CUSTOMER CARE REGISTRY BIG PICTURE GETTING MONITORING ASENT AND CUSTOMERS ISSUES FROM ISSUES ADMIN FOUND RESOLVE ISSUES WILL THE BE ASSIGNED ISSUES TO AGENT Define Dream CHECKING PRINCIPLES IDEAS CONTACT FOR CUSTOMERS Center on What could happen? ISSUES **PEOPLE** Who could be involved? See the PAST & PRESENT FUTURE AGENT USER/ CUSTOMER CUSTOMER DETAILS OBSERVATIONS **EXPERIMENTS** INFORM What's happening? Why? What's a way to try? THEIR ISSUES IN THEIR PAGE COMPLAINT DETAILS RAISE TICKET IDENTIFY AGENT INFORMATION ISSUES

See the

DETAILS