

Creating Net Banking Action

Net Banking Action :

The screenshot displays the IBM Watson Assistant configuration interface for a 'Net Banking' action. The interface is divided into several sections:

- Header:** Shows 'IBM Watson Assistant Lite', an 'Upgrade' button, and a user profile 'ROXANE'.
- Conversation steps:** A list of steps for the 'Net Banking' action. Step 1 is highlighted, showing a customer query: 'What queries do you have regarding netbanking?'. Below this, there are three numbered steps (1, 2, 3) with corresponding customer queries and assistant responses. Step 1: 'What is Net Banking?' with a response about internet banking services. Step 2: 'How do I register for Net Banking?' with a response about navigating to the bank's website. Step 3: 'What are the features of Net Banking?' with a response about easy access to services.
- Step 1 configuration:** A detailed view of Step 1, showing the condition 'without conditions' and the assistant's response: 'What queries do you have regarding netbanking?'. Below this, there are three suggested responses: 'What is Net Banking?', 'How do I register for Net Banking?', and 'What are the features of Net Banking?'. There are also buttons for 'Edit response' and 'Edit validation'.
- And then:** A section for the action to be taken after the assistant's response, currently set to 'Continue to next step'.
- Buttons:** A 'New step +' button at the bottom left and a 'Preview' button at the bottom right.