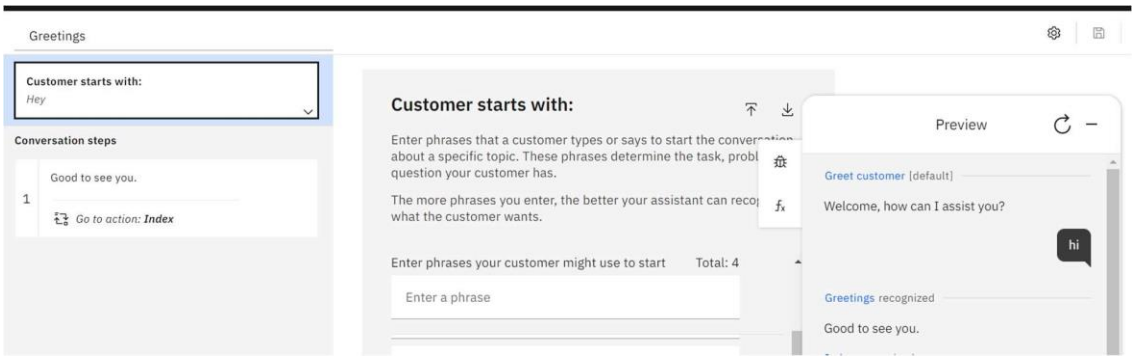
Project Development Phase

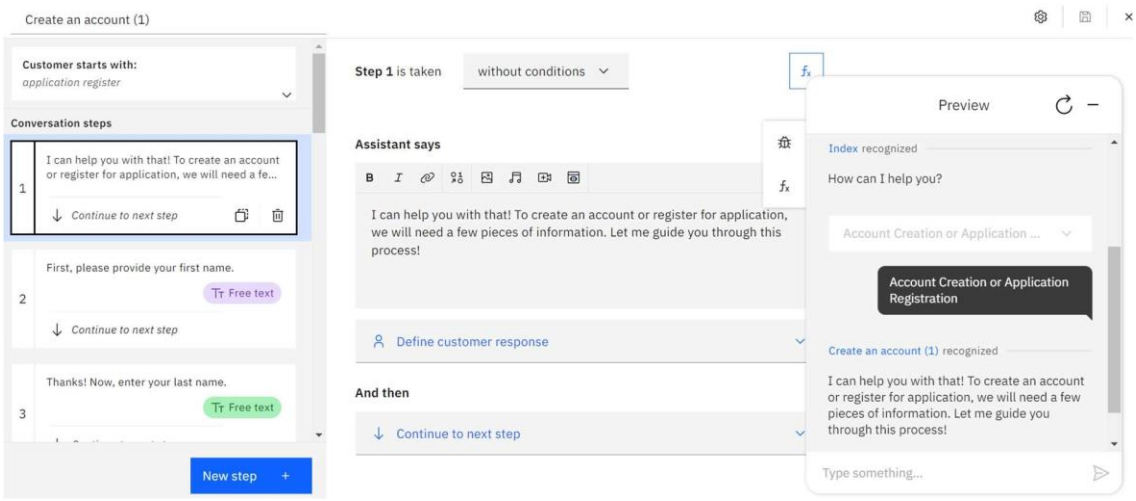
Delivery of Sprint-1

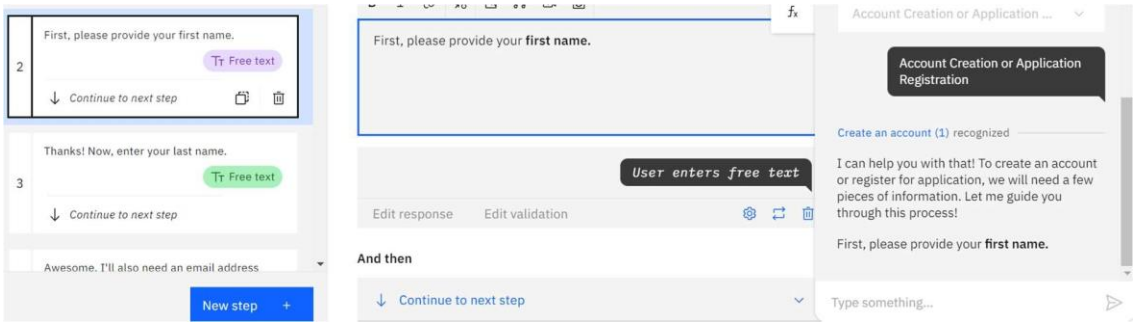
Date	03.11.2022
Team Id	PNT2022TMID53357
Project Name	AI Based Discourse for Banking Industry

