Define CS, fit into CL	1. CUSTOMER SEGMENT(S) Waste holders such as Private individuals, Property owners, or Companies and Human beings.	Efficient waste management, Provides better control over odor, Reduce pollution.	Pros: This smart waste management optimizes waste collection, Saving time Money and the Environment. Cons: Some bins overflowing with waste causing unnecessary cleaning costs.
us on PR, tap into BE, understand RC	2. PROBLEMS / PAINS + ITS FREQUENCY Misunderstanding of the operations of smart Sensors. Machine guarding hazards. Chemical exposure.	9. PROBLEM ROOT / CAUSE Between 30% and 35% waste occured from building construction industries etc Manufacturing and agriculture. Household trashes.	May be they go for advance technologies. Waste to energy incineration.
Identify strong TR & EM	3. TRIGGERS TO ACT Offer something to get something bigger in return. 4. EMOTIONS BEFORE / AFTER Before solving problem they are in frustration, anger, Tension, low confidence. Thinking about problem and solution. After the problem is solve ther are happy, getting more confidence, getting solution.	Reducing the amount of waste that is created, reuse waste material that would be disgraded.	8. CHANNELS of BEHAVIOR ONLINE May be they go for advance technologies. OFFLINE Frequent food waste collection, to encourage participation.



