Project Design Phase-II Technology Stack (Architecture & Stack)

| Toomiology Stack (Attornessed & Stack) | | | | |
|--|---|------------------------|--|--|
| Date | : | 23 October 2022 | | |
| Team ID | : | PNT2022TMID3359 | | |
| Project Name | : | Customer Care Registry | | |
| Maximum Marks | : | 4 Marks | | |

Technical Architecture:

The Deliverable shall include the architectural diagram as below and the information as per the table 1 & table 2

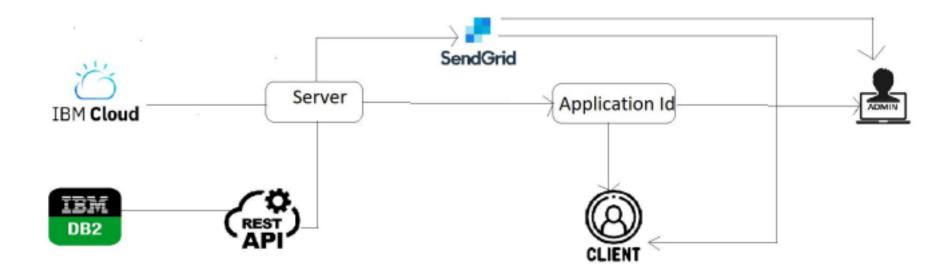


Table-1 : Components & Technologies:

| S.No | Component | Description | Technology |
|------|--------------------------------|---|--|
| 1. | User Interface | How user interacts with application e.g. Web UI, Mobile App, Chatbot etc. | HTML, CSS, JavaScript, flask etc |
| 2. | Application Logic-1 | Logic for a process in the application | Python |
| 3. | Application Logic-2 | Logic for a process in the application | IBM Watson STT service |
| 4. | Application Logic-3 | Logic for a process in the application | IBM Watson Assistant |
| 5. | Database | Data Type, Configurations etc. | MySQL |
| 6. | Cloud Database | Database Service on Cloud | IBM DB2, IBM Cloudant etc. |
| 7. | File Storage | File storage requirements | IBM Block Storage or Other Storage Service or Local Filesystem |
| 8. | Infrastructure(Server / Cloud) | Application Deployment on Local System / Cloud Local Server Configuration: Containerized Cloud Server Configuration: Dockerized | Docker, Cloud Foundry, Kubernetes, etc. |