

Ideation Phase

Define the Problem Statements

Date	17 September 2022
Team ID	PNT2022TMID39548
Project Name	AI BASED DISCOURSE FOR BANKING INDUSTRY
Maximum Marks	2 Marks

Customer Problem Statement Template:

Reference: <https://miro.com/templates/customer-problem-statement/>

PROBLEM -1:				
I am	I'm trying to	But	Because	Which makes me feel
Technical person	Build Automatic conversation between Humans and Machines	I am facing difficult to understand the logic behind the automatic conversation	I don't know about advanced coding	Confused

PROBLEM -2:				
I am	I'm trying to	But	Because	Which makes me feel
person in a bank	enhance customer relationship	it is difficult to understand the linguistic structure of human	I know only few languages	Difficult

PROBLEM -3:				
I am	I'm trying to	But	Because	Which makes me feel
domain specific person	reduce customer interaction time with websites	I couldn't response to untrained questions	I am unable to learn through frequently asked questions	disappointed

PROBLEM -4:				
I am	I'm trying to	But	Because	Which makes me feel
Humorous person	Achieve the humour and Recognition of humoristic texts features	I need some awareness about humoristic	i am not familiar with Alliteration, Antinomy, frequently present in humoristic sentences	Complicated

PROBLEM -5:				
I am	I'm trying to	But	Because	Which makes me feel
web users	make the machines to recognizes the queries and answer appropriately	there is no specific format to follow the user's questions	the user does not frame sentence properly	misunderstanding

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Technical Person	Build Automatic conversation between Humans and Machines	I am facing difficult to understand the logic behind the automatic conversation	I don't know about advanced coding	Confused
PS-2	person in a bank	enhance customer relationship	it is difficult to understand the linguistic structure of human	I know only few languages	Difficult
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PS-5	web users	make the machines to recognizes the queries and answer appropriately	there is no specific format to follow the user's questions	the user does not frame sentence properly	misunderstanding