

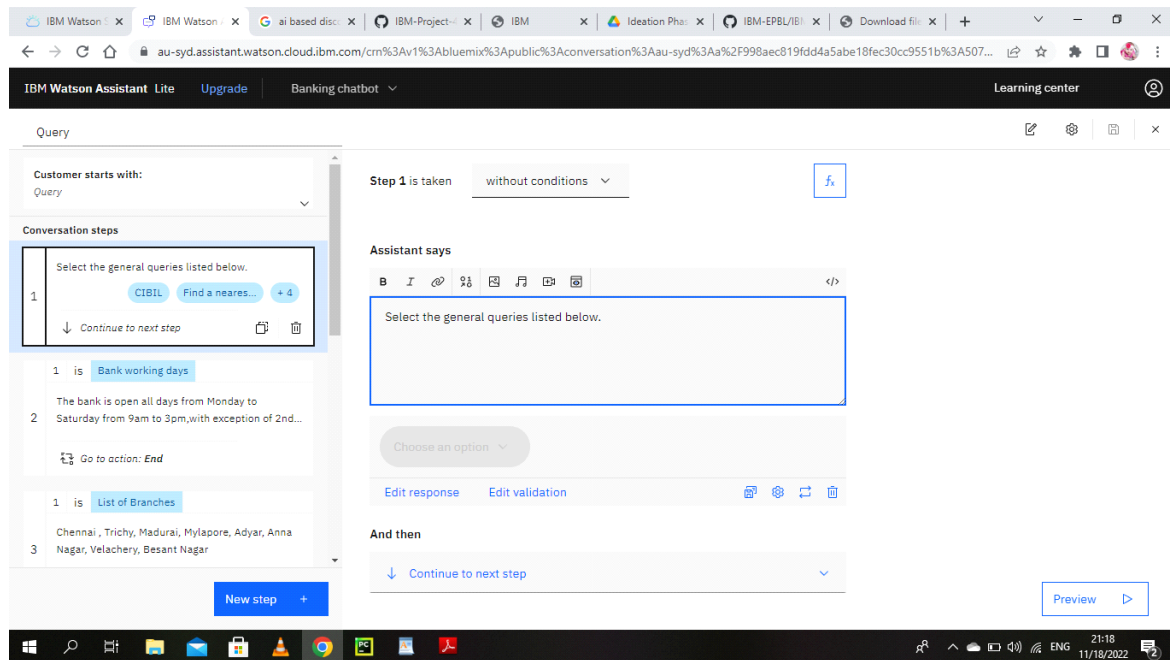
# Creating Skills & Assistant For Chatbot

## Creating General Query Action

Team ID:PNT2022TMID45005

Project Name:AI Based Discourse for Banking Industry

### Created Screen Shots



### Output Screen Shots

IBM Watson Assistant Lite Upgrade Banking chatbot Learning center

Query

Customer starts with:  
Query

Conversation steps

- 1 Select the general queries listed below.  
CIBIL Find a nearest... +4  
Continue to next step
- 1 is Bank working days  
The bank is open all days from Monday to Saturday from 9am to 3pm, with exception of 2nd...  
Go to action: End
- 1 is List of Branches  
Chennai, Trichy, Madurai, Myslapore, Adyar, Anna Nagar, Velachery, Besant Nagar

New step +

Step 1 is taken without conditions

Assistant says

Select the general queries listed below.

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

General query

go to Query

Select the general queries listed below.

Select an option

- Bank working days
- List of Branches
- Storage Locker Facility
- Currency Conversion Facility

CTRTI

Use the up arrow for prior messages

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Query

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New step +

Step 1 is taken without conditions

Assistant says

Select the general queries listed below.

Choose an option

Edit response Edit validation

And then

Continue to next step

Preview

Select the general queries listed below.

Bank working days

Bank working days

The bank is open all days from Monday to Saturday from 9am to 3pm, with exception of 2nd Saturdays.

go to End

Do you want know about some other services?

Yes No

Use the up arrow for prior messages