Ideation Phase
Define the Problem Statements

Date	17 September 2022
Team ID	PNT2022TMID32896
Project Name	Project - Analytics for Hospitals' Health-care data
Maximum Marks	2 Marks

Customer Problem Statement Template:

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

Customer Problem Statement for Hospitals' Health-Care data:

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	a patient	get admitted to the hospital	there is not enough availability of beds	the number of patients is more than the bed available	anxious that I might not get cured
PS-2	a nurse	Allocate resources to the patient	there is not enough available	sufficient resources have not been allocated to the hospital	scared that the patient will not get the right treatment