

Ideation Phase

Problem Statement

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| Date | 18-11-2022 |
| Team ID | PNT2022TMID49090 |
| Project Name | Project – Smart Solutions For Railways |
| Maximum Marks | 2 Marks |

Problem Statement:

- Smart Solutions for railways is designed to reduced the work load of the user and also the use of paper and also provides the live location of the train.
- In their busy schedule as fast roaming world public in need of online booking process.
- The queues in front of the ticket counters in railway stations have been drastically increased over the period of time.
- Ticket reservation through counter is not sufficient and convenient for the passengers.
- The passengers are struggling to get tickets in the time from ticket counters. So they like to switch over online ticket booking.