

## Ideation Phase

### Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID36465
Project Name	Traffic and Capacity Analysis of Major Ports
Maximum Marks	2 Marks

#### Customer Problem Statement Template:

I am	I'm trying to	But	Because	Which makes me feel
Customer	Use Rail Freight	Cost and safety of rail freight is questionable.	Rail freight has no safety regards	Unsafe
Customer	Use rail freight	I can't find the right cost efficient routes	Proper Logistic support authorized by government is not found	hesitant to use rail freight.
Customer	use Rail freight	Proper handling of unattended goods is questionable	Auctioning is the only option for unattended goods.	anxious about my goods getting lost during freight transport

Reference: <https://miro.com/templates/customer-problem-statement/>