Testcases Report

TEAM ID	PNT2022TMID44550
PROJECT NAME	CUSTOMER CARE REGISTRY
BATCH ID	B12-6A2E

Fest case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUGID	Executed By
LoginPage_TC_O OI	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	I.Enter URL and click go 2.Scroll down 3.Verify login/Singup popup displayed or not	http://169.51.204, 213.301.007	Login/Signup popup should display	Working as especied	PASS	Successfull	Y		JAYACHANDRAN
LeginPage_TC_O O2	U	Hone Page	Verify the UI elements in Legia/Signup popup	I.Enter URL and elick go 2.Click on Signg button for User 3.Verily logar/Singap peopa with below UI elements 4. lif text box password lext box c.Login button d.New custoner? Create acount link e.Last password? Recover; password link	http://169.51.204, 215.341166	Application should show below UI when the control to the control t	Working as expected	PASS	Soccessful	Y		KAARTHIIK, THARANESHWARAN
LoginPage_TC_O	Functional	Home page	Verify user is able to log into application with Valid credentials	URI 2 Click on My Account dropslown button 1. Enter Valid [10 in Diest box. box. box. box. box. box. box. box.	ID: 5342 password: Testing 123	User should navigate to user account homepage	Working as expected	PASS	Soccessful	Y		JAYACHANDRAN, SOUNDHARYAN

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LoginPage_TC_O OI	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	I.Enter URL and click go 2.Scroll down 3.Verify login/Sitgup popup displayed or not	http://169.51.204, 213.301.00/	Login/Signup popup should display	Working as especied	PASS	Successfull	Y		THARANESHWARAN. SOUNDHARYAN
LeginPege_TC_O	UI	Hone Page	Verify the UI elements in Legin/Signup popup	i Enter URL and elick go 2. Cisck on Signp button for User Tyl logar/Singup popup with below UI elements a. id test box b passawed test box c. Login button d. New custome? Create account link e.Last password liek	http://169.51.204. 21.5741.09	Application should show below UI elements: a email text box houseword text box cLogin button with orange colour d.New castomer? Create account link.	Working as expected	PASS	Successful	X		JAYACHANDRAN. KAARTHIIK
LoginPage_TC_O	Functional	Home page	Verify user is able to log into application with Valid credentials	1.Enter URL 2.Click on My Account deoplown button Enter Valid ID in ID test box 4.Enter valid password in password test box 3.Click on login button	ID: 5342 password: Testing123	User should ravigate to user account hornepage	Working as expected	PASS	Successful	Y.		JAYACHANDRAN. SOUNDHARYAN