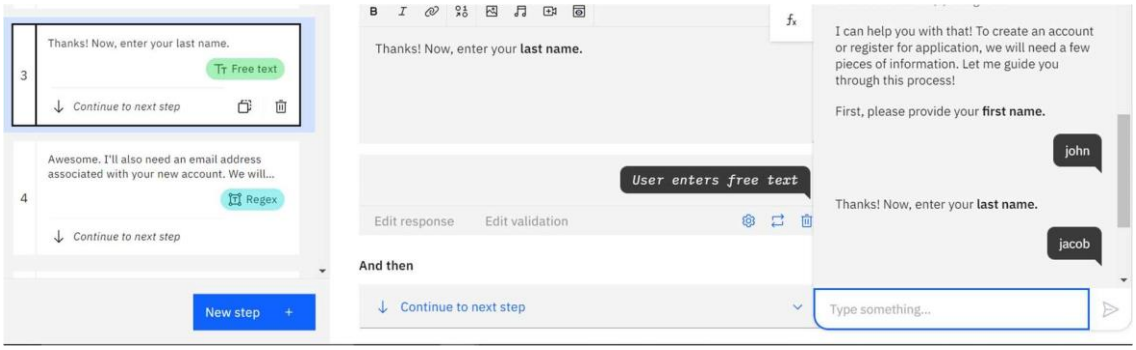
Greetings:

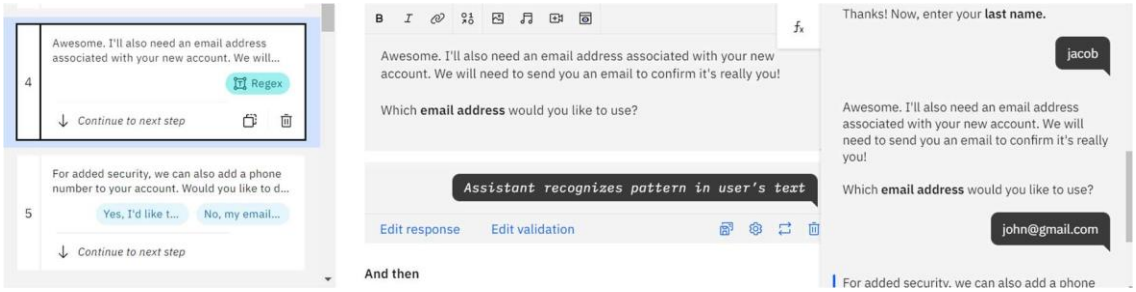


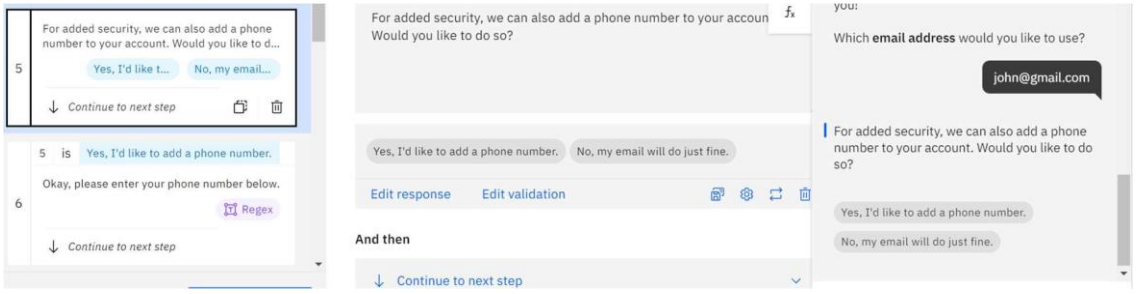
Creation of Account or Application:

