

# Creating Loan Account Action

## Loan Account Action:

IBM Watson Assistant Lite Upgrade ROXANE

Loan Queries

Customer starts with:  
Loan Queries

Conversation steps

What type of loan your looking for?

1 is Student Loan Personal Loan + 2

Continue to next step

1 is Student Loan

Criteria: 1.No money margin required 2.Up to 1000% finance 3.Tax benefit under Sec 80E...

2 is Free text

Go to action: END

1 is Personal Loan

Eligibility Criteria: - Employees of private limited companies, employees from public sector...

3 is Free text

Go to action: END

New step +

Customer starts with:

Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem, or question your customer has.

The more phrases you enter, the better your assistant can recognize what the customer wants.

Enter phrases your customer might use to start this action Total: 1

Enter a phrase

Loan Queries

Preview