

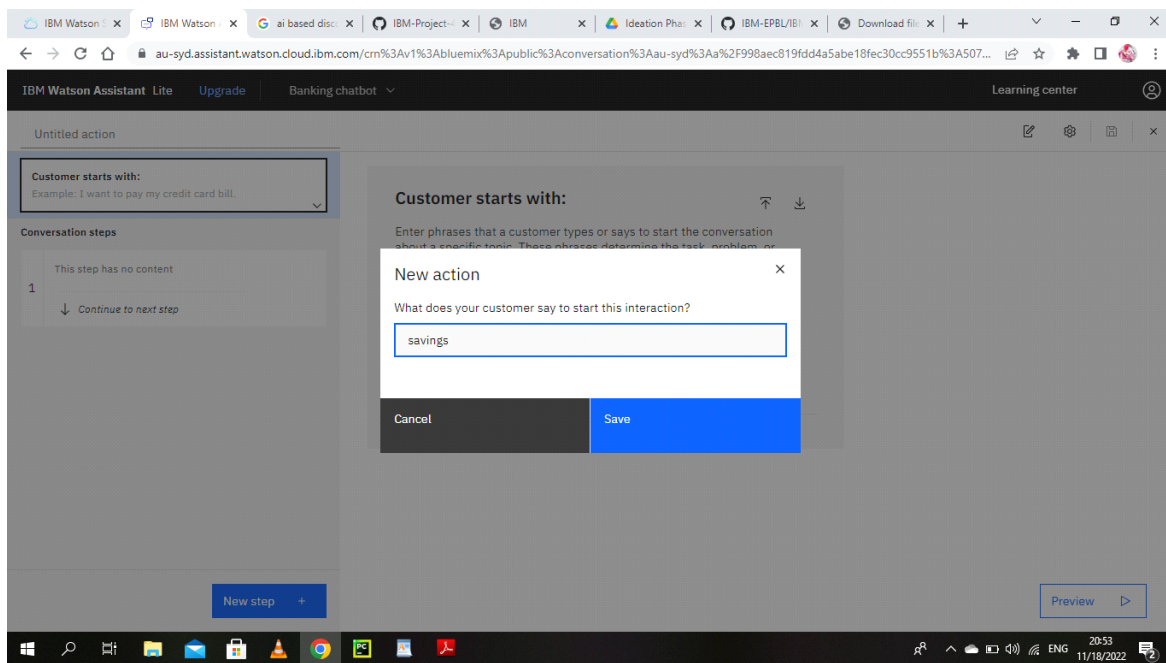
Creating Skills & Assistant For Chatbot

Creating Savings Account Action

Team ID:PNT2022TMID45005

Project Name:AI Based Discourse for Banking Industry

creating savings account



IBM Watson Assistant Lite Upgrade Banking chatbot Learning center

Savings

Customer starts with: Savings

Conversation steps

1 Which type of savings account do you want to create?
Kids savings ... Regular savin... +1
Continue to next step

1 is Kids savings account
Awesome! Please take the following documents and head towards the nearest branch.
Go to action: End

1 is Regular savings account
Great! Please take the following documents and head towards the nearest branch.

New step +

Step 1 is taken without conditions fx

Assistant says

Which type of savings account do you want to create?

Regular savings account Kids savings account Zero balance savings account

Edit response Edit validation

And then

Continue to next step

Preview

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Savings

Conversation steps

1 Which type of savings account do you want to create?
Kids savings ... Regular savin... +1
Continue to next step

1 is Kids savings account
2 Awesome! Please take the following documents and head towards the nearest branch.
Go to action: End

1 is Regular savings account
3 Great! Please take the following documents and head towards the nearest branch.
Go to action: End

