

AI BASED DISCOUSE FOR BANKING

TEAM ID: PNT2022TMID00678

Creating Skills And Assistant For ChatBot:

Creating NetBanking Action:

The screenshot displays the IBM Watson Assistant interface for configuring a skill named 'NET BANKING'. The interface is divided into several sections:

- Customer starts with:** A dropdown menu showing 'NET BANKING'.
- Conversation steps:** A list of steps for the skill. Step 1 is highlighted and contains the question 'WHAT QUERIES DO YOU HAVE REGARDING NET BANKING?'. It includes a 'Continue to next step' button and a '+ 2' indicator.
- Assistant says:** A text area for the assistant's response. The text 'WHAT QUERIES DO YOU HAVE REGARDING NET BANKING?' is entered. Below this, there are several suggested responses: 'WHAT IS NET BANKING?', 'HOW DO I REGISTER FOR NET BANKING?', 'WHAT ARE THE FEATURES OF NET BANKING?', and 'FACING ERRORS IN NET BANKING?'. There are also buttons for 'Edit response' and 'Edit validation'.
- And then:** A dropdown menu showing 'Continue to next step'.
- Buttons:** A 'New step' button is at the bottom left, and a 'Preview' button is at the bottom right.