1. CUSTOMER SEGMENT(S)

Who is your customer? i.e. working parents of 0-5 y.o. kids

The drivers who can drive the modern fleet vehicles

6. CUSTOMER CONSTRAINTS

What constraints prevent your customers from taking action or limit their choices of solutions? i.e. spending power, budget, no cash, network connection, available devices.

Spending more unwanted money,time and energy in lack of knowledge

5. AVAILABLE SOLUTIONS

Which solutions are available to the customers when they face the problem or need to get the job done? What have they tried in the past? What pros & cons do these solutions have? i.e. pen and paper is an alternative to digital notetaking

Having a conversation with the manufacturers, primary or secondary owners and friends

Explore AS, differentiate

on J&P,

tap into BE, understand RC

Extract online & offline CH of BE

CH

2. JOBS-TO-BE-DONE / PROBLEMS

Which jobs-to-be-done (or problems) do you address for your customers? There could be more than one; explore different sides.

Want to know fuel consumption in the modern fleet vehicles

9. PROBLEM ROOT CAUSE

J&P

TR

EM

What is the real reason that this problem exists? What is the back story behind the need to do this job? i.e. customers have to do it because of the change in regulations.

Due to the lack of awarness, repair takes place

7. BEHAVIOUR

RC

SL

What does your customer do to address the problem and get the job done? i.e. directly related: find the right solar panel installer, calculate usage and benefits; indirectly associated: customers spend free time on volunteering work (i.e. Greenpeace)

At last time spend more money and time to maintain repaired vehicles

3. TRIGGERS

What triggers customers to act? i.e. seeing their neighbour installing solar panels, reading about a more efficient solution in the news.

Efficient fuel in others vehicles

4. EMOTIONS: BEFORE / AFTER

How do customers feel when they face a problem or a job and afterwards? i.e. lost, insecure > confident, in control - use it in your communication strategy & design

Confused and anxious about the condition

10. YOUR SOLUTION

If you are working on an existing business, write down your current solution first, fill in the canvas, and check how much it fits reality.

If you are working on a new business proposition, then keep it blank until you fill in the canvas and come up with a solution that fits within customer limitations, solves a problem and matches customer behaviour.

Predicting fuel consumption per trip based on dynamic on road data that can help the industry to reduce the cost and time, Helps to find the reason and use them for customer development behind fuel consumption with the input parameters

8. CHANNELS of BEHAVIOUR

What kind of actions do customers take online? Extract online channels from #7

Search online about the fuel consumption

What kind of actions do customers take offline? Extract offline channels from #7

Visiting the store and Enquire people