The Phases High-level steps your user needs to accomplish from start to finish	OPEN WEBSITE	ENTER CAR FEATURES	PREDICT CAR RESALE VALUE	RESULT
② Steps  Detailed actions your user has to perform	Wants to predict the resale value of the car accurately  Open the car resale value prediction module	Enter the features of the car click predict	prediction of car resale price	Display the predicted value
3 Feelings  What your user might be thinking and feeling at the moment	Eager	happy to find a car resale price	excited	satisfied
	Unexcited	Dull	unenthusiastic	unsatisfied
4 Pain points Problems your user runs into	Not happy with number of features to enter	stressed for entering more features	worried about time taken to see result	worried about accuracy
<ul> <li>Opportunities</li> <li>Potential improvements or enhancements to the experience</li> </ul>	Better design	user friendly	faster response	high accuracy