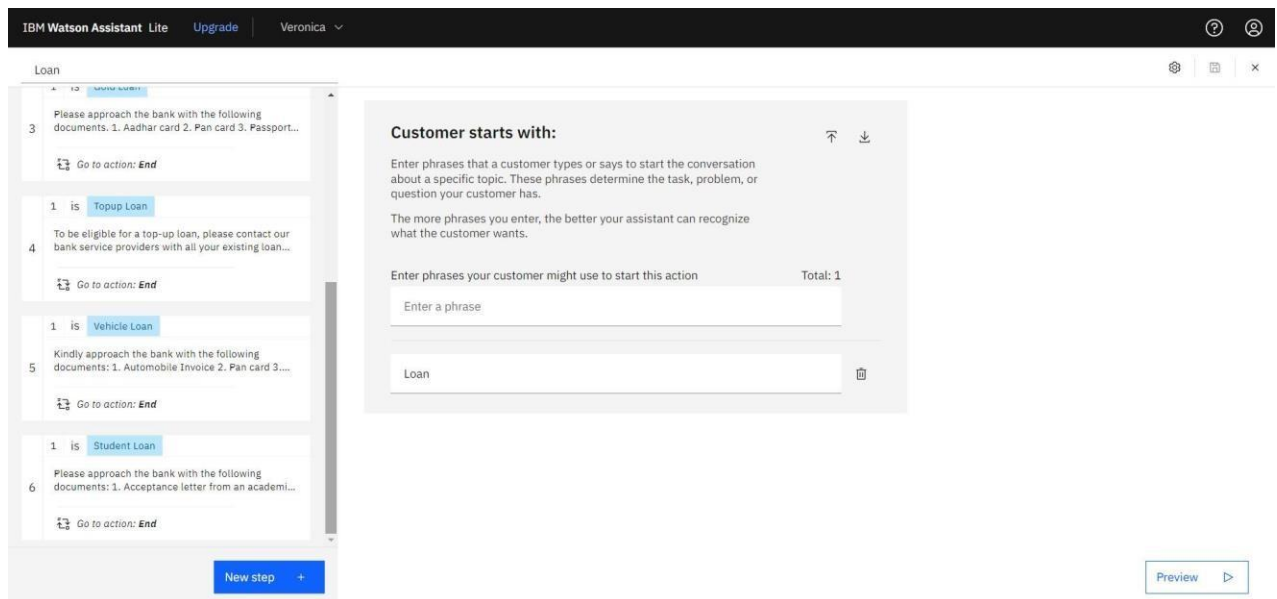| Date	13 November 2022
Team ID	PNT2022TMID31091
Project Name	AI based discourse for Banking Industry

Creating Loan Action

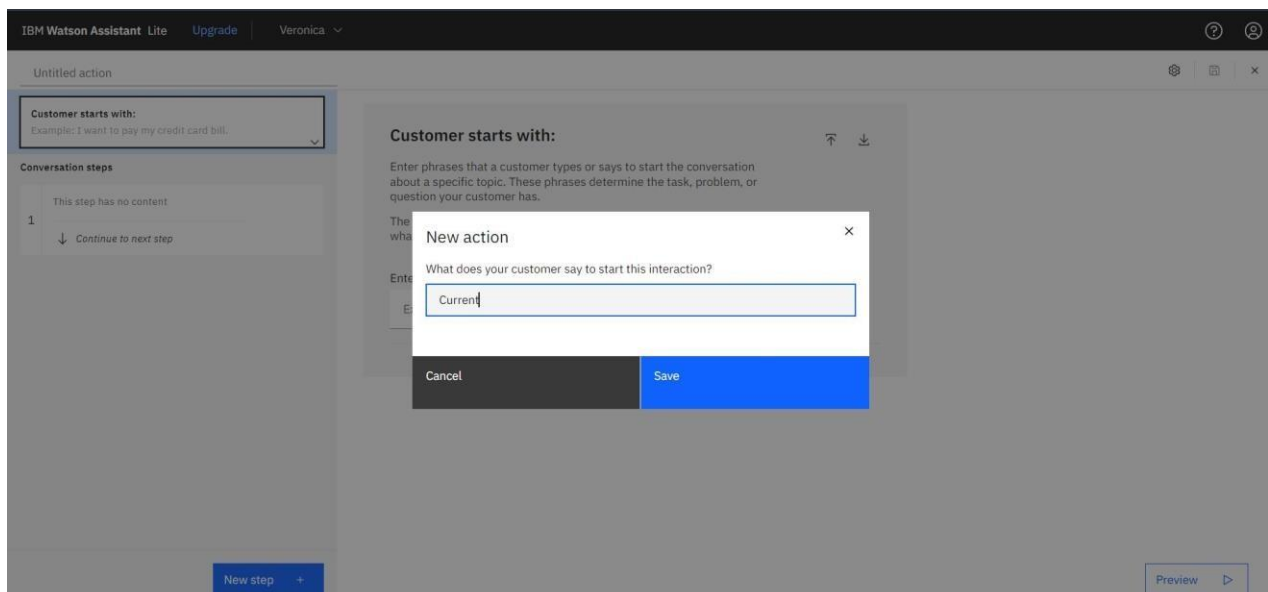Create a new Loan Action Skill
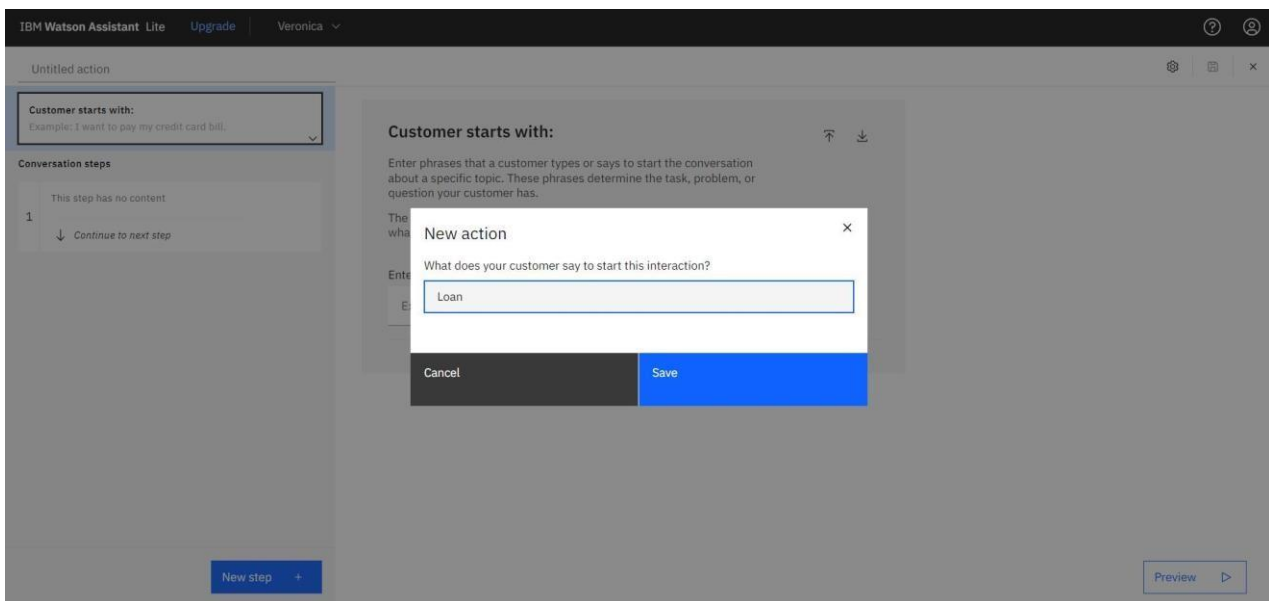
Adding steps in loan action to handle customer queries regarding Housing loan, Gold loan, Top-up loan, Student loan, and Vehicle loan.

