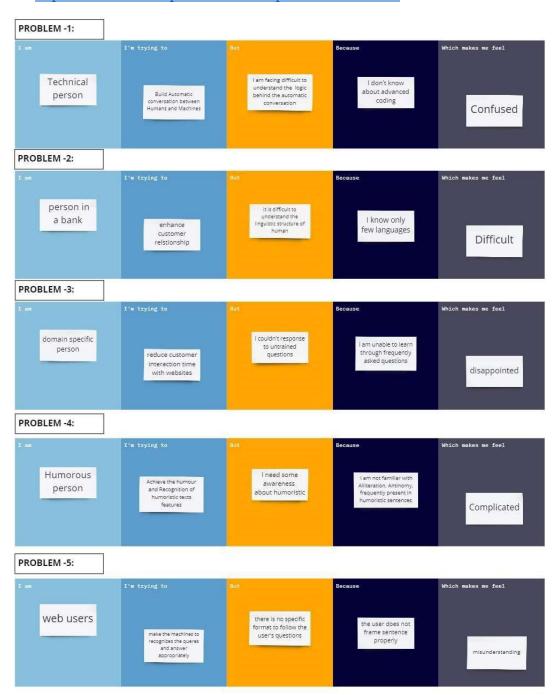
Ideation Phase Define the Problem Statements

Date	17 September 2022
Team ID	PNT2022TMID30310
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	2 Marks

Customer Problem Statement Template:

Reference: https://miro.com/templates/customer-problem-statement/



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Technical Person	Build Automatic conversation between Humans and Machines	I am facing difficult to understand the logic behind the automatic conversation	I don't know about advanced coding	Confused
PS-2	person in a bank	enhance customer relationship	it is difficult to understand the linguistic structure of human	I know only few languages	Difficult
PS-3	domain specific person	reduce customer interaction time with websites	i couldn't response to untrained questions	i am unable to learn through frequently asked questions	disappointed
PS-4	Humorous person	Achieve the humour and Recognition of humoristic texts features	I need some awareness about humoristic	i am not familiar with Alliteration, Antinomy, frequently present in humoristic sentences	Complicated
PS-5	web users	make the machines to recognizes the queres and answer appropriately	there is no specific format to follow the user's questions	the user does not frame sentence properly	misunderstanding