

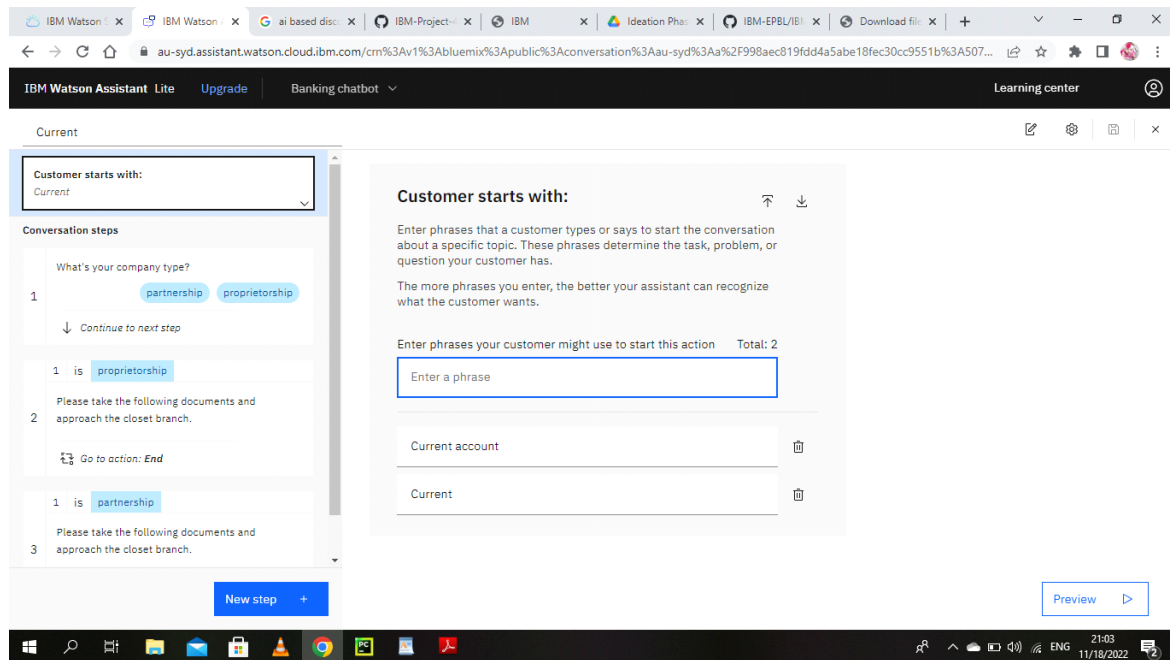
Creating Skills & Assistant For Chatbot

Creating Current Account Action

Team ID:PNT2022TMID45005

Project Name:AI Based Discourse for Banking Industry

Created Screen Shots



IBM Watson Assistant Lite Upgrade Banking chatbot Learning center

Current

Conversation steps

What's your company type?

1 partnership proprietorship

Continue to next step

1 is proprietorship

Please take the following documents and approach the closet branch.

Go to action: End

1 is partnership

Please take the following documents and approach the closet branch.

Go to action: End

New step +

Conditions 1 condition

If All of this is true:

1. What's you... is proprietorship

and Add condition +

New condition group +

Assistant says

Please take the following documents and approach the closet branch.

1.Income Tax Returns of the proprietor for the last 3 years

2.Company Agreement

3.Pan Card

Define customer response

Preview

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Conversation steps

What's your company type?

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Assistant says

Please take the following documents and approach the closet branch.

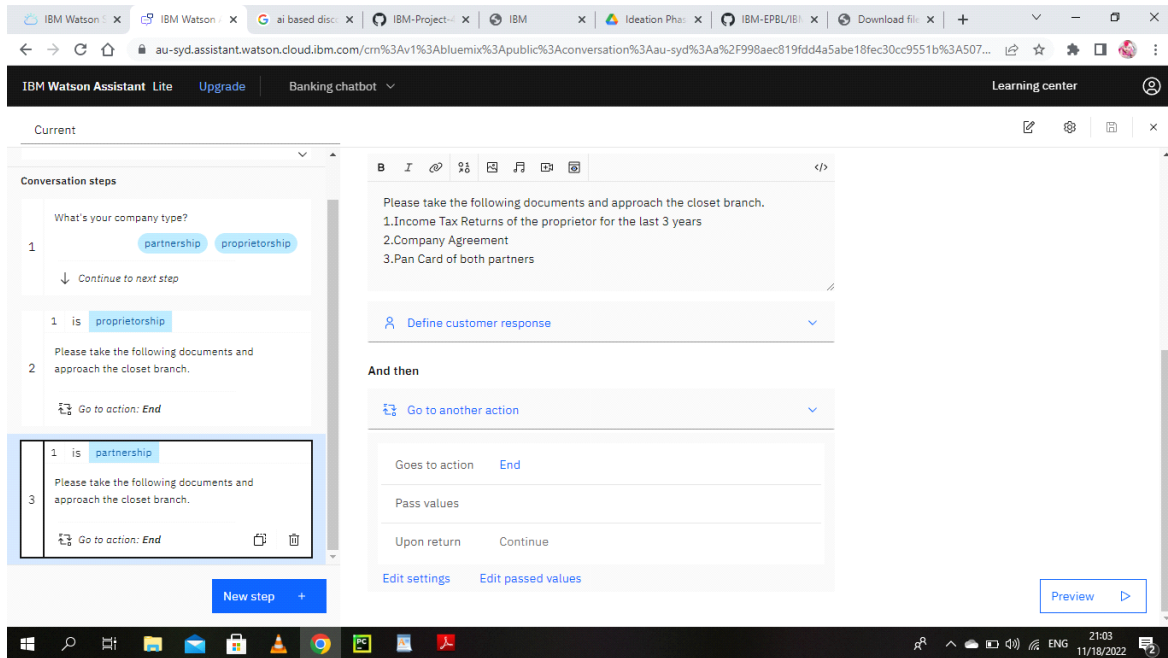
1.Income Tax Returns of the proprietor for the last 3 years

