CustomerJourney map

Social media

Advertising & SEA

Events & PR

Folders Radio/TV

Awareness

Landing pages

Specific Search

Mond tot mond

Analysis

Cnntent & Blog

Webshop & Formulier

Email contact

Telefonisch COOtflCt

Purchase

Rewew & Feedback

Chat & Email

Online support

Levering & ervaring

Service & Support

Delivery

Nieuwsbrief

Blog engagement

Events

Loyalty **piogramma**

Loyalty