

Ideation Phase

Define the Problem Statements

Date	19 September 2022
Team ID	PNT2022TMID49997
Project Name	Personal expense tracking
Maximum Marks	2 Marks

Customer Problem Statement Template:

Most of the people's financial decision and activities that they make are unable to keep a track of it and so they can't track their expenses.

I am	Describe customer with 3-4 key characteristics - who are they?	Describe the customer and their attributes here
I'm trying to	List their outcome or "job" the care about - what are they trying to achieve?	List the thing they are trying to achieve here
but	Describe what problems or barriers stand in the way - what bothers them most?	Describe the problems or barriers that get in the way here
because	Enter the "root cause" of why the problem or barrier exists - what needs to be solved?	Describe the reason the problems or barriers exist
which makes me feel	Describe the emotions from the customer's point of view - how does it impact them emotionally?	Describe the emotions the result from experiencing the problems or barriers

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	Software Engineer	Track my expenses	I can't do it	I didn't have time	Stressful
PS-2	Homemaker	Save money for future	I can't do it	I don't know how to spend efficiently	Sad and stressful