

Project Development Phase Model Performance Test

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| Date | 17 November 2022 |
| Team ID | PNT2022TMID27838 |
| Project Name | AI Based Discourse for Banking Industry |
| Maximum Marks | 10 Marks |

Model Performance Testing:

Model Summary

The chatbot is used by the user to interact and select queries that are populated based on frequently asked questions of banking customers. There can be multiple instances of a single chatbot inquiring different users at the same time. It quickly responds with expected answers to frequently asked customer queries. It can be scaled as per the requirements of the bank to include answers to queries related to any new feature or service introduced by the bank.

Screenshot:



