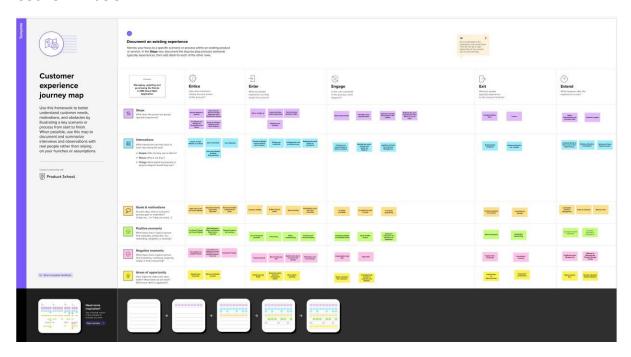
Project Design Phase-II Customer journey map

CUSTOMER JOURNEY MAP:



Reference:

 $\frac{https://app.mural.co/t/ibmimsworkspace7657/m/ibmimsworkspace7657/1665847393702/8a957ccd9dcd166aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/2006466aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f?sender=u0dac037e3afef78aa6713615/200646aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8bef59ff8df76d2cbe885f78aec8beff9df76d2cbe885f$