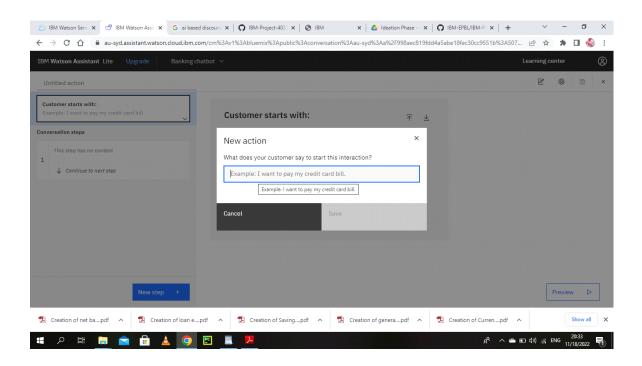# Creating Skills & Assistant For Chatbot
Chatbot Skills Creation

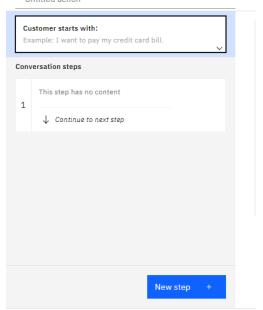| Team ID	PNT2022TMID45005
Project Name	AI Based Discourse for Banking Industry

Creating and editing an action

Using the action editor

Untitled action

Customer starts with:
Example: I want to pay my credit card bill.

Conversation steps

1   This step has no content

     ↓ Continue to next step

New step   +

Steps

Editing a step

Step 1 is taken [without conditions ∨] [*fx*]

Assistant says

| B | *I* | ⊘ | ⚏ | 🖼 | ♫ | 🎦 | ⊡ | | </> |

For example: What size do you want to order?

👤 Define customer response ∨

And then

↓ Continue to next step ∨

For example: What size do you want to order?

👤 Define customer response ⌃

System ⌃

- ▤ Options
- 👍 Confirmation
- ⬚ Regex
- 123 Number
- 📅 Date
- 🕐 Time
- 💷 Currency

Saved ⌄

Options

Enable customers to select from a set of choices. If more than 4, options show as a list.

As buttons

(Checking) (Savings) (401 (k)) (Roth IRA)

As a list

Pay Bill ⌄

Q   ⊼   **New action**   +

Examples

🐞	2
*f*ₓ	1
🔳	1

1

1

1

4

Preview   ↻   —

Greet customer [default]

Welcome, how can I assist you?

> hii

Greeting recognized

Good to see you

go to **Index**

How can I help you?

Select an option	⌄

Type something...   ➤