Creating Current Account Action

Create a new action skill Current, for the current account action.

Adding steps in Current action to handle customer queries regarding Partnership and Proprietorship account creation.

Creating General Query Action

Adding steps in Query action to handle queries regarding Bank working hours, Currency conversion policy, Storage locker facility, CIBIL score, list of all branches, nearest available branch, etc.,
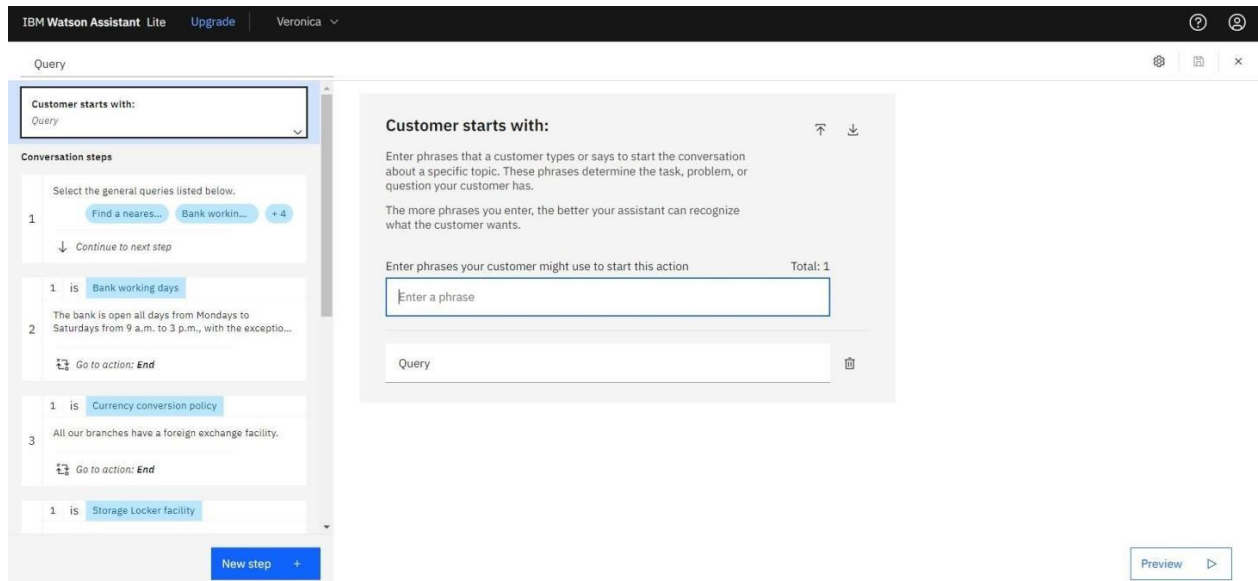
Creating Net Banking Action

Adding steps in Net Banking Action skill to handle queries of customers regarding significance and issues of net banking.

In addition to this greeting, end greeting ,index and end actions are also created.