

Document an existing experience

Narrow your focus to a specific scenario or process within an existing product or service. In the Steps row, document the step-by-step process someone typically experiences, then add detail to each of the other rows.

<div>SCENARIO</div> <div>Browsing, booking, attending, and rating a local city tour</div>	<div>Tempt</div> <div>How does anyone initially to become aware of this process?</div>	<div>Enter</div> <div>As they begin the process? What experience they do?</div>	<div>Engage</div> <div>What happens in the moments and in this process?</div>	<div>Exit</div> <div>As the process finishes? What do people typically experience?</div>	<div>Extend</div> <div>What happens after all process is over?</div>
<div>Steps</div> <div>What does the person typically experience?</div>	<div>checking for updates</div> <div>a person during checking for any recently available technologies for dump or deaf people</div> <div>searching for solutions</div> <div>dump people who are not able to hear checks for the updates for technology that helps them to communicate</div>	<div>starting their experience</div> <div>as they begin to start the usage, they start experiencing the advanced features of this application</div> <div>finding difficulties</div> <div>as they start to use the application they start to find the errors or some discomfort in handling the application</div> <div>find solution</div> <div>they finally come to know about the application and start using it</div>	<div>start using the application</div> <div>as they start to use they use the features that are available for engaging the people</div> <div>they communicate with the app using CBN and that converts them into voice</div> <div>good interaction between the user and the application takes place</div> <div>as they came to know about the app they start using the advanced features of this app often</div> <div>as they get benefited continuously from the app they get familiar with it</div>	<div>they get certain update in the application as they use the app continuous</div> <div>they also get the steps that to be handled during new versions of the application</div>	<div>if they need any extension they will add any advanced features of the app</div>
<div>Interactions</div> <div>What interactions do they have at each step?</div> <div><div><div>■ Humans: Who do they see or talk etc?</div><div>■ Places: Where are they?</div><div>■ Things: What objects would they use?</div></div></div>	<div>they keep interacting with technically strong and engineering students</div> <div>they go for place who provide the information or machines that helps deaf people</div> <div>they try to create new things by thier intuition</div>	<div>during usage they interact with the mentors who help for their better usage of the app</div> <div>after getting clear they try to explain things to deaf and dump people like them</div>	<div>using this app they can communicate with each other and with the normal people</div> <div>they make communication much more easier and does not have the feel of disability</div>	<div>after usage they suggest this type of apps to nearby friends</div>	
<div>Goals & motivations</div> <div>At each step, what is a person's primary goal?</div>	<div>during this step the motivation of the person is to find a better technology</div>	<div>the motivation of the people during this session is to understand the application</div> <div>to get to know about the information of the project</div>	<div>to experience the advanced features of the application and make use of the system efficiently</div>	<div>they have a desire to share this to their friends</div>	
<div>Positive things</div> <div>What steps does a typical person find joy, protect, fun, motivating and exciting ?</div>	<div>they will get several information related to advanced technology during searching the application</div>	<div>they will come to know about the features and start using the benefits of the applications</div>	<div>they will enjoy the advanced feature of the application and forgot their disabilities</div>	<div>they will do good thing to their friends by suggesting this to others</div>	
<div>Negative things</div> <div>What steps does a typical person find frustrating, confusing, angering, time wasting?</div>	<div>they get more information which will get them confused</div>	<div>they may get disappointed due to the usage</div>	<div>they may even get addicted to this type of applications</div>	<div>this app may be not usable for their friends and they may get disappointed</div>	
<div>opportunity</div> <div>What ideas do we have?</div> <div>What have others suggested?</div>	<div>they get good ideas and informations regarding advanced technologies</div> <div>they get more suggestions from different people</div>	<div>they have an idea of using and good things application</div>	<div>making use for this advancement may make the person more satisfied and happy</div>	<div>they have such a better experience good enough to teaching this to their friends</div>	

