

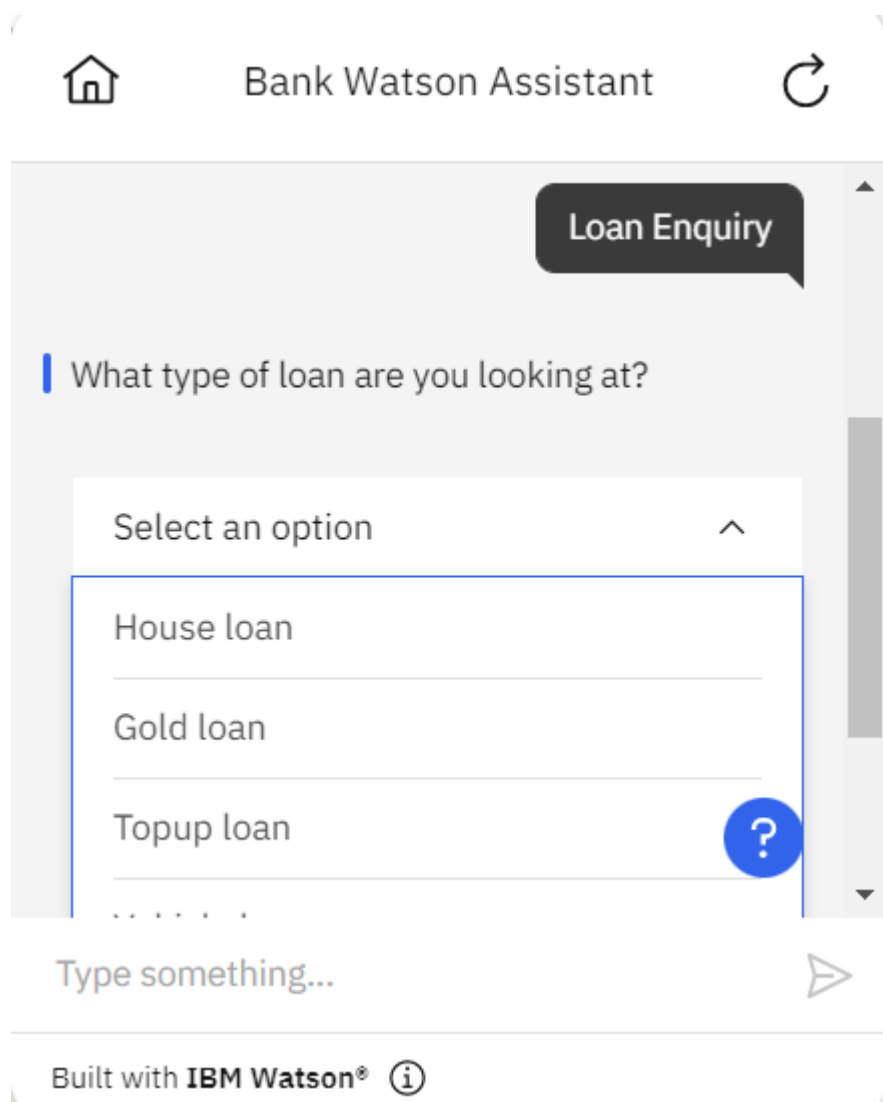
AI Based Discourse for Banking Industry Sprint - 2

Preview Link :

<https://web-chat.global.assistant.watson.appdomain.cloud/preview.html?backgroundImageURL=https%3A%2F%2Fjp-tok.assistant.watson.cloud.ibm.com%2Fpublic%2Fimages%2Fupx-c585c117-6510-48bf-9178-8794b910a068%3A%3Abed6e781-c735-493f-96f9-df3fcea6ee0&integrationID=8efaa521-4fa1-4eb0-9c87-bebf773af467®ion=jp-tok&serviceInstanceID=c585c117-6510-48bf-9178-8794b910a068>

Screenshots:

Loan Action



The screenshot displays the 'Bank Watson Assistant' chat interface. At the top, there is a header bar with a home icon, the text 'Bank Watson Assistant', and a refresh icon. Below the header, a dark grey speech bubble contains the text 'Loan Enquiry'. The main chat area shows a question: 'What type of loan are you looking at?'. Below this question is a white selection box with the title 'Select an option' and an upward arrow. The selection box lists three options: 'House loan', 'Gold loan', and 'Topup loan', each followed by a horizontal line. A blue circular button with a white question mark is positioned to the right of the 'Topup loan' option. Below the selection box, there is a text input field with the placeholder 'Type something...' and a send button (a right-pointing arrow). At the bottom of the interface, it says 'Built with IBM Watson®' followed by an information icon.