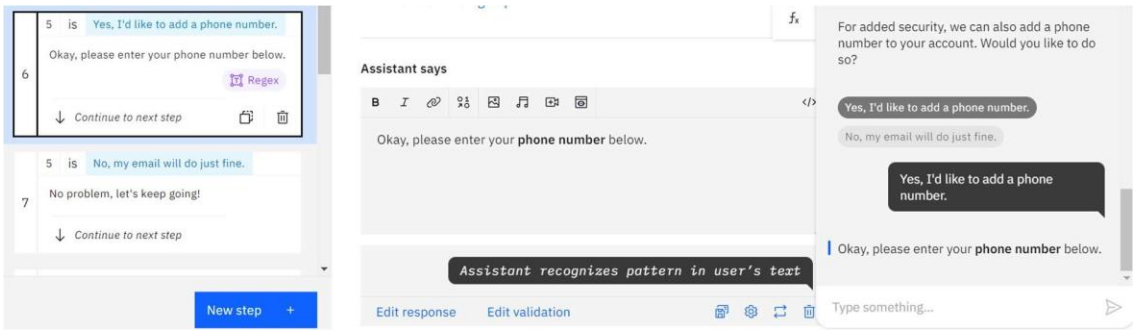


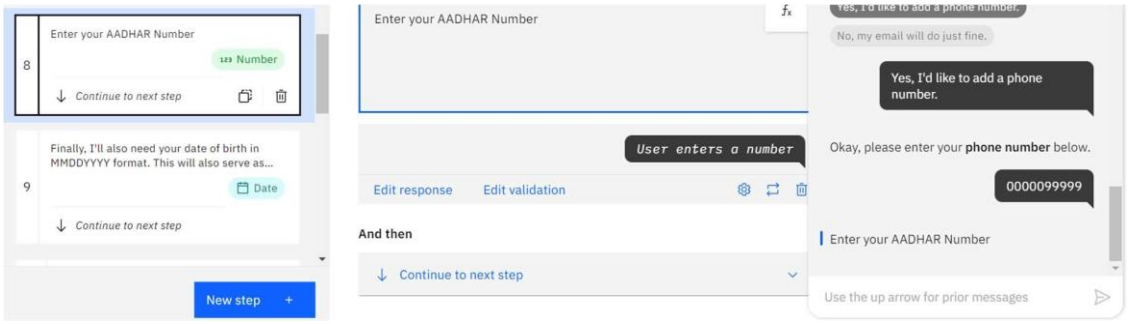

2
First, please provide your first name.
Free text
Continue to next step
3
Thanks! Now, enter your last name.
Free text
Continue to next step
Awesome. I'll also need an email address
New step
First, please provide your first name.
User enters free text
Edit response
Edit validation
And then
Continue to next step
Account Creation or Application ...
Account Creation or Application Registration
Create an account (1) recognized
I can help you with that! To create an account or register for application, we will need a few pieces of information. Let me guide you through this process!
First, please provide your first name.
Type something...

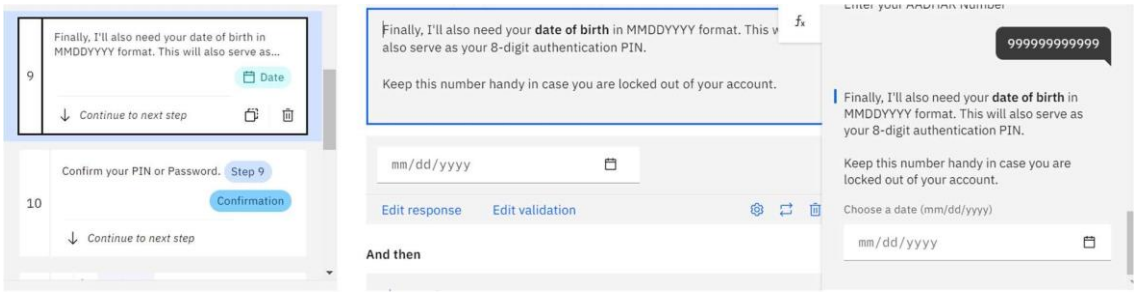

3
Thanks! Now, enter your last name.
Free text
Continue to next step
4
Awesome. I'll also need an email address associated with your new account. We will...
Regex
Continue to next step
New step
Thanks! Now, enter your last name.
User enters free text
Edit response
Edit validation
And then
Continue to next step
I can help you with that! To create an account or register for application, we will need a few pieces of information. Let me guide you through this process!
First, please provide your first name.
john
Thanks! Now, enter your last name.
jacob
Type something...

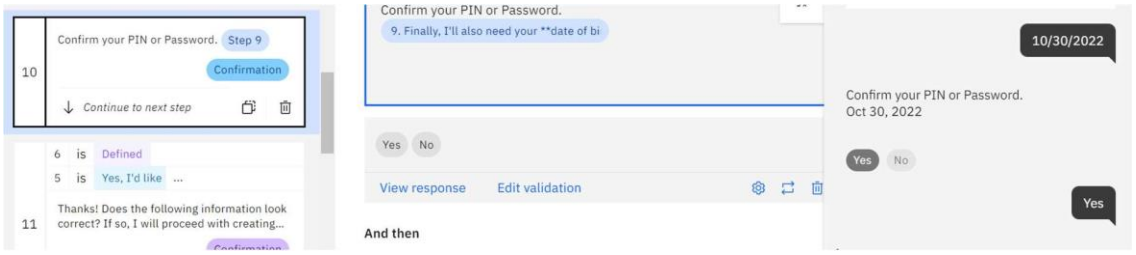

4
Awesome. I'll also need an email address associated with your new account. We will...
Regex
Continue to next step
5
For added security, we can also add a phone number to your account. Would you like to d...
Yes, I'd like t...
No, my email...
Continue to next step
Awesome. I'll also need an email address associated with your new account. We will need to send you an email to confirm it's really you!
Which email address would you like to use?
Assistant recognizes pattern in user's text
Edit response
Edit validation
And then
Thanks! Now, enter your last name.
jacob
Awesome. I'll also need an email address associated with your new account. We will need to send you an email to confirm it's really you!
Which email address would you like to use?
john@gmail.com

