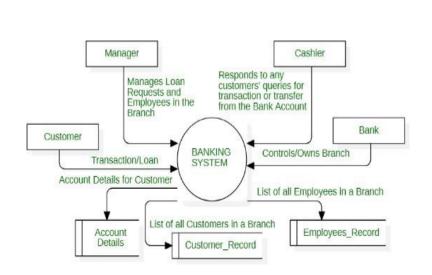
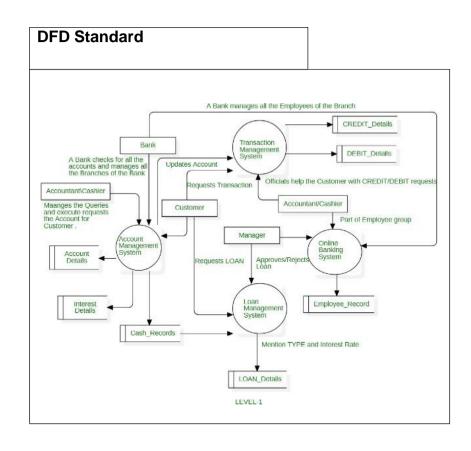
## Project Design Phase-II Data Flow Diagram & User Stories

| Date          | 15 October 2022                        |
|---------------|--|
| Team ID       | PNT2022TMID33460                       |
| Project Name  | Al Based Discourse for BankingIndustry |
| Maximum Marks | 4 Marks                                |

## **Data Flow Diagrams:**





## User Stories.

| User Type                  | Functional<br>Requirement<br>(Epic) | User Story<br>Number | User Story / Task  | Acceptance criteria  | Priority | Release  |
|----------------------------|-------------------------------------|----------------------|--|--|----------|----------|
| Customer<br>(Mobile user)  | Registration                        | USN-1                | As a user, I can register for the application by entering my email, password, and confirming my password.          | I can access my account / dashboard  | High     | Sprint-1 |
|                            |                                     | USN-2                | As a user, I will receive confirmation email once I have registered for the application                            | I can receive confirmation email & click confirm                               | High     | Sprint-1 |
|                            |                                     | USN-3                | As a user, I can register for the application through Facebook   | I can register & access the dashboard with Facebook Login                      | Low      | Sprint-2 |
|                            |                                     | USN-4                | As a user, I can register for the application through Gmail  |  | Medium   | Sprint-1 |
|                            | Login                               | USN-5                | As a user, I can log into the application by entering email & password   |  | High     | Sprint-1 |
|                            | Dashboard                           | USN-6                | As a user, I can get the application completion status and files to be required to create the account.             | I can receive completion status and create the account.                        | Low      | Sprint-2 |
| Customer (Web user)        | Registration                        | USN-1                | As a web user, I can go through many social media websites, get the details and I can register for the application | I can access my application dashboard  | High     | Sprint-1 |
|                            |                                     | USN-2                | As a user, I can get the details of the application through email.   | I can receive confirmation email to link my application                        | Medium   | Sprint-1 |
|                            | Login                               | USN-3                | As a user, I can link my google account to register my application.  | I can register my application.   | High     | Sprint-1 |
|                            | Dashboard                           | USN-4                | As a user, I can manage and get a detailed view of the application   | Any changes in the application comes to my knowledge while checking dashboard. | Low      | Sprint-2 |
| Customer Care<br>Executive | IBM Watson                          |                      | Al based IBM Watson provides full support for the customer to guide and create new banking account                 | I can fill the respective details in the respective field.                     | High     | Sprint-1 |
|                            | Support                             |                      | Customer support is also mentioned for describing important issue faced by the customer.                           | I can get the detailed solution for the queries                                | Medium   | Sprint-1 |
| Administrator              | Verification                        |                      | Administrator can completely verify the submitted application.   | I can get verified for application.  | High     | Sprint-1 |

| User Type | Functional<br>Requirement<br>(Epic) | User Story<br>Number | User Story / Task  | Acceptance criteria   | Priority | Release  |
|-----------|-------------------------------------|----------------------|--|---|----------|----------|
| Admin     | Approval                            |                      | After completion, new banking credentials are provided to the customers. | I can get my banking credentials after approval of the application. | High     | Sprint-1 |