LoginPage_TC_ OO7	Functional	Logia page	Venty User is able to log into application with Vaid Credentials	1.Enter URLhttp:///e0.2129-2; 5.501(66) and click yo 2.Click on My Account drapdown button 3.Enter InValid II bit ID ext box 4.Enter Invalid password in password text box 5.Click on login button	ID: \$434 password: Testing 123	Application should show 'correct email or password' validation message.	Working as expected	PASS	Successful	Y		SOUNDHARYAN
LoginPage_TC_OO8	Functional	Login page for ADMIN	Verify User's able to log into application with Valid Credentials	I.Enter URL/http://i/do 51.204.21 5:501069/ and click go 2.Click on My Account dropdown button Stimer Valid ID in ID text box 4.Enter valid password in password text box 5.Click on login button	ID: 1111 pussacud: 5678	Application should show correct entail or password' validation message.	Working as expected	PASS	Successful	200		THARANESHAWARAN, JAYACHANDRAN
LeginPage_TC_ OOS	uı	ADMIN PAGE	Verify all the Customer database is visible	1.Enter URL/http://ido/51.204.21 5:301069) and click go 2.Click on My Account dropdown button 3.Enter laValid ID in ID text box 4.Enter lavalid password in password lext box 5.Click on login button	http://169.51.204,	Customer database is visible	Working as expected	PASS	Success/til.	Y		KAARTHIIK, JAYACHANDRAN
LoginPage_TC_ O10	Functional	USER REGISTER	Verify ld sent to customer email address	1.Enter URU(au//109.51.204.21 5;901067) and click go 1.Register the account by giving credentials 2. Click on button Submit	http://100/31/204/2 02967	Email sent successfully	Working as expected	PASS	Successful		∀ 3	SOUNDHARYAN, JAYACHANDRAN
LoginPage_TC_ 011	Functional	AGENT REGISTER	Verify AGENT is able to log into application with Vulad Credentials	I.Enter URLttp://dof.3.104.2] 53:0106/n and click go 2.Click on My Account chopdown button 3.Ester laValld ID in ID 1ext box 4.Ester Invalid password in password cett box 5.Click on login button	ID: 5342 pastword: Testing	ID sent successfully	Application should show 'correct ensul' or password' validation message.	PASS	Successful		Y	THARANESHAWARAN
LoginPage_TC_ 012	Functional	Login page for ADMIN	Verify User is able to log into application with InValid Credentials	LEnter URLhttp://led-51.204.21 5.901067) and clock go 2.Click on My Account cloopdown button 3.Exter InValid ID in ID text box 4.Exter Invalid pissword in password next box 5.Click on login button	ID: 1111 password: 5678	Application should should should floor password validation message.	Working as expected	PASS	Successful		Y	KAARTHIIK, SOUNDHARYAN
LoginPage_TC_ O13	uı	Home page for Agent	Verify user is able to see the agent home page when user finish on submitting. Credentials	1. Enter URL(http:///169.51.204.21 5:00/1065) and click go 2.To the Agent Login page and sabmit Your Credentials	ID: 1111 password: 5678	AGENT Home Page popup should display	Working as expected	PASS	Successful		Y	JAYACHANDRAN, THARANESHWARAN
LeganPage_TR O14	× 01	Home page for USER	Verify user is able to see the User home page when user finish on submitting Credentials	LEnter URLIstrip//169.51.204.215 01060/ and chick go 2.To the User Login page and submit Your Credestin	1,213,30106	USER Home Pa popseg should disp	ge skry Working as expect	ed PASS	Successful	¥		SOUNDHARYAN, JAYACHANDRAN
LoginPage_Ti	ž- u	Home page for ADMIN	Verify user is able to see the ADMIN bonce page when user finish on submitting Credentials	i Enter URLthup//169-51,204-212 0106/) and elick go 2 To the User Login page and submit Your Credentia	321E30106	ADMIN Home P. popup should disp		ed PASS	Successful	x		JAYACHANDRAN, THARANESHWARAN
LoginPage_Ti O16	2- Functional	AGENT PAGE	On delete Button the aser Credentials will be delected	LEnter URLI-http://169.51.204.212 0100/y and click go 2. To the Admin Page and delect on User Credential	4.215:30106/	ADMIN Home P. popup should disp	age Working as expect	ed PASS	Successful	Y		KAARTHIIK, SOUNDHARYAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for	BUGID	Executed By
User_Page_TC_O	45 102 103		Verify user is able to see the	1.Enter URL and click go 2.Scroll down	http://169.51.204,	Show Complaint	2000201		B 086	N) Y		JAYACHANDRAN
őı	Functional	USER PAGE	Show Complaint popup when user clicked on popup	3. Verify login/Singup popup displayed or not	215.30100	popup should display	Working as expected	PASS	Successfull	ALERT I		8
User_Page_TC_O O2	ū	USER PAGE	Verify the User has No Complaint	Click on the Urf and go to user page by griding Correct Credentials	bttp://169.51.204 	No Complaint should shown	Working as expected	PASS	Successful	¥		SOUNDHARYAN, THARANESHWARAN
User_Page_TC_O	u	UNER PAGE		Click on the Url and go to useer page by giving Correct Credentials	http://169.51.204 213.50100	Total Number of Complaint is Zero	Working as expected	PASS	Successful	х		KAARTHIIK, THARANESHWARAN
Admin_Page_IC	Functional	Admin Page		LEnter URLing/169.51.204.215 201069 and teks go Zenter the Coefurtals for the admin page and submit	http://169.51.204	Agent Database shoul display on show agen database.	d Working us expected	PASS	Successful	Y		KAARTHIIK
Admin_Page_IX _OOS	Functional	Admin Page	Admin can delect the Agent Database	I.Enter URLINITEG/169 31,204 215 390 960; and cleke ga 2.Cleke on submit by giving correct credentials to the admin Page	http://169.51.204 215.30100	Delect the agent Database	Working as expected	PASS	Successful	Y		JAYACHANDRAN, KAARTHIIK
Admin_Page_TC_ _OO6	Functional	Admin Page	Verify the overall Delect the database for User	URLIMENTION 1, 204-215 20106/3 and clock go 2.Click on submit by giving correct crodentials to the admin Page SARe type the "A" in the Test box for the agent database delect	http://169.51.204	Delect the overall Agent database delect	Working as expected	PASS	Successful	Y		SOUNDHARYAN, THARANESHWARAN
Admin_Page _OC97	enc ui	Admin Page	Verify the admin seen the ter- box for the delect option	I.Enter URLding//109-51, 204,2 5-301067) and click go 2.Click on submit by giving correct credential to the admin Page 3.Admin Can see the See box for delect option	http://169.51.20	Text box working for the correct Keyword.	Working as expected	PASS	Successful			SOUNDARYAN
Home_Page, OOS	TC_ UI	Register Account for Ages	Verify User is able to seen th Register Page for Agent	URLhtmp/109-51_201_2 E S301069 and click go 2.Click on the Agent button for register	brip://169.51.20	4. After register Page popup should seen.	Working as expected	PASS	Successful	Y		JAYACHANDRAN, KAARTHIIK
Agent, Regis	kër_ UI	AGENT REGISTER	Verify all the text box will be visible for register	URL/Enter URL/Enter/Life/51, 204.2 URL/Ente	http://169.51.20	4. Agent Register text fields are visible	Working as expected	PASS	Successful	Y		THARANESHWARAN

