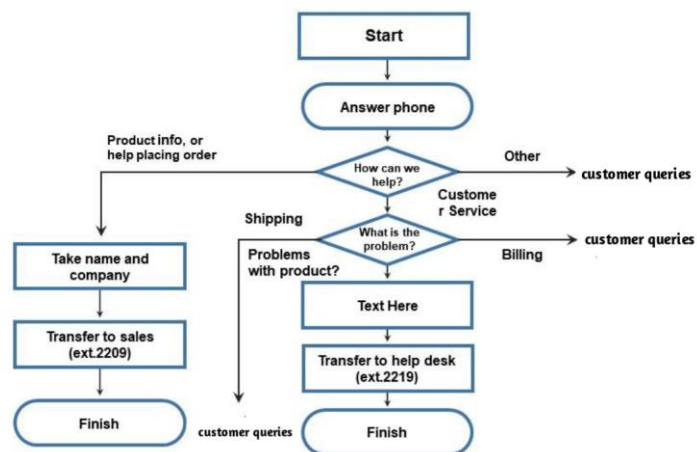


## Project Design Phase- II

### Data Flow Diagram & User Stories

|              |                        |
|--------------|------------------------|
| Date         | 25 October 2022        |
| Team ID      | PNT2022TMID47962       |
| Project Name | Customer Care Registry |



### User Stories

| User Type   | Functional requirement | User story number | User story/task   | Acceptance criteria                | Priority | Release  |
|---|------------------------|-------------------|---|------------------------------------|----------|----------|
| Customer<br>(Mobile user,<br>Web user,<br>Care executive,<br>Administrator) | Registration           | USN-1             | As a user, I can register for the application by entering my mail, password, and confirming my password | I can access my account/ dashboard | High     | Sprint-1 |

|  |           |       |   |   |        |          |
|--|-----------|-------|---|---|--------|----------|
|  |           | USN-2 | As a user, I will receive confirmation email once I have registered for the application | I can receive confirmation email & click confirm          | High   | Sprint-1 |
|  | Dashboard | USN-3 | As a user, I can register for the application through internet                          | I can register & access the dashboard with Internet login | Low    | Sprint-2 |
|  |           | USN-4 | As a user, I can register for the application through Gmail                             | I can confirm the registration in Gmail                   | Medium | Sprint-1 |
|  | Login     | USN-5 | As a user, I can log into the application by entering email & password                  | I can login with my id and password                       | High   | Sprint-1 |