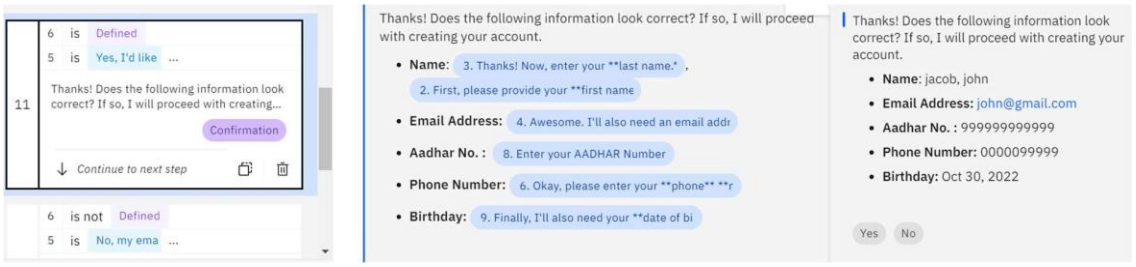

5
For added security, we can also add a phone number to your account. Would you like to d...
Yes, I'd like t...
No, my email...
Continue to next step
5 is Yes, I'd like to add a phone number.
6
Okay, please enter your phone number below.
Regex
Continue to next step
For added security, we can also add a phone number to your accoun
Would you like to do so?
Yes, I'd like to add a phone number.
No, my email will do just fine.
Edit response
Edit validation
And then
Continue to next step
Which email address would you like to use?
john@gmail.com
For added security, we can also add a phone number to your account. Would you like to do so?
Yes, I'd like to add a phone number.
No, my email will do just fine.

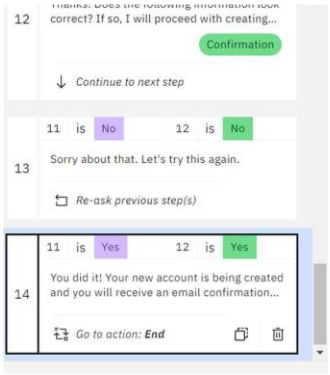

5 is Yes, I'd like to add a phone number.
Okay, please enter your phone number below.
Regex
Continue to next step
5 is No, my email will do just fine.
No problem, let's keep going!
Continue to next step
New step
Assistant says
Okay, please enter your phone number below.
Assistant recognizes pattern in user's text
Edit response
Edit validation
For added security, we can also add a phone number to your account. Would you like to do so?
Yes, I'd like to add a phone number.
No, my email will do just fine.
Yes, I'd like to add a phone number.
Okay, please enter your phone number below.
Type something...

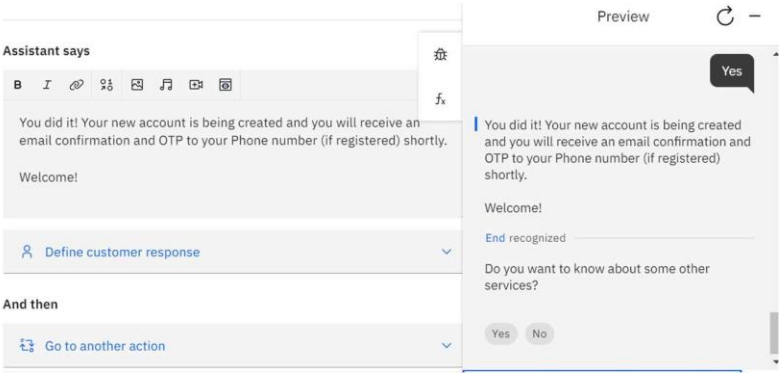

Enter your AADHAR Number
Number
Continue to next step
Finally, I'll also need your date of birth in MMDDYYYY format. This will also serve as...
Date
Continue to next step
New step
Enter your AADHAR Number
User enters a number
Edit response
Edit validation
And then
Continue to next step
No, my email will do just fine.
Yes, I'd like to add a phone number.
Okay, please enter your phone number below.
0000099999
Enter your AADHAR Number
Use the up arrow for prior messages