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Agent_Register_ TC_011	Functional	AGENT REGISTER	Verify ld sent to customer email address	1.Enter URL/http://169.51.204.21 5:30/106/) and elick go 1.Register the account by giving credentials 2. Click on button Submit	http:///09.51.204.213.5	Email sent successfully	Working as expected	PASS	Successful		Y	KAARTHIIK
Web_Chot_TC_ O21	Functional	WEB CHAT	Click on the Web chat button	1.Enter URL/http://169.51.204.21 5:39106/) and chick go 1.Click on the Web Chat Button	https://www.sl.294.215.3 11702/	Web chat popup	Working as expected	PASS	Successful		N	KAARTHIIK, JAYACHANDRAN
Web_chai_TC_O L2	UL	WEB CHAT	Web chat button visible	1.Enter URLitary/169.51.208.21 5.801067) and cities 1.shown on the Web Chat Button	04007100 51 204 215 3 04007	Web chat visible	Working as expected	PASS	Successful		N	SOUNDHARYAN, JAYACHANDRAN
Admin_Login_T C_O13	Functional	AGENT LOGIN	Verify user is able to get login td on entails	Enter URLfutp://160-51.204.21 5:30106f) and click go 2:To the Agent Login page getting of emaik	buje/109.51.294.215.3 91989	Get Notified by Emails	Working as expected	PASS	Successful		Y	THARANESHWARAN, KAARTHIIK
Agent_Logiu C_014	cT UI	.AGENT Login	Visible for text field for ent errail id	UEnter URLitatio/7/169.51.204 01/60/ and click gr 2 To the User Login pa and seen your textile	215:3 http://169.51.20 age ds	Text Fickls for in Agent Pi	Email Working as expe	ected PASS	S Successful	¥		THARANESHWARAN, JAYACHANDRAN
LeginPage_1 O15	гс_ и	USER Login	Visible for text field for ent creal id	U.Enter ur. R.Listey/1/69.51.204 0106/) and click ge 2.To the User Login p and seen your testific	ige	Text Fields for in Agent Pi	Emuil Working as expe	PASS	S Successful	Y		SOUNDHARYAN
Agest_Logis C_016	n.T Functional	AGENT Login	Visible for Password on Funget Password	LEnter URL/http://169.51.204 01060 and click gr 2.To the Agent Fragra I after verification Pass should Visible	http://169.51.20 Page 4.215:30106/	Password sh Visible	ould Working as expe	PASS	S Successful	Y		KAARTHIIK. JAYACHANDRAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Commets	TC for Automation(Y/ N)	BUGID	Executed By
HomePage_TC_O O1	Functional	Home Page	Verify user is able to see the Login/Signup popup when user clicked on My account button	Buter URL and click go 2 Scroll down 3.Verify login/Singup popup displayed or not	http://169.51.204/ 213.501069	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		THARANESHWARAN
HousePage_TC_O O2	uı	Home Page	Verify the UI elements in Login/Signup popup	I Enter URL and click go 2.Click on Sigup button for User 3. Verify logint/Singap popup with below UI elements: aid text box hausoword text box clogin button d.New unstemer? Oresie account link e.Last password? Recovery possword link	http://169.51.2046 215.3611(v)	Application should show below UI elements: a.coral lext box. Leagin britten with enange colour d. New customer? Create accorat link e.Last password? Recovery password?	Working as expected	PASS	Successful	<i>X</i> .		THARANESHWARAN, JAYACHANDRAN
HomePage_TC_O	Punctional	Horse page	Verify user is able to log and application with Valid credentials	URL/https://shopenzer.com // and click go 2 Click on My Account dopolows button 5. Enter Valid ID in ID text between the composition of the compos	ID: 5342 password: Testing! 23	User should unvigate to user account homepage	Working as expected	PASS	Successful	Y		SOUNDHARYAN

