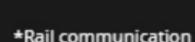
EMPATHY MAP CANVAS

WHAT DO THEY THINK AND FEEL?



what really counts major preoccupations worries and aspirations





- * Services
- *Monitoring systems
 - *Secutity
- *Passenger info system



FUNCTION

* payment stack
* cancel ticket



*smarter & faster *rail infrastructure *ticketing department *control centers *fraight

PAINS

*Theft of railway property *Ticket less travelling

GAINS

*Live tracking

*Ticketcentre