Finally, I'll also need your date of birth in MMDDYYYY format. This will also serve as...
Date
Continue to next step
Confirm your PIN or Password. Step 9
Confirmation
Continue to next step
Finally, I'll also need your date of birth in MMDDYYYY format. This will also serve as your 8-digit authentication PIN.
Keep this number handy in case you are locked out of your account.
mm/dd/yyyy
Edit response
Edit validation
And then
999999999999
Finally, I'll also need your date of birth in MMDDYYYY format. This will also serve as your 8-digit authentication PIN.
Keep this number handy in case you are locked out of your account.
Choose a date (mm/dd/yyyy)
mm/dd/yyyy

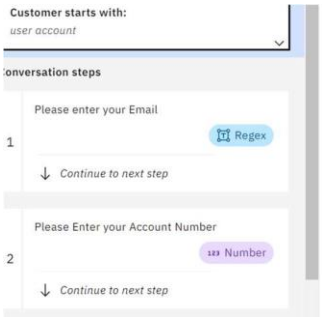

Confirm your PIN or Password. Step 9
Confirmation
Continue to next step
6 is Defined
5 is Yes, I'd like ...
Thanks! Does the following information look correct? If so, I will proceed with creating...
Confirm your PIN or Password.
9. Finally, I'll also need your **date of bi
Yes
No
View response
Edit validation
And then
10/30/2022
Confirm your PIN or Password.
Oct 30, 2022
Yes
No
Yes

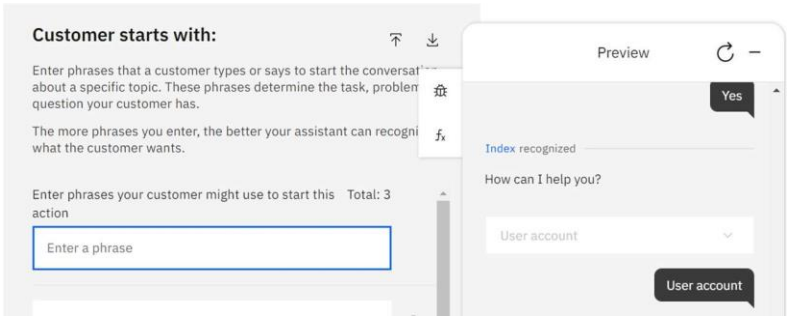

6 is Defined
5 is Yes, I'd like ...
Thanks! Does the following information look correct? If so, I will proceed with creating...
Confirmation
Continue to next step
6 is not Defined
5 is No, my ema ...
Thanks! Does the following information look correct? If so, I will proceed with creating your account.
Name: 3. Thanks! Now, enter your **last name.* ,
2. First, please provide your **first name
Email Address: 4. Awesome. I'll also need an email addr
Aadhar No. : 8. Enter your AADHAR Number
Phone Number: 6. Okay, please enter your **phone** **r
Birthday: 9. Finally, I'll also need your **date of bi
Thanks! Does the following information look correct? If so, I will proceed with creating your account.
Name: jacob, john
Email Address: john@gmail.com
Aadhar No. : 999999999999
Phone Number: 0000099999
Birthday: Oct 30, 2022
Yes
No

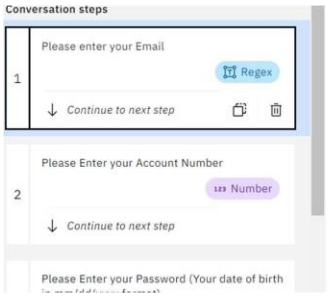

12
correct? If so, I will proceed with creating...
Confirmation
Continue to next step
11 is No 12 is No
13
Sorry about that. Let's try this again.
Re-ask previous step(s)
11 is Yes 12 is Yes
14
You did it! Your new account is being created and you will receive an email confirmation...
Go to action: End

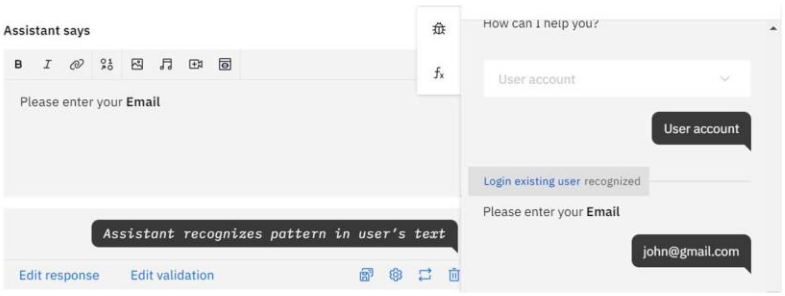

Assistant says
You did it! Your new account is being created and you will receive an email confirmation and OTP to your Phone number (if registered) shortly.
Welcome!
Define customer response
And then
Go to another action
Preview
Yes
You did it! Your new account is being created and you will receive an email confirmation and OTP to your Phone number (if registered) shortly.
Welcome!
End recognized
Do you want to know about some other services?
Yes
No

