

**Project Design Phase-I**  
**Proposed Solution Template**

Date	24 September 2022
Team ID	PNT2022TMID39548
Project Name	AI based discourse for Banking Industry
Maximum Marks	2 Marks

**Proposed Solution Template:**

Project team shall fill the following information in proposed solution template.

S.No.	Parameter	Description
1.	Problem Statement (Problem to be solved)	In chatbot to avoid the language barriers for the user/customers who can ask bank related questions like to create a bank account, able to answer loan quires, able to answer general banking quires, and also able to answer quires regarding net banking.
2.	Idea / Solution description	To avoid the language barriers, we can create a Chatbot that can response according to the user/customers languages all over the world.
3.	Novelty / Uniqueness	<ul style="list-style-type: none"><li>-create a virtual keyboard with popular and continental languages.</li><li>-automated smart responses and achieve marking goals efficiently.</li><li>-Handling more unique and complex queries.</li><li>- Connect people globally due to its versatility with multiple languages.</li></ul>
4.	Social Impact / Customer Satisfaction	<ul style="list-style-type: none"><li>-can easily communicate with banking industry.</li><li>-provide 24/7 support.</li><li>-analyse customer data and improve services.</li></ul>
5.	Business Model (Revenue Model)	<ul style="list-style-type: none"><li>-Most of the chatbot can response only for English and hindi but we can added the continental languages.</li><li>-fits into packet.</li><li>-uncomplicated Interface.</li></ul>
6.	Scalability of the Solution	<ul style="list-style-type: none"><li>-Consume time.</li><li>-able to communicate.</li><li>-it can use by the customers all over the world.</li></ul>