PROJECT PLANNING PHASE MILESTONE AND ACTIVITY LIST

Date	2 November 2022
Team ID	
Project Name	Customer care registry

TITLE	DESCRIPTION	DATE
Literature Survey and Information Gathering	Literature survey on the selected project & gathering information by referring to the technical papers, research publications, etc.	19 October 2022
Prepare Empathy Map	Prepare Empathy Map Canvas to capture the user's pains & gains, prepare the list of problem statements.	19 October 2022
Ideation Brainstorming	List by organising the brainstorming session and prioritise the top 3 ideas based on the feasibility and importance	19 October 2022
Proposed Solution	Prepare the proposed solution document, which includes the novelty, feasibility of idea, business model, social impact, scalability of solution, etc	19 October 2022
Problem Solution Fit	Prepare problem solution fit document.	19 October 2022
Solution Architecture	Prepare solution architecture document	19 October 2022
Customer Survey	Prepare the customer journey maps, understand the user interactions and	19 October 2022

	experiences with the application	
Solution Requirement	Prepare the functional requirement document.	19 October 2022
Data Flow Diagram	Draw the data flow diagrams and submit for review.	19 October 2022
Technology Architecture	e Prepare the technology architecture diagram.	19 October 2022
Prepare Milestone & Activity List	Prepare the milestones and activity list of the project.	29 October 2022
Project Development Delivery of Sprint-1,2,3 & 4	Develop and submit the developed code by testing it.	In progress