## **Project Design Phase-II**

## **Customer Journey Map**

Date	31 October 2022
Team ID	PNT2022TMID33969
Project Name	Emerging Methods for Early Detection of Forest Fires
Maximum Marks	4 Marks

## **Customer Journey**

oumey Steps Which step of the experience are you describing?	<b>Discovery</b> Why do they even start the journey?	Registration Why would they trust us?	Onboarding and First Use How can they feel successful?	Sharing Why would they invite others?
Actions What does the ustomer do? What nformation do they look for? What is their context?	To detect the torget the cardy	It can gamen by a control of the con	When I dock for 8 or gard Minn I mally gard V gard School gard V gard School g	Success are Good quality Works will be deventing.
leeds and Pains (hat does the customer want a achieve or avoid? p: Reduce ambiguity, e.g. by sing the first person narrator.	To denote to avoid all question and the question and policy and policy for analogies.	It can avoid E proper vivo valuable people vivo disources these force servo und high	Saves Reducing teducing dangerous pressure environment willstes wildfines	Helps to run hain Provers bas good of the environment
ouchpoint (hat part of the service do ney interact with?	When got tog Note reaction	Gives Gives on rect Provide Internation Gives on rect Integration guided guidely hages on smorte	Accurate Support Provide  violation of Support Integral data  force Integral data  force on response  areas activities and the	e hando- ver er eller en eller
ustomer Feeling /hat is the customer feeling? p: Use the <b>amafi app</b> to (press more emotions				
nckstage				
pportunities (hat could we improve or stroduce?	Increase/decrease a leading metric by	Increase/decrease a leading metric by	Increase/decrease a leading metric by	Increase/decrease a leading metric by
rocess ownership ho is in the lead on this?	By as log sarellines over can deserce to see 4 as	MacDing as may. I've dostor or of encoding marks: I and the offers	Core husuas nonhoring of sav ou noting saves	De exten of revenue of the rest of the res