

CUSTOMER JOURNEY MAP



STEPS	DISCOVERY	REGISTRATION	ONBOARDING	SHARING
Your paragraph iexi	Why do they start the journey?	Why would they trust us?	How can they feel sucessful?	Why would they invite others?
Your paragraph lexi	Deieciing movemeni in ihe field	Using scarce and sustainable resources within production environment.	Conneciing ihe sysiem wiih ihe sensor ihrough ihe mobile application.	Final sales & purchase process
GOALS & MOTIVATION Your paragraph iexi	More profit leads to improved cultivation	To have enough knowledge io handle loT devices	Building farmer resilience io environmenial shocks	This would help io undersiand ihe viability of the project better and help to overcome the flaws
POSITIVE MOMENTS How would the customers feel?	Exciîed	Empowered	Proud	Accomplished
NEGATIVE MOMENTS Your paragraph iexi	Doubis over invesimeni	Nervous	Overwhelmed	Conflicted