HomePage_TC_ OO4	Functional	Home page	Verify user is able to log muo application with InValid credentials	LEnter URLINE//I/69 \$1.204.215 30106/1 and click go 2 Click on My Account dropdown betton 3.Enter InValid ID in ID text box 4.Enter valid password in password text box 5.Click on kogin button	ID: 5342 password: Testingl 23	Application should show Incorrect renal or pessword validation message.	Working as expected	PASS	Successful	¥	KAARTHIIK
Custoner Complaint, TC OOS	Functional	Costoener Complaint page	Verify user is able to log into Appliaction with credentials.	URL/Impe/169-51-204-215 -30100V and click go 2 Click on My Account dropdown button Extrer Valid details in cut boxthen sign in to text ox with correct details.	ID: 5342 pissword Testing 1267868 6786876876	Application should show enter into the next page.	Warking us expected	PASS	Successful	Y	JAYACHANDRAN, THARANESHWARAN
Customer Complian_TC_ OO6	Functional	Castorner Compilaint page	Verify user is able to see the compliant page,	J.Enter J.E	ID: 5542 pressword: Testing(2)	Application will show a Home b.New issue c.logout.	Working as expected	PASS	Successful	¥	SOUNDHARYAN
Customer Complain_1 OO7	°C_ Functional	Customer Complaint page	Verify user is able to see the compliant page	I.Erace URL/Into/169-51-204. 5-30/060/ and click go 2-Click on My Account dropclown button 3. enter the sign in details 4it will go to the complaint box	SP-1	Click on the new issue button in the complaint hos	Working is expected	PASS	Successful	Y	JAYACHANDRAN
LCiratomer Cemplaint T OOS	C_ Functional	Customer Complaint page	Verify User is able to log in application with Valid Credentials	I.Enter to the complaint box, E.Click on new issue button S.Enter the correct details to for the complaint.	ID: 1111 password: 567	Application shoul Show complaint 8 page for customer	d Working to expected	PASS	Successful	Ť	JAYACHANDRAN, KAARTHIIK
Customer exerpisint Page_TC_O	UI	Customer ComplaintPAGE	Verify all the Castomer able to enter their credestials.	I. Enter to the complaint page Raise the issue by clicking the new issue burson After entering erederfails click on bock hosten a. Click on show issue button	http://160/51_20	Castomer should \$\frac{1}{2} able to see the compalien	Working as expected	PASS	Successful	¥	SOUNDHARYAN, THARANESHWARAN

