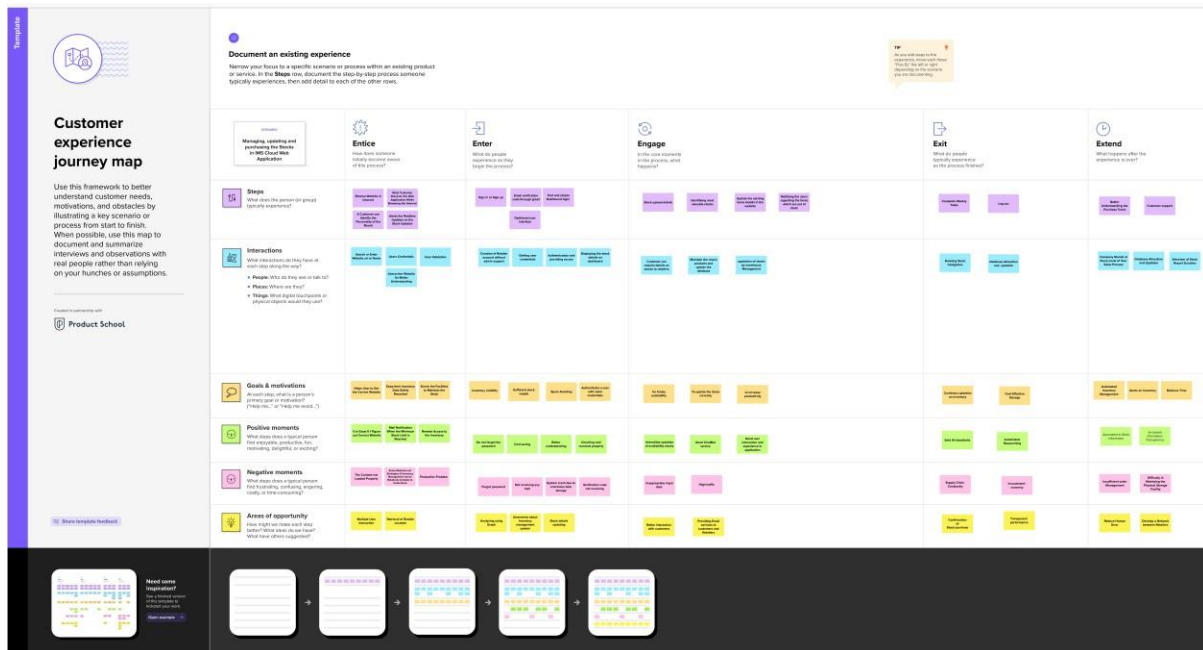


Project Design Phase-II

Customer journey map

CUSTOMER JOURNEY MAP:



Reference:

<https://app.mural.co/t/ibmimsworospace7657/m/ibmimsworospace7657/1665847393702/8a957ccd9dcd166aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615>