User Login:

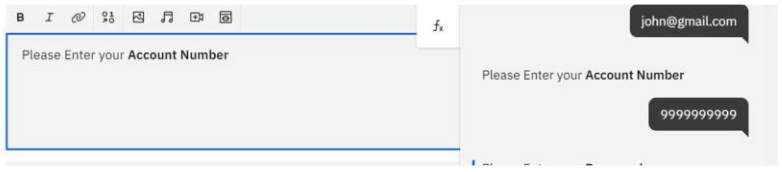

Customer starts with:
user account
Conversation steps
Please enter your Email
Regex
1
Continue to next step
Please Enter your Account Number
Number
2
Continue to next step

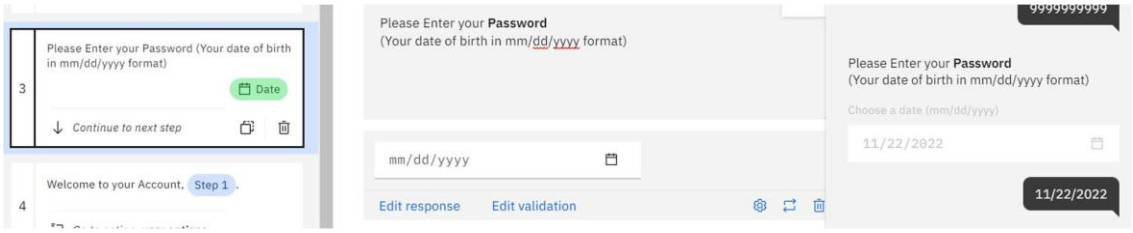

Customer starts with:
Enter phrases that a customer types or says to start the conversation about a specific topic. These phrases determine the task, problem question your customer has.
The more phrases you enter, the better your assistant can recognize what the customer wants.
Enter phrases your customer might use to start this action
Total: 3
Enter a phrase
Preview
Yes
Index recognized
How can I help you?
User account
User account

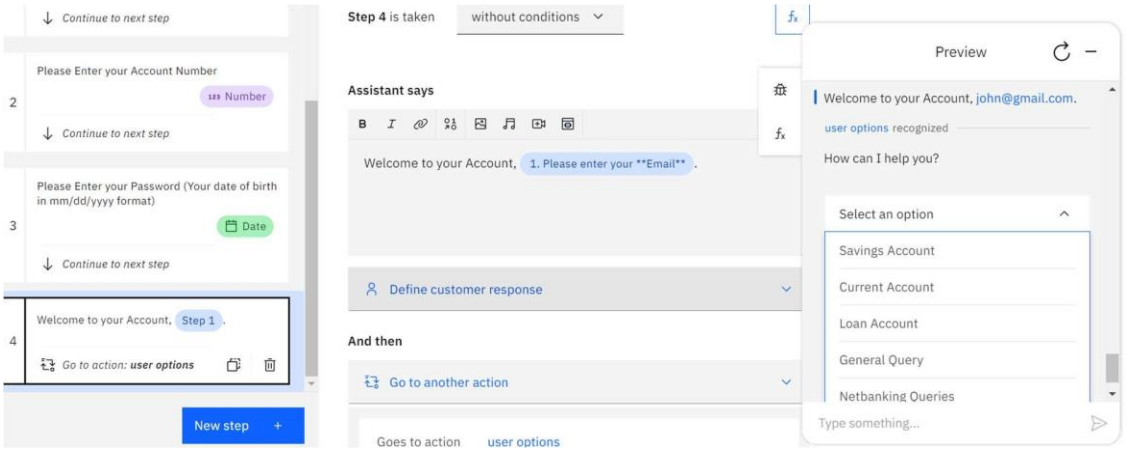

Conversation steps
Please enter your Email
Regex
1
Continue to next step
Please Enter your Account Number
Number
2
Continue to next step
Please Enter your Password (Your date of birth


Assistant says
Please enter your Email
Assistant recognizes pattern in user's text
Edit response
Edit validation
How can I help you?
User account
User account
Login existing user recognized
Please enter your Email
john@gmail.com

