









## CUSTOMER JOURNEY

Date	20/10/2022
Team ID	PNT2022TMID48583
Project Name	Project - -IoT Based Safety Gadget for Child Safety Monitoring and Notification

<b>Goals &amp; motivations</b>  What is person's primary goal or motivation?	Prevent child from missing by Monitoring child	The people who use the application will have to click on the monitor feature to begin monitoring the child.	To ensure the child safety and take care of child.	Notifies when child crosses geofence.	The exact Geofence location is Sent.
<b>Positive moments</b>  What steps does a typical person find enjoyable, productive, fun, motivating, delightful, or exciting?	When a missing child is found and parents happiness	Tracking of child's location is very useful To determine child's spot	Frequent updates and bug fixes.	Eventually detecting the location of the child. the parent will be tensed and stay relaxed	The caretakers or parent will get their child back
<b>Scenario:</b> Monitoring child location	<b>Entice:</b> How does someone become aware of this process at beginning?	<b>Enter:</b> What do people experience when they begin the process? 	<b>Engage:</b> In the core moments in the process, what'd happen? 	<b>Exit:</b> What do people typically experience when process finishes? 	<b>Extend:</b> What happens after the experience is over? 
<b>Steps</b>  What does the person typically experience?	Design an web application for parents usage to ensure the child's safety.	The application uses GPS to monitor the child and send Notification at that time if the child crosses the geofence	The child's position is been constantly updated.	Frequently analysis and review the application	The application will send a notification to the user i.e. parents.
<b>Interactions</b>  What interactions must they have while each step along?	Frequent monitoring of child and Interaction with parents or user happens	Establish the geofence for the child safety.	The parents or the guardians conditions and requirements regarding the safety of the child are met accordingly.	The application communicates the location of the child and the parent can find the child.	The location verification and constant monitoring is turned off when GPS cuts or internet isnt available from the device