

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID37064
Project Name	Project – Personal Assistance For Seniors Who Are Reliant
Maximum Marks	2 Marks

Customer Problem Statement Template:



Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	User (elder people)	Remind the medicine	I'm forgetting	Of my age	Very frustrated
PS-2	User (elder people)	Ask family members to keep caretaker	They are refusing	Of the money problem	Very sad because of that I'm getting health problems more
PS-3	User (care taker)	Give the medicine at right time.	I can't be there always	Of my another works	Very disappointed because of me they can't take medicine at right time