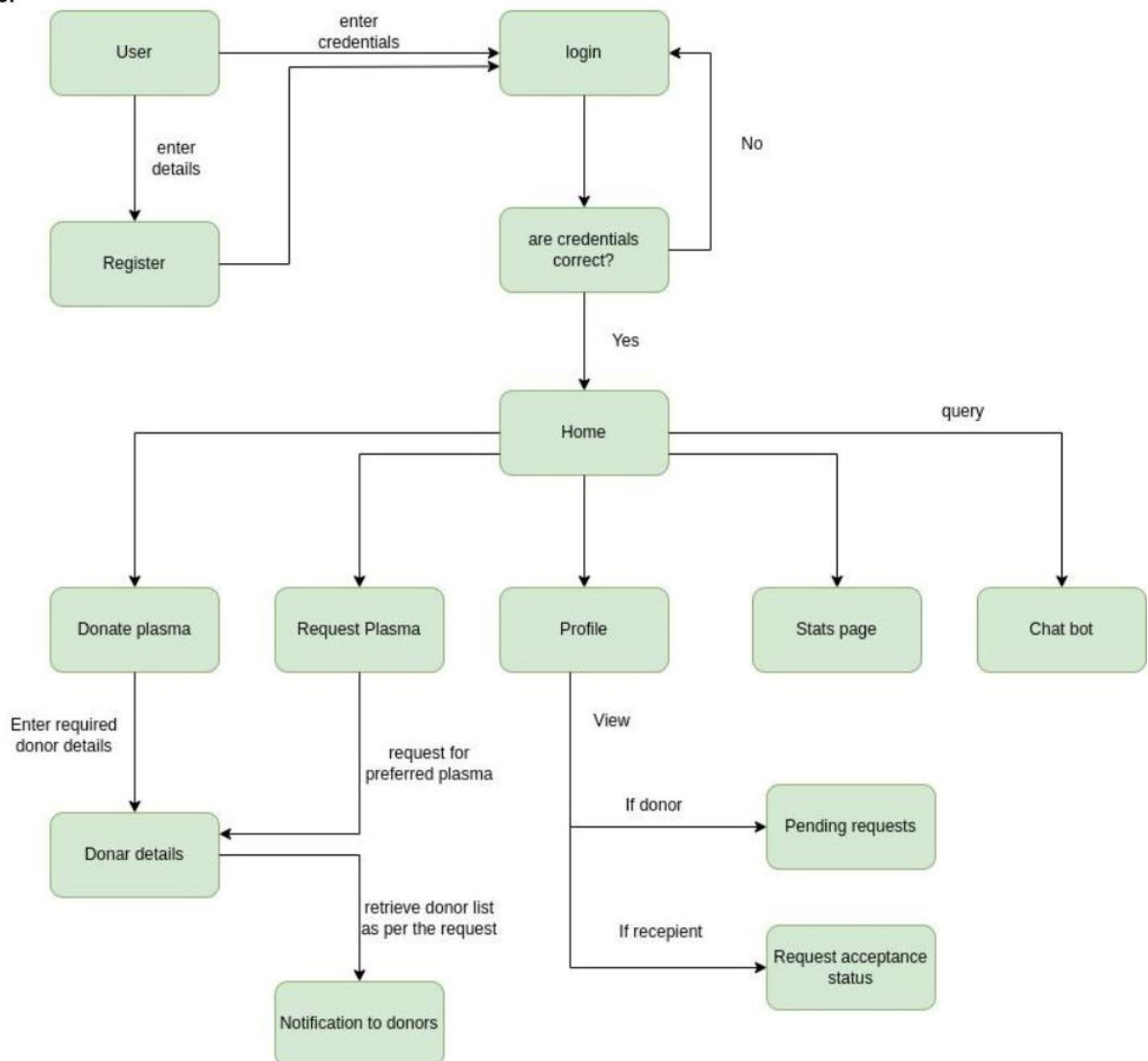


PROJECT DESIGN PHASE – II

DATA FLOW DIAGRAM & USER STORIES

TEAM ID	PNT2022TMID31815
PROJECT TITLE	PLASMA DONOR APPLICATION

Data Flow Diagrams:



User Stories

User Type	Functional Requirement (Epic)	User Story Number	User Story / Task	Acceptance criteria	Priority	Release
Customer (Mobile user)	Registration	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	I can access my account / dashboard	High	Sprint-1
		USN-2	As a user, I will receive confirmation email once I have registered for the application	I can receive confirmation email & click confirm	High	Sprint-1
		USN-3	As a user, I can register for the application through Gmail	I can receive confirmation notifications through Gmail	Medium	Sprint-1
	Login	USN-4	As a user, I can log into the application by entering email & password	I can access into my User profile and view details in dashboard	High	Sprint-1
	Dashboard	USN-5	As a user, I can donate and request plasma.	I can receive appropriate notifications through email	High	Sprint-1
Customer (Web user)	Login	USN-6	As a user, I can register and log into the application by entering email & password to view the profile	I can access into my user profile and view details in dashboard	High	Sprint-1
	Dashboard	USN-7	As a user, I can donate and request plasma.	I can receive appropriate notifications through email	High	Sprint-1
Customer Care Executive	Application	USN-8	As a customer care executive, I can try to address user's concerns and questions	I can view and address their concerns and questions	Medium	Sprint-2
Administrator	Application	USN-9	As an administrator, I can listen to feedbacks and make the user interface more friendly and make complex process simple.	I can change the appearance and navigation in a user friendly manner	Medium	Sprint-3
		USN-10	As an administrator, I can involve working with the technical side of websites.	I can help with troubleshooting issues, fixing bugs and provide a seamless experience.	Medium	Sprint-1
Chatbot	Dashboard	USN-11	In addition the Customer care executive, chatbot can try to address user's concerns and questions	It can reply to all the queries related to our application	Medium	Sprint-3