## PROJECT DESIGN PHASE – II Customer /User journey Map

Date	3 November 2022	
Team ID	PNT2022TMID25799	
Project Name	Car Resale Value Prediction	
Maximum marks	4	

## **USER JOURNEY MAP**

SCENARIO  BROWSING, GETTING TO KNOW ABOUT THE RESALE VALUE OF THE CAR	Entice How does someone initially become aware of this process?	Enter What do people experience as they beglin the process?	Engage In the core moments in the process, what happens?	Exit  What do people typically experience as the process finishes?	Extend What happens after the experience is over?
Steps What does the person (or group) sypically experience?	VISIT THE WEBSITE PROVIDENT SHEET SH	TRAVITIES HOME PROF.  THE TRAVITIES HOME PRESCRICTOR MADE  THE ROOK GOALS 'NE HIS CORNER HOME	STATE THE PRESCRICTOR  PRESCRICTOR PROSE  WHITE THE PROSE THE PRESCRICTOR  WHITE THE PROSE THE P	OUTPUT  RESULT INTERFACE  O'AL TOTAL STATE AND THE STATE A	CONTRACT PAGE  CLISTOMERS  CONTRACT PAGE  CONTRACT
Interactions  What interactions do they have at each step along the wey?  People: Who do they see or talk to?  Places: Where are they?  Things: What digital touchpoints or physical objects would they use?	THE USER WILL FIND THE WEBSITE WORKING AT ANY BROWER.  THE USER WILL FIND THE WEBSITE WAS	THE USES WILL FIND THE USES WILL BE THE STEAT ANY THEODOM-PAIL THE BROKEST BY THE WEED TL.  OUT BROWNERS  WEED TL.	THE USER WILL BE THE USER WILL BE ABLE TO RNOT THE PREDICTION PAGE RESULT PAGE	THE USES WILL BE ABLE TO FIND THE ABLE TO FIND THE COMMENT OF THE STORY OF THE WEBSITE	THE USER WILL BE ABLE TO PRO THE CASIONERS SHOULD BE ABLE TO PRO THE CASIONERS SHOULD BE ABLE TO PROTECTION OF THE WEUSTLE
Goals & motivations At each step, what is a person's primary goal or motivation? ("Help me" or "Help me avoid")	HELPS TO FAILD THE HOUSE OF OFFICE OF THE MOUNT OF OFFICE OF THE MOUNT OF OFFICE OF THE CHIEF OFFI OFFI OFFI OFFI OFFI OFFI OFFI O	-ELTS TO INCO THE DOTAL OF THE DOTAL OF THE HOME WAS MERCHT.	HELPS TO THO THE MEDIT TO RICKY RESIDENTIAN WAS RESIDENT WILLS OF THE CAMP	HELPS TO GET USE WILL TWO ACES AND ACCES AN	THE LIGHT WILL BE SCHOOL OF THE LIGHT WASHINGTON THE MANUFACTURE OF THE LIGHT WASHINGTON THE WAS
Positive moments  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	WHESTE LOOS THE USCRING VERY AND VERY A	The Unit Will, the STATE T	THE LEGISTRATES THE SERVICES THE PRODUCTION OF THE CREAT PROC. VALUE OF	THE LIBER COULD. THE CORPORATE OF CE SUPPORT THE PRODUCTO FROM THE CAN CONTROL	THE REPORT FROM THE LOCK WALL DAY THE LOCK WALL DAY LUCKELL, INSCRIPT, A. POWN THE LUCKELL, INSCRIPT, A. POWN THE LUCKELL THE STY LUCKELL THESE LUCKELL THESE
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