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minPage_TC 010	Functional	Admin Page (Complaintilist)	Verify admin is able to log- into the user account.	1 Enter URLImp//169-51,204-21 5:30106/) and effick go 1 Entertthe correct admin credentials in the user account	hngs/(166.13,204.215) 81060	Application should shows a User databas b Agent Database e Complaint database	Working as expected	PASS	Successful		Y		THARANESHWARAN, JAYACHANDRAN
minPage_TC DH	Functional	Achrin Page (Complaint list)	Verify admin is able to log into application with Valid Credentials	1 Enter URLimpt/169.51,264.21 5/30/06/) and click go 2 Click on the complaint database button.	ID: 5342 password: Testing [23	ID sent successfully	Application should Able to see the compliants.	PASS	Successful		Y		SOUNDHARYAN
inPage_TC2	Functional	Admin Fage (Complaint list)	Verify Admin is able to log into application with Valid Credentials	J.Enter URI.htm/160-51.204-21 530106/) and click go 2. Admin should able to see the number of complaints	ID: 1111 passwerd: 5678	Application should show the correct credentials of the complaint.	Working as expected	PASS	Successful		Y		KAARTHIIK, JAYACHANDRAN
minPage_TC	u	Admin Page (Agent Allotment)	Verify admin is able to log int the admin page.	1. Sign in to admin page. 2. Enser the cornect details and submit. 3. Three database will appear.	ID: 1111 password: 5678	Admin should able to see the three database botton.	Working as expected	PASS	Successful		Y		SOUNDHARYAN, THARANESHWARAN
AdminPage_TC _ O14	UI	Admin Page (Agent Allotment)	Verify admin is able to log in with valid credentials.	l.Three database will app g. l.User database. b.Agent database. c.Complaint database. c.Complaint database. 2.Click on agent database.	http://160.51.20	Admin should al see the complain database credent		ected PAS	S Successful	Y			THARANESHWARAN, KAARTHIIK
AdminPage_TC_ OIS	uı	Admin Page (Agent Allottnerk)	Verify A d m i n is able to log in with valid Credential	Click on complaint database. Clef the orderizals of the condensials of the complaint scholars balelect. Company to the condensials of the condensial of the c	http://169.51,20	Admin should tosee th estatus the agent as w complaint	of Working or own	ected PAS	S Successful	×		ADDI.	SOUNDHARYAN, THARANESHWARAN
AdminPage_TC _ O16	Functional	Admin Page (Agent Allotment)	Verify admin is able to log- with valid credentials	s.Clickk on complaint in database. 2. Admin shold able to se allocate bottom. 3.click on the allocate be for the respective compla	http://169.51.20 4.215:30106/	Admin should to allocate the		ected PAS	S Successful	¥			KAARTHIIK, JAYACHANDRAN

Test case ID	Feature Type	Component	Test Scenario	Steps To Execute	Test Data	Expected Result	Actual Result	Status	Communets	TC for Automation(Y/ N)	BUGID	Executed By
LoginPags_TC_O OI	Functional	Login Page	Verify user is unable to login In the login page.	Enter URI and click go 2 Scroll down 3 Verify login/Singup popup displayed or not	http://169.51.204/	Login/Signup popup should display	Working as expected	PASS	Successfull	Y		JAYACHANDRAN
LoginPage_TC_O O2	(T	Logn Page	Verify user is unable to kegin in the login page.	I. Enter URL and click go 2. Click on Sigup button for User. 3. Create an account for the user 4. User enters the worne, Id in the sign in page.	http://169.51.2046 213.59109/	Application should show mismatch details.	Working as expected	PASS	Successful	Y		КААЯТНІІК
LoginPage_TC_O	Functional	Legin page	Verify user is unable to log In the login page.	L-Click on Signp bottom for User. 2. Creote an account for the State enters the wrong Id in the sign in page. 4. Click on the forgot id.		Application should send an Id to the rolld email.	Working as expected	PASS	Successful	x		THARANESHWARAY KAARTHIIK

LoginPage_TC_ 004ca	Functional	Login page	Verify user mail ld and Enter correct id in the sign in page.	I. The Id will be send in the ascers valid mail id. 2. Check on the users mail id. 3. Copy the valid customer Id. 4. First of the valid customer Id in the text box.	ID: 5342 password: Testing123	Application whiteful and popular to the next page.	Working as expected	PASS	Succeedul	Ÿ	THARANESHWARAN
Legropage_TC_ 005	Functional	Login page.	Verify user is unable to log in as he entered mismatch	I. User enters the wrong possoved. 2. Scroll down and click on the forget passoved button Sapplication will popul to tray page with test booss and before the population of th	ID: 5342 password: Testing12367868 6786876876	Application should enter to the forgot password page.	Working as expected	PASS	Successful	¥	SOUNDHARYAN, KAARTHIIK
Legispage_TC_ OO6	Functional	Pollutoite brite	Verify user is able to get the gassword in the email.	I. Application enters to the forgot password page. Z. Enter the user Valid I din the text box. S.Cik: on send email button. I. An ernail will send to the User nuil. S.An OTP will come to the given entail. I. Other Enters the OTP in the log in page	ID; 5342 password: Testingl 23	Application should show successful and pour to the next roge.	Working as expected	PASS	Successful	Ý	JAYACHANDRAN