Web Phishing Detection

TEAM ID: PNT2022TMID25901

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SCENARIO

Browsing, booking, attending, and rating a local city tour



How does someone initially become aware of this process?



Enter

What do people experience as they begin the process?



Engage

In the core moments in the what process, happens?



What do people typically experience as the process finishes?



What happens after the experience is over?



Steps

What does the person (or group) typically experience?



Customers can rate their user experience in the feedback section









Compare the secure and insecure websites





User can share their Feedback



Interactions

What interactions do they have at each step along the way?

- **People:** Who do they see or talk to?
- Places: Where are they?
- Things: What digital touchpoints or physical objects would they



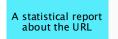
Need internet connection



Link Gmail or any



getting into the malicious websites





Loss of Money



Goals & motivations

At each step, what is a person's primary goal or motivation? ("Help me..." or "Help me avoid...")







The exit button

The feedback option



Positive moments

What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?





