

Developing the Chat bot

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The screenshot displays the IBM Cloud Watson Assistant console. The left sidebar shows the navigation menu with options like Dashboard, Resource list, Classic Infrastructure, Cloud Foundry, Code Engine, Functions, Kubernetes, OpenShift, Satellite, Security and Compliance, VMware, VPC Infrastructure, API Management, and App Development. The main content area is titled 'Start by launching the tool' and features a prominent blue 'Launch Watson Assistant' button. To the right of this button are links for 'Getting started tutorial' and 'API reference'. Below the button is a 'Credentials' section containing an 'API key' field (masked with dots) and a 'URL' field (containing a partially visible URL). Above the API key field are links for 'Download' and 'Show credentials'. On the far right, there is a 'Plan' section showing 'Lite' and an 'Upgrade' button. The top of the browser window shows the URL: cloud.ibm.com/services/conversation/cm%3A... and the user's account name 'Swetha Malya.k's Acco...'. The bottom of the image shows the Windows taskbar with various application icons and the system clock indicating 20:46 on 07-11-2022.

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Ad7b206a...

IBM Watson Assistant Lite Upgrade shopping bot

Welcome to the new Watson Assistant

BackNext

VIEW

Tell us about yourself

This information will be used to personalize your onboarding experience.

Which industry do you work in?

N/A (I am a student)

What is your role on the team building the assistant?

Other

Enter your role here

student

Which statement describes your needs best?

I'm using Watson Assistant to complete a course or certificati...

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within five miles of you.

What size and color do you need?

I'm looking for a size nine in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pick up or we can ship them to you. Which would you prefer?

I'll pick them up! Ship them to me, please!

Type something...

Create assistant page

?

30°C Cloudy

13:36

08-11-2022

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade shopping bot

Welcome to the new Watson Assistant

Create Personalize Customize Preview

Preview your assistant

See what your assistant will look like as a chatbot on your website.

Copy link to share

Change background

Create assistant page

Success

Your background is successfully loaded.

Hi! I'm a virtual assistant.
How can I help you today?

Example: Find nearby location

Example: Check account balance

Example: See how I can help

Type something...

Built with IBM Watson®

Windows Taskbar

30°C Cloudy 13:18 08-11-2022

IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0bef464a9b21879bef269c43%3Adf7b206a... ☆

IBM Watson Assistant Lite Upgrade chatbot

Home

Welcome, you're in the new Watson Assistant! [Learn more](#)

chatbot | English (US)

No description

Get started

3 steps left / min

0%

Learn about Watson Assistant

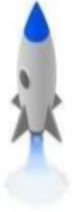
5 min

Explore your learning center

Explore at your own pace, and mark as complete when you're ready

Explore Watson Assistant features on interactive demo site

2 min



Create a conversation

3 steps left 15 min

Windows taskbar with icons for Start, Search, Task View, Edge, Teams, File Explorer, OneDrive, Outlook, and various background applications. System tray shows 26°C Mostly cloudy, 20:54, 07-11-2022, and ENG.

IBM-EPBL/IBM-Project-11088-1: xIBM Cloud xIBM Watson Service Page xIBM Watson Assistant x+

au-syd.assistant.watson.cloud.ibm.com/cn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant LiteUpgradechatbot

Integrations

Add different channels and extensions to easily configure and deploy your assistant.

Error

Resource not found

Essential channels

Add our most utilized methods of deploying assistants.

These channels support additional customization and advanced integrations.

Web chat

Built by IBM - Lite

Phone

Built by IBM - Plus

26°C Mostly cloudy

20:55

07-11-2022

IBM-EPBL/IBM-Project-11088-16 x IBM Cloud x IBM Watson Service Page x IBM Watson Assistant x +

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0beff464a9b21879bef269c43%3Adf7b206a... ☆

IBM Watson Assistant Lite Upgrade chatbot

Assistant settings

Assistant language
English (US)
Cancel Saved

Dialog
Dialog offers a set of full-feature editors that you use to define both your training data and the conversation, with control over the logic flow.
Activate dialog

Delete this assistant
This action can't be undone. Any integrations that are configured for the assistant will also be deleted.
Delete assistant

Settings

26°C Mostly cloudy 20:56 07-11-2022

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0bef464a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Lite Upgrade shopping bot

Your system is being trained... Hide

Customer starts with:
Begin account

Conversation steps

1

I can help you with that! To create an account, we will need a few pieces of information. Let me gui...

Continue to next step

2

First, please provide your first name.

Free text

Continue to next step

3

Thanks! Now, enter your last name.

Free text

Continue to next step

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 19

Enter a phrase

Where do I register for this?

Where do I find guidance on signing up?

Where does a first time visitor sign up?

Enter a phrase

Preview

Windows taskbar with icons for various applications and system status (30°C Cloudy, 13:20, 08-11-2022).

IBM Watson Assistant

au-syd.assistant.watson.cloud.ibm.com/cm%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0bef454a9b21879bef269c43%3Adf7b206a...

IBM Watson Assistant Life Upgrade shopping bot

Create an account

Customer starts with:
Begin account

Conversation steps

1

I can help you with that! To create an account, we will need a few pieces of information. Let me guide...