New step +

Conditions 1 condition

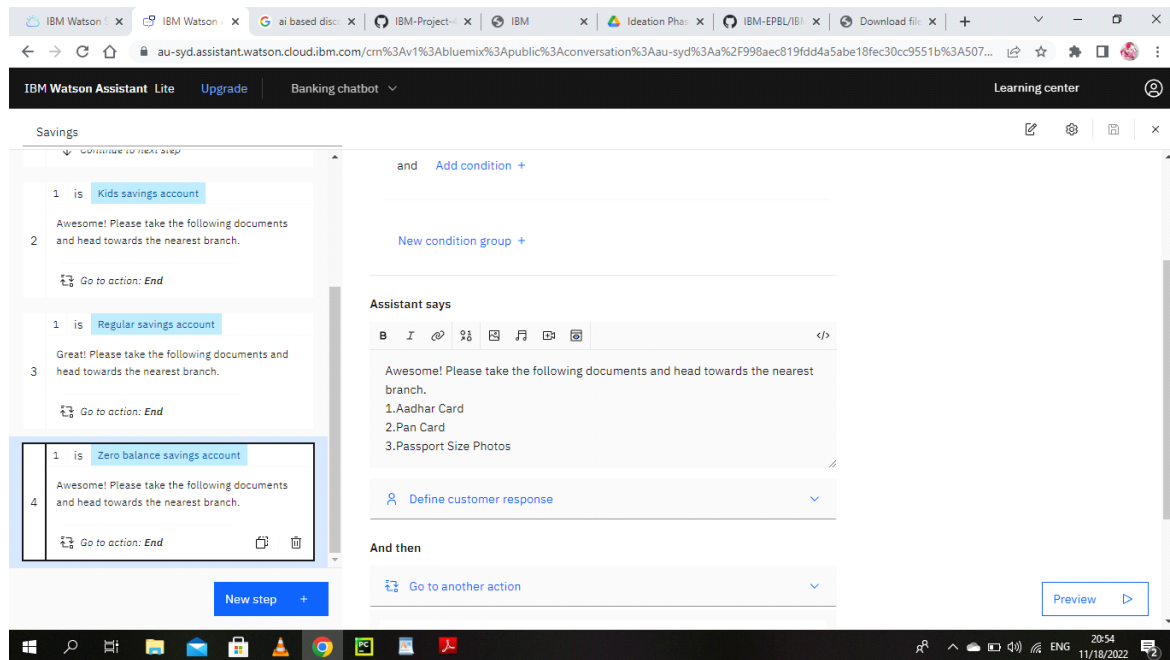
If All of this is true:
1. Which type ... is Kids savings account
and Add condition +
New condition group +

Assistant says

Awesome! Please take the following documents and head towards the nearest branch.
1. Aadhar Card
2. Pan Card
3. Passport Size Photos
4. Guardians Aadhar Card

Define customer response

Preview



output screen shots

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Savings

1 is Kids savings account
Awesome! Please take the following documents and head towards the nearest branch.
Go to action: End

2 is Regular savings account
Great! Please take the following documents and head towards the nearest branch.
Go to action: End

3 is Zero balance savings account
Awesome! Please take the following documents and head towards the nearest branch.
Go to action: End

New step +

and Add condition +

New condition group +

Assistant says

Awesome! Please take the following documents and head towards the nearest branch.
1. Aadhar Card
2. Pan Card
3. Passport Size Photos

Define customer response

And then

Go to another action

Preview

Good to see you
go to Index
How can I help you?

Select an option

- Savings Account
- Current Account
- Loan enquiry
- General query
- Net banking

Type something...

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Savings

1 is Kids savings account
Awesome! Please take the following documents and head towards the nearest branch.
Go to action: End

2 is Regular savings account
Great! Please take the following documents and head towards the nearest branch.
Go to action: End

3 is Zero balance savings account
Awesome! Please take the following documents and head towards the nearest branch.
Go to action: End

New step +

and Add condition +

New condition group +

Assistant says

Awesome! Please take the following documents and head towards the nearest branch.
1. Aadhar Card
2. Pan Card
3. Passport Size Photos

Define customer response

And then

Go to another action

Preview

Good to see you
go to Savings
Which type of savings account do you want to create?

Regular savings account
Kids savings account
Zero balance savings account

Use the up arrow for prior messages