2.Company Agreement

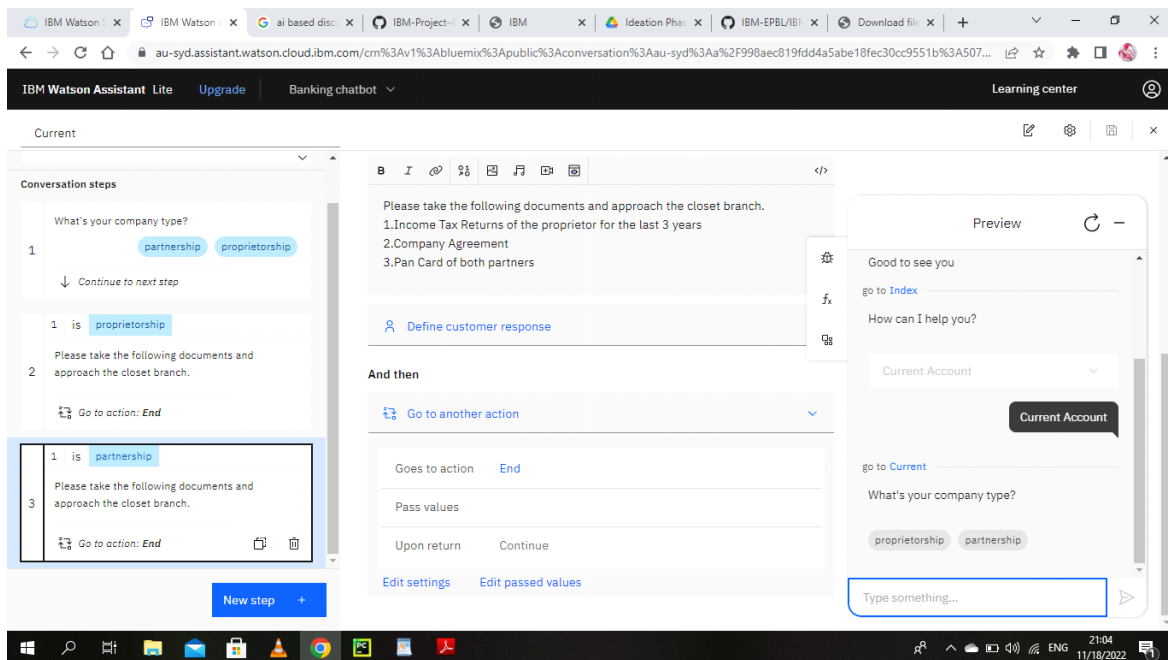
3.Pan Card of both partners

Define customer response

Preview



Output Screen shots



The screenshot displays the IBM Watson Assistant interface. On the left, the 'Conversation steps' panel shows a sequence of steps. Step 1 asks for the company type, with 'partnership' and 'proprietorship' selected. Step 2 asks for documents and lists requirements: 1. Income Tax Returns, 2. Company Agreement, and 3. Pan Card. The 'Preview' panel on the right shows the bot's response and the user's input. The bot's response is: 'Please take the following documents and approach the closet branch. 1.Income Tax Returns of the proprietor for the last 3 years 2.Company Agreement 3.Pan Card of both partners'. The user's input is 'proprietorship'. The bot's next steps are: 1.Income Tax Returns of the proprietor for the last 3 years, 2.Company Agreement, 3.Pan Card. The bot then asks 'Do you want know about some other services?' with 'Yes' and 'No' buttons. A blue box highlights the 'Go to action: End' button in the conversation steps panel.