Continue to next step

2

First, please provide your first name.

Free text

Continue to next step

3

Thanks! Now, enter your last name.

Free text

Continue to next step

New step

I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!

Define customer response

System

Options

Confirmation

Regex

Number

Date

Time

Currency

Saved

Options

Enable customers to select from a set of choices. If more than 4, options show as a list.

As buttons

Checking Savings 401 (k) Roth IRA

As a list

Pay Bill

Preview

30°C Cloudy

13:22

08-11-2022

IBM Watson Assistant

x +

au-syd.assistant.watson.cloud.ibm.com/cn%3Av1%3Abluemix%3Apublic%3Aconversation%3Aau-syd%3Aa%2F440f7ae0bef1464a9b21879bef269c43%3Ad7b206a...

IBM Watson Assistant Lite Upgrade shopping bot

Create an account

Customer starts with:
Begin account

Conversation steps

1
I can help you with that! To create an account, we will need a few pieces of information. Let me gui...
Continue to next step

2
First, please provide your first name.
Free text
Continue to next step

3
Thanks! Now, enter your last name.
Free text
Continue to next step

New step +

Step 2 is taken without conditions

Assistant says

First, please provide your first name.

User enters free text

Edit response Edit validation

And then

Continue to next step

Preview

Greet customer [default]
Welcome, how can I assist you?
hi

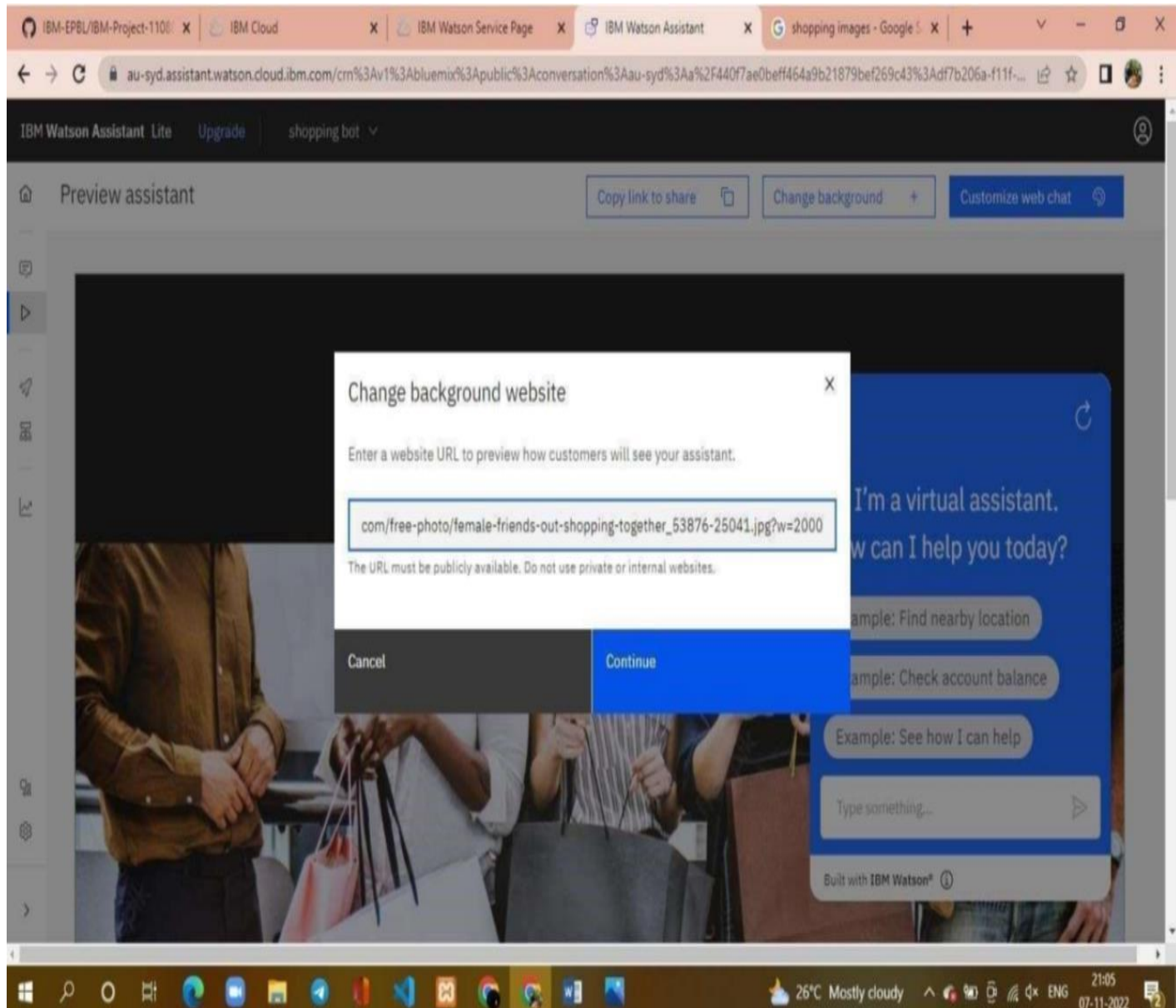
Create an account recognized
I can help you with that! To create an account, we will need a few pieces of information. Let me guide you through this process!
First, please provide your first name.

