Team ID: PNT2022TMID36630

Define CS

1. CUSTOMER SEGMENT(S)

1. Working parents.

6. CUSTOMER CONSTRAINTS

- ➤ Mobile phone
- GSM GPS
- Mobile Communications

5. AVAILABLE SOLUTIONS

To taking care of children.

Explore AS, differentiate

2. JOBS-TO-BE-DONE / PROBLEMS J&P

- 1.GPS should be on.
- 2. Device should be on when it is used.
- 3. Cloud service has to be available all the time

9. PROBLEM ROOT CAUSE

A child neglected, not loved or cared for has no talk to and no one is take care of.

7. BEHAVIOUR

RC

Network issue is very common as most of the problems are located at the country side. Here the contact both the developers and the service providers.

3. TRIGGERS

Currently a child's security is a crucial space of concern. Trafficked children are sold-out into slavery, domestic slavery, beggary, and therefore the sex trade. these acts triggers the people to use this device.

4. EMOTIONS: BEFORE / AFTER

Before-Insecure After-Secure

10. YOUR SOLUTION

To possess an SMS text enabled communication Online: between the child's wearable and also the parent because the GSM mobile communication is nearly present everyplace. The parents will send a text with specific keywords like "LOCATION". The tracking device can reply back providing the correct location of the kid and it will navigate through google maps.

8. CHANNELS of BEHAVIOUR

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Mobile calls. SMS.