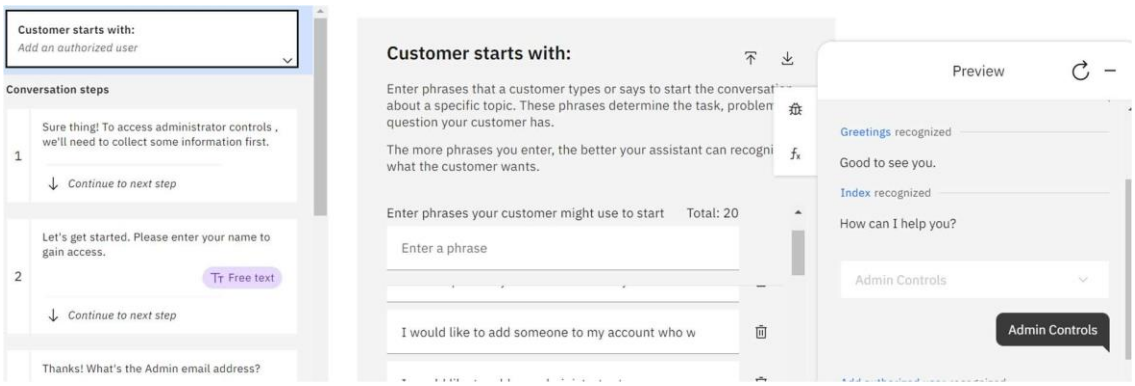
2
Please Enter your Account Number
Number
Continue to next step

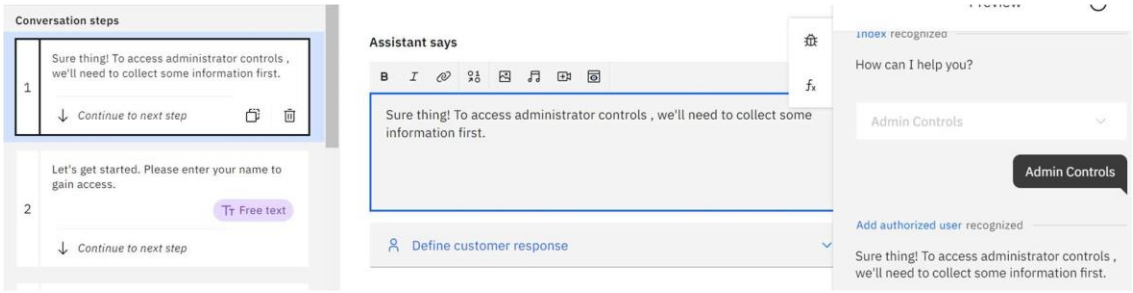

Please Enter your Account Number
john@gmail.com
Please Enter your Account Number
9999999999