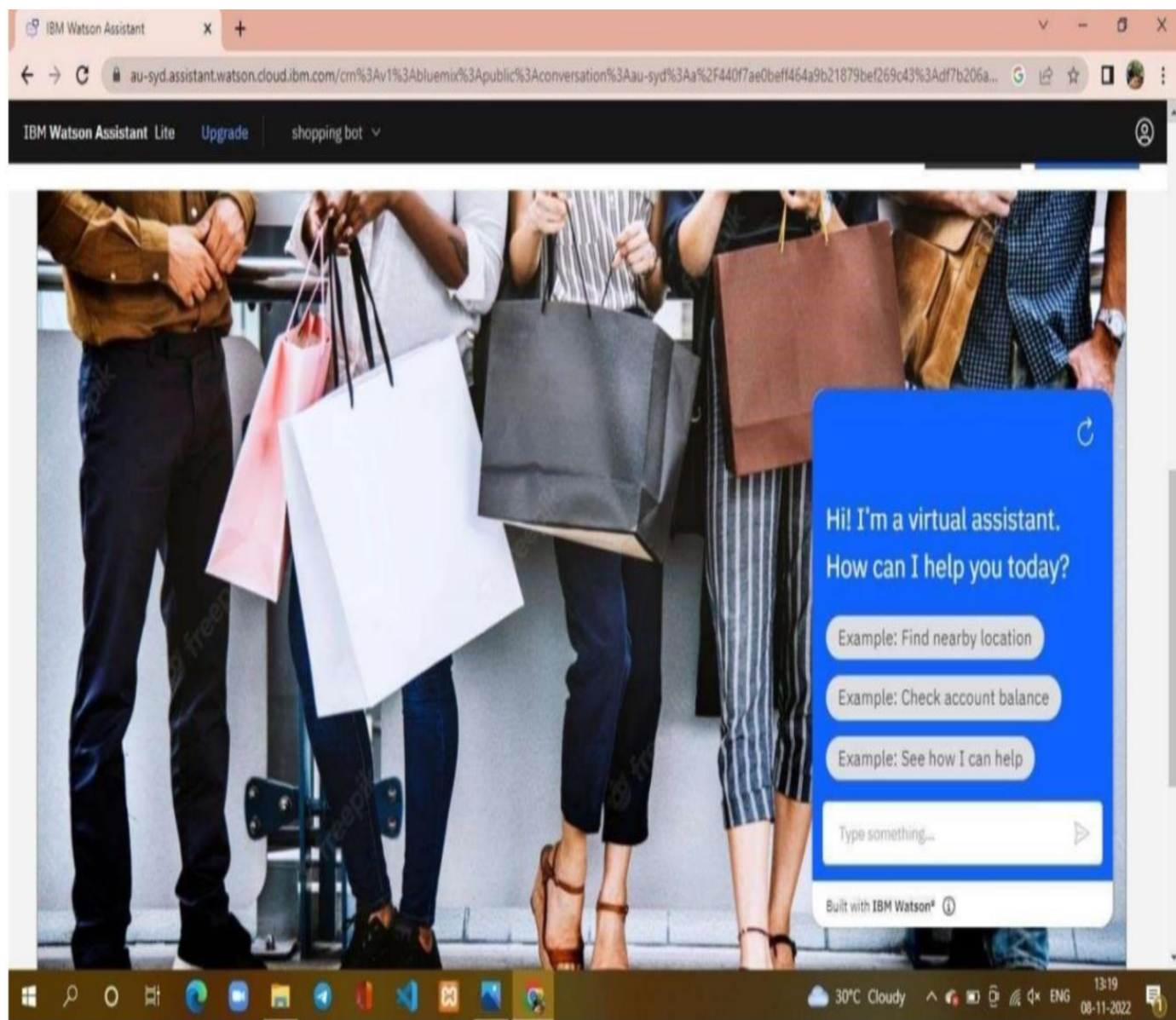
Type something...

30°C Cloudy

13:22

08-11-2022





Web chat Draft

Close

Save and exit

Style

Launcher

Home screen

Live agent

Suggestions

Security

Embed

Resources

</> Embed on your website

Ready to launch? It's as easy as copy and paste. [Learn more](#)

```
<script>
window.watsonAssistantChatOptions = {
  integrationID: "dd45be3c-2a84-4154-b970-bbf06ccelle6", // The ID of this integration.
  region: "au-syd", // The region your integration is hosted in.
  serviceInstanceID: "df7b206a-f11f-4fcf-bf89-2ba6b6d545f6", // The ID of your service instance.
  onLoad: function(instance) { instance.render(); }
};
setTimeout(function(){
  const t=document.createElement('script');
  t.src="https://web-chat.global.assistant.watson.appdomain.cloud/versions/" + (window.watsonAssistantChatOptions ?
document.head.appendChild(t);
  });
</script>
```

Show more