House loan

List of papers/ documents applicable to all applicants:

- Employer Identity Card
- Loan Application: Completed loan application form duly filled in affixed with 3 Passport size photographs
- Proof of Identity (Any one): PAN/ Passport/ Driver's License/ Voter ID card
- Proof of Residence/ Address (Any one)
Recent copy of Telephone Bill/ Electric Bill/Water Bill/ Piped Gas Bill or copy of

Type something...





Gold loan

The following are the documents which are necessary for processing your loan.

- Application Form for Gold Loans
- Two copies of photographs of the borrower(s)
- Proof of Identity such as PAN card, Aadhar card
- Proof of Address such as voter ID, ration card



Type something...





Vehicle loan

These are the following documents required:

1. 2 passport size photographs of borrower/guarantor(s).
2. Signature identification from bankers of borrower/guarantor(s).
3. A copy of passport/voters ID card/PAN card.
4. Proof of residence.
5. Proof of official address for non-salaried individuals.



Type something...





Student loan

Checklist of Documents to be submitted along-with duly filled Loan Application Form

- Mark sheet of 10th, 12th, Graduation (if applicable), Entrance Exam Result
- Proof of admission to course [Offer Letter/ Admission Letter/ ID card if available]
- Schedule of expenses for course
- Copies of letter conferring scholarship free-ship, etc.



Type something...







/ Guarantor (Applicable for loans above Rs 7.50 lacs)

- For Salaried Persons
 - **(a)** Latest Salary Slip
 - **(b)** Form 16 OR latest IT Return (ITR V)
- For other than Salaried Person:
 - **(a)** Business address proof (if applicable)
 - **(b)** Latest IT Returns (if applicable)
- Bank Account Statement for the last six months of Parent / Guardian/ Guarantor
- Copy of Sale Deed and other documents

Type something...



General Query Action

 Bank Watson Assistant 

query

Select the general queries listed below:


Select an option ^


Bank Working Days

List of Branches

Storage Locker Facility

Currency Conversion Facility

Type something... 

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Select the general queries listed below:

Bank Working Days



Bank Working Days

The bank is open on all days from Monday to Saturday from 9 am to 4 pm, with exception of 2nd Saturdays.



Type something...





List of Branches

6th Avenue Anna Nagar, A R M Branchchennai,
Abhiramapuram, Adambakkam Chennai,
Administrative Office Zone Ii Chennai, Adyar,
Afs Tambaram, Agm Sme Ao Chennai North,
Agm Sme Ao Chennai South, Agnitio Park
Kandanchavady, Air Force Station Avadi,
Alandur Chennai, Alwarpet Chennai,
Alwarpetchennai, Ambal Nagar Chennai,
Ambattur, Ambattur Industrial Estate Chennai,
Aminjikarai, Anna Flyover, Anna Nagar, An
Nagar Chennai, Anna Nagar West Chennai,

Type something...





Currency Conversion Facility



Currency Conversion Facility

You can only exchange foreign currencies with SBI if you are an existing SBI account holder. You will first need to identify the nearest Forex approved branch. If you need to exchange more than ₹50,000 a cheque may be required.



Type something...





Bank Watson Assistant



Storage Locker Facility



Storage Locker Facility

For the safety of your valuables, we offer safe deposit locker facility at a large number of our branches. There is a nominal annual rent, which depends on the size of the locker and the centre at which the branch is located. The rent is payable in advance for the Financial Year. A copy of the locker agreement regarding operation of the locker can be provided to the locker hirer at the time of allotment of the locker.



Type something...



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Bank Watson Assistant



Select the general queries listed below:

CIBIL



CIBIL

Fill the application for in the given link to know your CIBIL score:

<https://homeloans.sbi/getcibil>



Type something...



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