Project Planning Phase
Project Planning Template (Product Backlog, Sprint Planning, Stories, Story points)

Date	18 October 2022
Team ID	
Project Name	Project - Customer care registry
Maximum Marks	8 Marks

Product Backlog, Sprint Schedule, and Estimation (4 Marks)

Use the below template to create product backlog and sprint schedule

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-1	Registration-User	USN-1	As a user, I can register for the application by entering my email, password, and confirming my password.	2	High	Sabitha, Reshma
Sprint-1		USN-2	As a user, I will receive confirmation email once I have registered for the application	1	High	Reshma , Priya, Sree Vidhya
Sprint-2	Login-User.	USN-3	As a user, I can log into the application by entering email & password	1	High	Sabitha
Sprint-2	User profile	USN-3	As a user I can view my profile and edit my profile	2	Medium	Priya, Rohini
Sprint-3	Login-Agent	USN-4	As an agent I can login into the application by entering email & password	1	High	Sree vidhya ,Rohini
Sprint-3	Login-Admin	USN-5	As an admin I can login into the application by entering email & password	1	High	Sabitha, Sree vidhya
Sprint-4	Complaint panel-User	USN-3	As a user I can click on complaint panel and post my complaint	2	High	Priya , Sabitha
Sprint-4	Complaint - Confirmation message	USN-6	At user side will receive confirmation message through mail or inbox	3	Medium	Rohini, Sree vidhya, Sabitha
Sprint-5	Admin-Receive complaints from user	USN-5	As an Admin I can receive the Complaints directly from users	4	High	Sree vidhya, priya ,Reshma
Sprint-5	Admin - Agent	U7SN-	Admin assign the complaints as a task to agents	3	High	Pirya,Sabitha,

Sprint	Functional Requirement (Epic)	User Story Number	User Story / Task	Story Points	Priority	Team Members
Sprint-6	Agent - Solve the task	USN-8	Agent solve the issue	3	Very High	Rohini, Sree vidhya
Sprint -7	Remove complaint-USer	USN-9	USer remove the posted complaint by removing the ticket.	1	Medium	Sabitha

Project Tracker, Velocity & Burndown Chart: (4 Marks)

Sprint	Total Story Points	Duration	Sprint Start Date	Sprint End Date (Planned)	Story Points Completed (as on Planned End Date)	Sprint Release Date (Actual)
Sprint-1	20	6 Days	24 Oct 2022	29 Oct 2022	20	29 Oct 2022
Sprint-2	20	6 Days	31 Oct 2022	05 Nov 2022	20	12 Nov 2022
Sprint-3	20	6 Days	07 Nov 2022	12 Nov 2022	20	1 Dec 2022
Sprint-4	20	6 Days	14 Nov 2022	19 Nov 2022	20	5 Dec 2022
Sprint-5	20	6 Days	20 Nov 2022	1 Dec 2022	20	3 Dec 2022
Sprint-6	20	6 Days	26 Nov 2022	12 Dec 2022	20	2 Dec 2022
Sprint-7	10	6 Days	2 Dec 2022	10 Dec 2022	20	11 Dec 2022