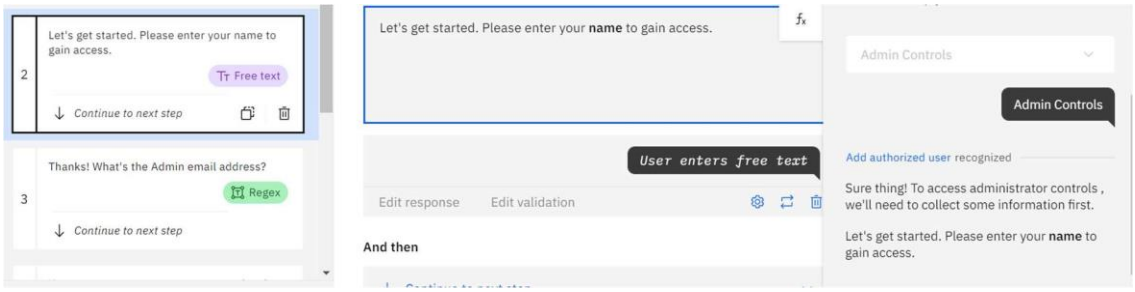


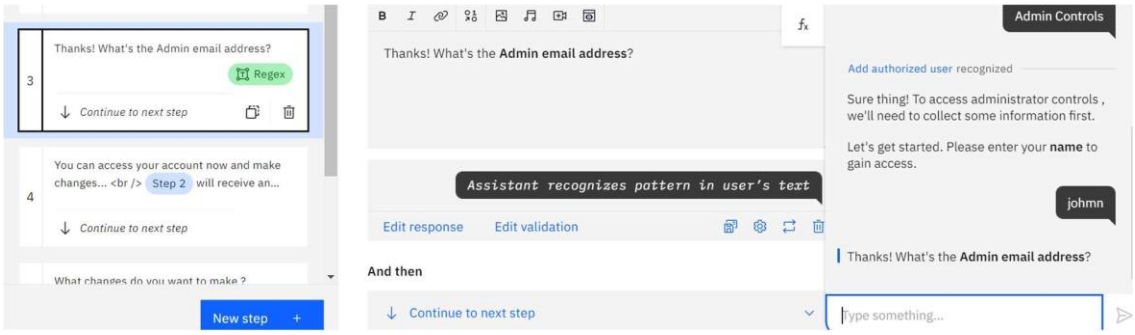


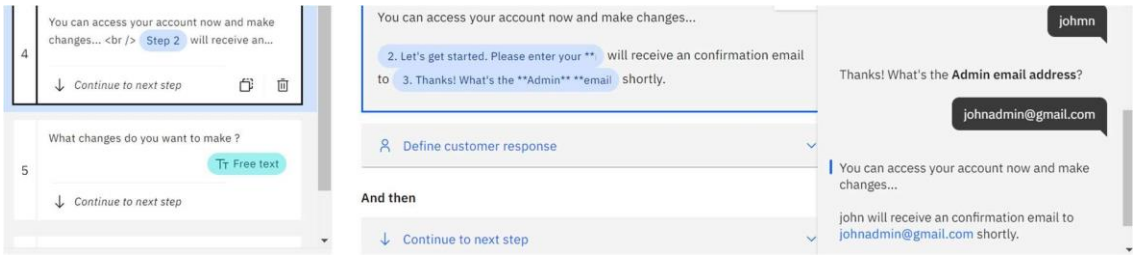
Admin Controls:

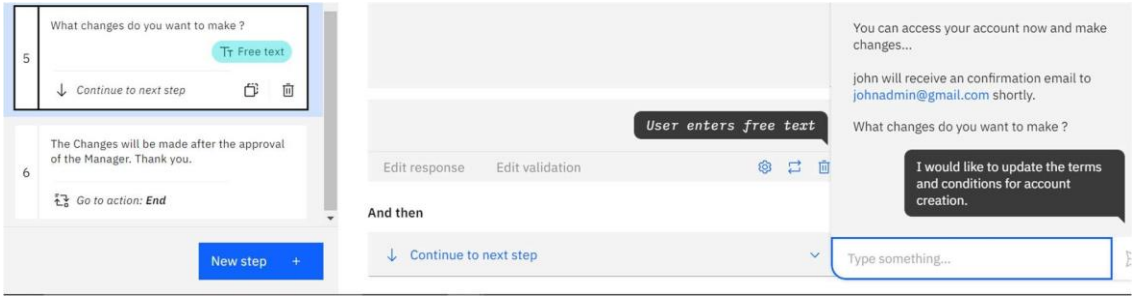





2
Let's get started. Please enter your name to gain access.
Free text
Continue to next step
3
Thanks! What's the Admin email address?
Regex
Continue to next step
Let's get started. Please enter your name to gain access.
User enters free text
Edit response
Edit validation
And then
Admin Controls
Admin Controls
Add authorized user recognized
Sure thing! To access administrator controls , we'll need to collect some information first.
Let's get started. Please enter your name to gain access.


3
Thanks! What's the Admin email address?
Regex
Continue to next step
4
You can access your account now and make changes...
 Step 2 will receive an...
Continue to next step
What changes do you want to make ?
New step
Thanks! What's the Admin email address?
Assistant recognizes pattern in user's text
Edit response
Edit validation
And then
Continue to next step
Admin Controls
Add authorized user recognized
Sure thing! To access administrator controls , we'll need to collect some information first.
Let's get started. Please enter your name to gain access.
johmn
Thanks! What's the Admin email address?
Type something...


4
You can access your account now and make changes...
 Step 2 will receive an...
Continue to next step
5
What changes do you want to make ?
Free text
Continue to next step
You can access your account now and make changes...
2. Let's get started. Please enter your ** will receive an confirmation email to 3. Thanks! What's the **Admin** **email shortly.
Define customer response
And then
Continue to next step
johmn
Thanks! What's the Admin email address?
johnadmin@gmail.com
You can access your account now and make changes...
john will receive an confirmation email to johnadmin@gmail.com shortly.


5
What changes do you want to make ?
Free text
Continue to next step
6
The Changes will be made after the approval of the Manager. Thank you.
Go to action: End
New step
User enters free text
Edit response
Edit validation
And then
Continue to next step
You can access your account now and make changes...
john will receive an confirmation email to johnadmin@gmail.com shortly.
What changes do you want to make ?
I would like to update the terms and conditions for account creation.
Type something...

6
The Changes will be made after the approval of the Manager. Thank you.
Go to action: End
And then
Go to another action
The Changes will be made after the approval of the Manager. Thank you.
End recognized